American Red Cross
San Diego Region

2018 FY Report
&
Sheltering Program Review

American Red Cross

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San Diego, Imperial Counties & American Samoa

(San Diego Region)

American Red Cross

Mission

The American Red Cross prevents and alleviates human suffering in the face of emergencies by mobilizing the power of volunteers and the generosity of donors.

Five Services

- Service to the Armed Forces
- International Services
- Health and Safety Services
- Blood Services
- **Disaster Cycle Services**
  - **Prepare**
  - **Respond**
  - **Recover**

Local Preparedness Activity 2018

- Installed 12,887 Smoke Alarms into 4,789 homes since 2014.
- Community Partnership – Fire Departments, Fire Safe Councils in the back country
- 2,972 Pillow Case Presentations Since July 17
- Sound the Alarm Events.
  - Bay View April 19th – Goal 270 alarms
  - San Marcos April 28th – Goal of 1,700 alarms
  - San Ysidro May 5th – Goal of 1,000 alarms

Local Response FY18 to date (Jul1-April 14)

- 222 Local Responses
- 294 Families Assisted
- 829 individuals Assisted
- 5 Sheltering Operations
- Victims Assistance Center Support

Operational Missions

- Lilac Fire Sheltering
  - 4 Managed Shelters (888 Overnight stays)
  - Support of a 5th Community Shelter in Carlsbad.
  - Financial Assistance and Long Term Recovery Assistance
- American Samoa Tropical Cyclone Response
  - Chartered 747 Cargo Plane with Supplies
  - 22 San Diego Staff Supported 200 AS Volunteers
  - Over 14,000 Individuals Received Assistance

National Disasters - San Diego Support

- Deployed 149 Red Cross Responders to Hurricanes
  - Virgin Islands
  - Puerto Rico
  - Florida
  - Texas
  - Louisiana
- Deployed 16 California Wild Fires

San Diego Region Sheltering Program

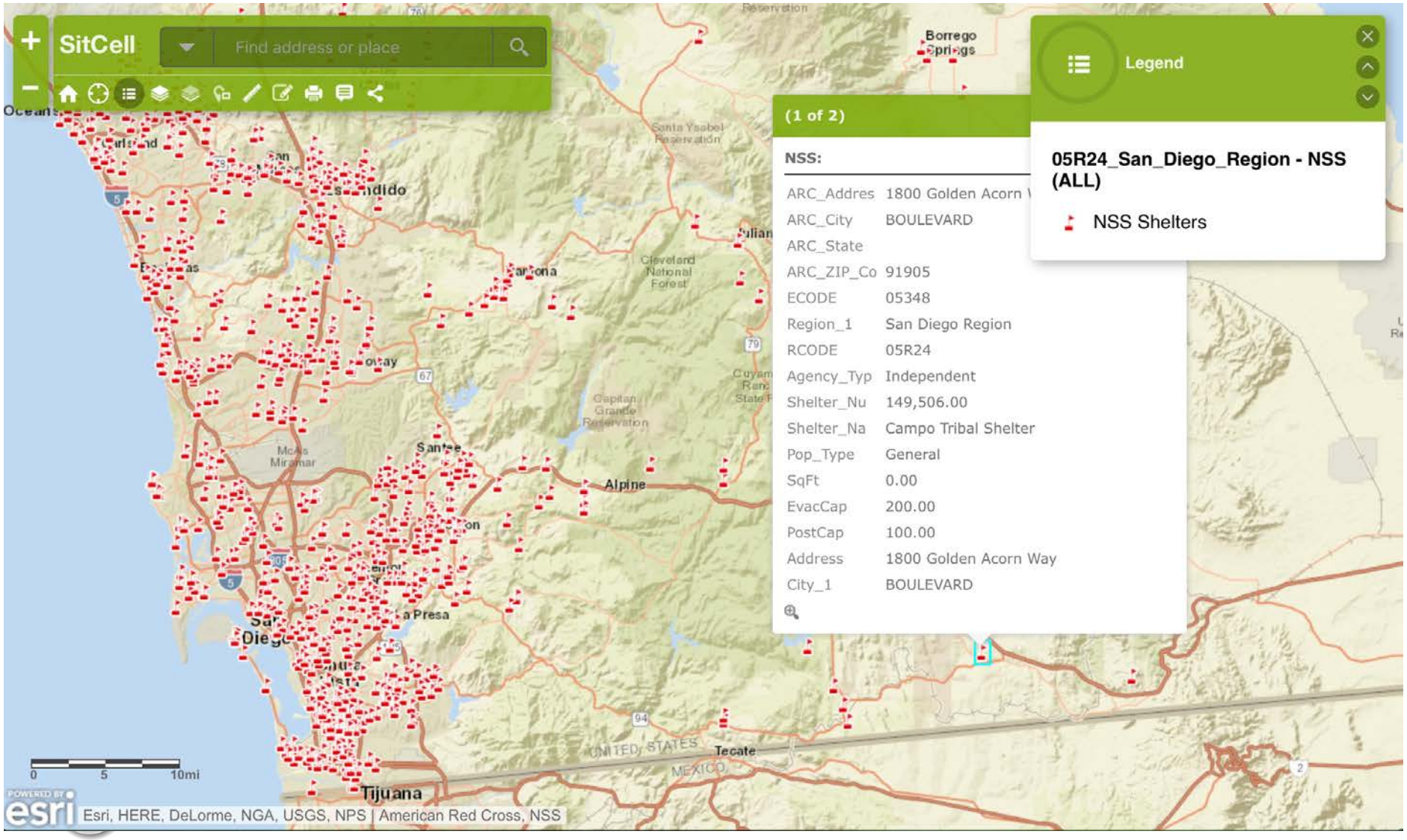
- Focus on the number of people to be sheltered
  - Facilities
  - Material
  - Personnel
- Amount of time to open shelter
- Duration of shelter operations

Shelter Facilities

- There are 698 shelter facilities that can be utilized in the National Shelter System (NSS)
- Re-Surveying of all Facilities in 2018
- Contacts and Agreements update cycle

- **Shelter**: A facility that has been activated for the overnight stay and care of evacuated individuals
- **Temporary Evacuation Point (TEP):** A facility or open area that evacuees may be sent temporarily for safety

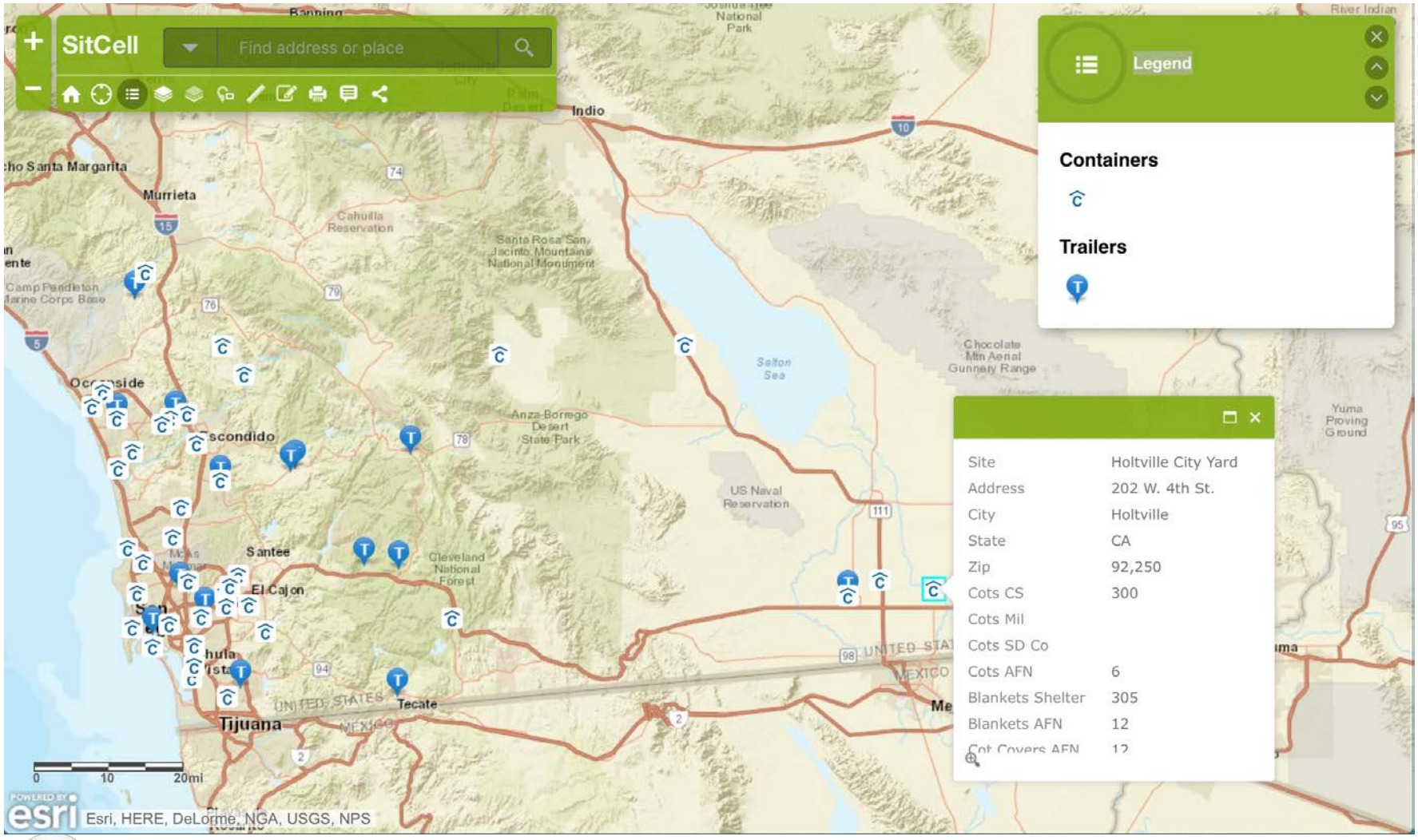
Shelter Locations



Equipment and Materials

- Inventory and Storage Review in Process
  - National Inventory System
- Updating Warehouse Strategy
- National Readiness Initiative to ensure adequate materials are available in all areas of the country
- Feeding agreements are set up with partner organizations to be ready to support a large disaster
  - Hundreds agreements to feed 100,000 meals per day

Container Locations



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Personnel

- There are currently 1,209 trained volunteers
- Shelter supervisors Current trained supervisors:
  - 32 Trained Vetted Shelter Supervisors
  - 3 Shelter Managers by September 1, 2018
- Volunteer management system tracks people's availability, and training and can quickly request reinforcements from all over the US
- Sheltering is also provided by partner organizations trained by the Red Cross

Disaster Response Escalation & Support

- Request Disaster Response (DR) Number
  - Facilitates movement of people and material
  - Accounting and Reporting Protocols
  - Full resources and support of the American Red Cross
- 24 / 48/ 72 Hour Surge Capacity
- Mutual support planning and exercises with the 4 SoCal Red Cross Regions

How we ask for and get additional help

- Big events start with a DR# (Disaster Response) that is requested from and issued by the DOCC
  - Events can start as DAT calls that may escalate.
- DR#'s are asked for by the region when support is needed beyond the region capacity
- National HQ assigns DR# recognizing that additional human and material resources may be needed

Disaster Response Levels

- Level 1 - Regional Response
- Level 2 - $10K
- Level 3 - $50K
- Level 4 - $250K
- Level 5 - $2.5M
- Level 6 - $5M
- Level 7 – Exceed $10M

➔ The degree of scrutiny and oversight increases with each level

One Red Cross

- All Red Cross regions provide the same training, use the same syllabus and nomenclature
  - Enables national resources to work seamlessly side by side with uniformity and common concept of operations
- During 2016 San Diego Red Cross Contribution
  - Participated in 29 National Disaster Responses (DR)
  - 94 individual worked 1,316 days for a total of 13,160 volunteer hours
  - Great opportunity to get people experience and practice in real environments

Local Red Cross Operational Assumptions

- 30% of Workforce Availability
- 50% of Leadership Availability
- 4-6 hours = 4 shelters (build to 6)
  - On-Call Shelter Strike 24/7 Expanding
- 24 hours = 9 shelters (build to 15)
- 48 hours = 10+ shelters
- 72 hours = As needed

Programs to Address Gaps

- FY2018-19 Program Focus
  - Sheltering Capacity
  - Disaster Leadership
- Training Tournament Last January
  - Trained 230 participants – New Record
  - 22 Operations Management Promotions
- Red Cross *Ready When the Time Comes* Community Shelter Team Program
  - 5 Currently
  - Goal of 20 by January 1, 2019

Community Shelter Teams

- Active Community Group with Leadership.
- Trained as Red Cross Volunteers (>15)
  - Shelter Management
  - Registration
  - Logistics
  - Feeding
  - Dormitory Management
- Exercise at least once per year
- Activation and call down protocol

Community Shelter Teams Cont.

- Supported by Red Cross
  - Materials
  - Feeding
  - Media Management
  - Health Services
  - Mental Health Services
  - Spiritual Care
  - Disability Integration and Support
  - Technical Advice / Staffing Support

Who in Your Community??

- What groups are in your community that would be Community Shelter Team Prospects?
- Who are the leaders in your community?
- Are there CERT or city employees that would benefit from shelter training?
- How can the Red Cross support your preparedness and response planning efforts?
- Any exercises the Red Cross may take part?

Thank You

Contact

24 hour Emergency Dispatch

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