

**SAN DIEGO UNIFIED DISASTER COUNCIL  
MEETING MINUTES  
April 20, 2023**

**1. CALL TO ORDER**

Jeff Toney called the meeting to order at 9:33 am and roll call was taken.

**2. ROLL CALL**

**MEMBER**

CARLSBAD  
CHULA VISTA  
CORONADO  
COUNTY OF SAN DIEGO  
EL CAJON/LAMESA/LEMON GROVE  
ESCONDIDO  
IMPERIAL BEACH  
NATIONAL CITY  
OCEANSIDE  
POWAY  
SAN DIEGO  
SAN MARCOS  
VISTA

Kim Young  
Harry Muns  
Charles Kay  
Jeff Toney  
Bent Koch  
Jeff Murdock  
John French  
Walter Amedee  
David Parsons  
Jeff Chumbley  
Colin Stowell  
Daniel Barron  
Roy Palmer

**3. CALL FOR PUBLIC INPUT**

There were 2 requests for public comment.

**4. APPROVAL OF MINUTES**

ACTION: The minutes of February 16, 2023, were unanimously approved.

*One public comment.*

**5. HIRT SUBCOMMITTEE CHANGE– Shannon Nuzzo, OES**

- Request the UDC approve the substitution on the HIRT Subcommittee of Carlsbad Fire Chief Calderwood with Encinitas Fire Chief Gordon.

ACTION: Motion to approve the HIRT Subcommittee substitution, was unanimously approved.

**6. HIRT CONTRACT – Shannon Nuzzo, OES**

- Request the UDC approve the HIRT Contract as procured through Board of Supervisors Exemption B-066, with services being provided jointly by City of San Diego Fire and San Diego County Department of Environmental Health.

ACTION: Motion to approve the HIRT Contract, was unanimously approved.

*One public comment.*

**7. UDC MEMBER SHARES AND BUDGET – Kevin Preston, OES**

- Request the UDC approve the FY23-24 UDC Member Shares.

ACTION: Motion to approve the UDC member shares and budget, was unanimously approved.

*One public comment.*

**8. ALERT & WARNING AND ZONEHAVEN UPDATE – Dan Vasquez, OES**

- Overview of the Alert & Warning path forward, governance, training and go-live projected dates.
- Overview of the Zonehaven path forward, governance, zone configurations, training and go-live projected date.

*One public comment.*

**9. MEDICAL RESPONSE AND SURGE EXERCISE – Cody Osth, Public Health Preparedness and Response**

- Presentation and overview of the San Diego Regional Medical & Health Wildfire Evacuation & Surge Full-Scale Exercise. In preparation for the full-scale exercise, there will be two TableTop Exercise sessions. Community clinics are included in this exercise. Open invitation to partner with the San Diego Healthcare Disaster Coalition.

*One public comment.*

**10. MULTI-JURISDICTIONAL HAZARD MITIGATION PLAN UPDATE AND NOFO- Nick Zubel, OES**

- Presentation of the Multi-Jurisdictional Hazard Mitigation Plan (MJHMP) update. This includes the FEMA MJHMP review status. Overview of the DR-4683 HMGP timeline and the sub-application types. Slides were presented with the four Funding Priorities.

*One public comment.*

**11. NWS WINTER WEATHER REVIEW- Alex Tardy, National Weather Service**

- Presentation of the recent weather events in and around the County of San Diego. Charts and images were presented. During this time the County of San Diego experienced two seasons in one with the abundant rainfall.

*One public comment.*

**12. CAL OES REPORT – Patrick Buttron, Cal OES**

- Cal OES continues to support the border operation as needed.
- Cal OES continues to assist in the winter storm response and recovery. Transitioning to recovery efforts.
- Tabletop exercises in the next couple of months for Tsunami and Seismic Hazards branch and also with SDGE for power shut off exercises.

**13. URBAN AREA SECURITY INITIATIVE GRANT/REGIONAL TRAINING PROGRAM** – Megan Beall, City OES

- FY22-UASI award letters have been sent to all UAWG award recipients.
- FY23- FEMA returned with allocations and there was a reduction in funding. None of the approved UAWG awards are impacted and will be funded.

*One public comment.*

**14. STATE HOMELAND SECURITY PROGRAM GRANT** – Valentine Dama, OES

- FY20 – Grant year closes this Spring, nine projects have received an extension from FEMA and CalOES until February 2024. Can contact Valentine Dama directly if questions.
- FY21 – Jurisdictional Performance period is through May 31, 2023. All reimbursement requests due by June 30, 2023.
- FY22 – Requests will soon be made for the copy of cities jurisdictions latest Single Audit Report. This is required for all jurisdictions that expend over \$750,000 annually in federal funds.
- FY23 – SHSP, CalOES notifies all California Counties of final allocation amounts. FY23 Final Operation Area Workbook is due to the State by April 24, 2023.

*One public comment.*

**15. EXECUTIVE REPORT** – Jeff Toney, OES

- A. Winter Storms Recovery – County of San Diego was added to the emergency declaration under DR4683
- B. Covid-19 Emergency – The federal State of Emergency will end on May 11, 2023. Working with FEMA on projected reimbursements.
- C. Other: Assembly Bill 513 CA Individual Assistance Act, if passed could be another path through the State similar to FEMA assistance. Will monitor closely if the State will implement this program.

*One public comment*

**16. NEXT REGULAR MEETING**- June 15, 2023, from 9:00-11:00 am  
SD County OES - 5580 Overland Avenue, Suite 100, San Diego, CA 92123

**MEETING ADJOURNED – 11:12 AM**



# ZONEHAVEN UPDATE

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JUNE 15, 2023

# AGENDA

- Governance
- Zone Configurations
- Training
- System Access
- Go-Live



# ZONEHAVEN GOVERNANCE UPDATE

- Jurisdictional Admins
  - Full System Access
  - Manage Users
  - Manage Permissions
  - Train-the-Trainers
  - Assign Training
- System Capabilities
  - Jurisdictional Coordination
  - Allowable Alerting Area





# ZONE EDITING

- 1 on 1 Meetings
- Conferences
  - South
  - Central
  - North
- Resources
  - Dedicated website
  - Staff support





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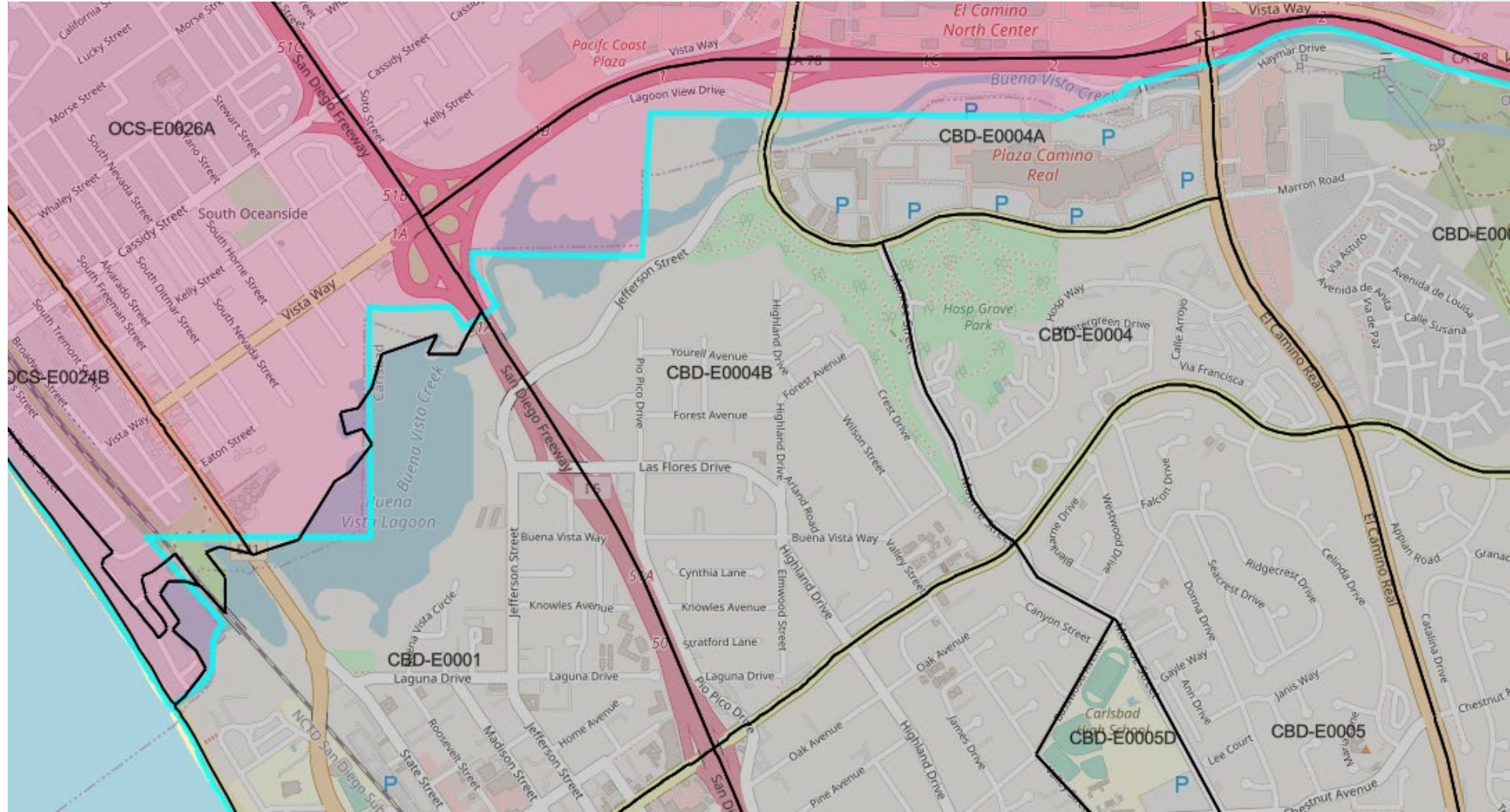
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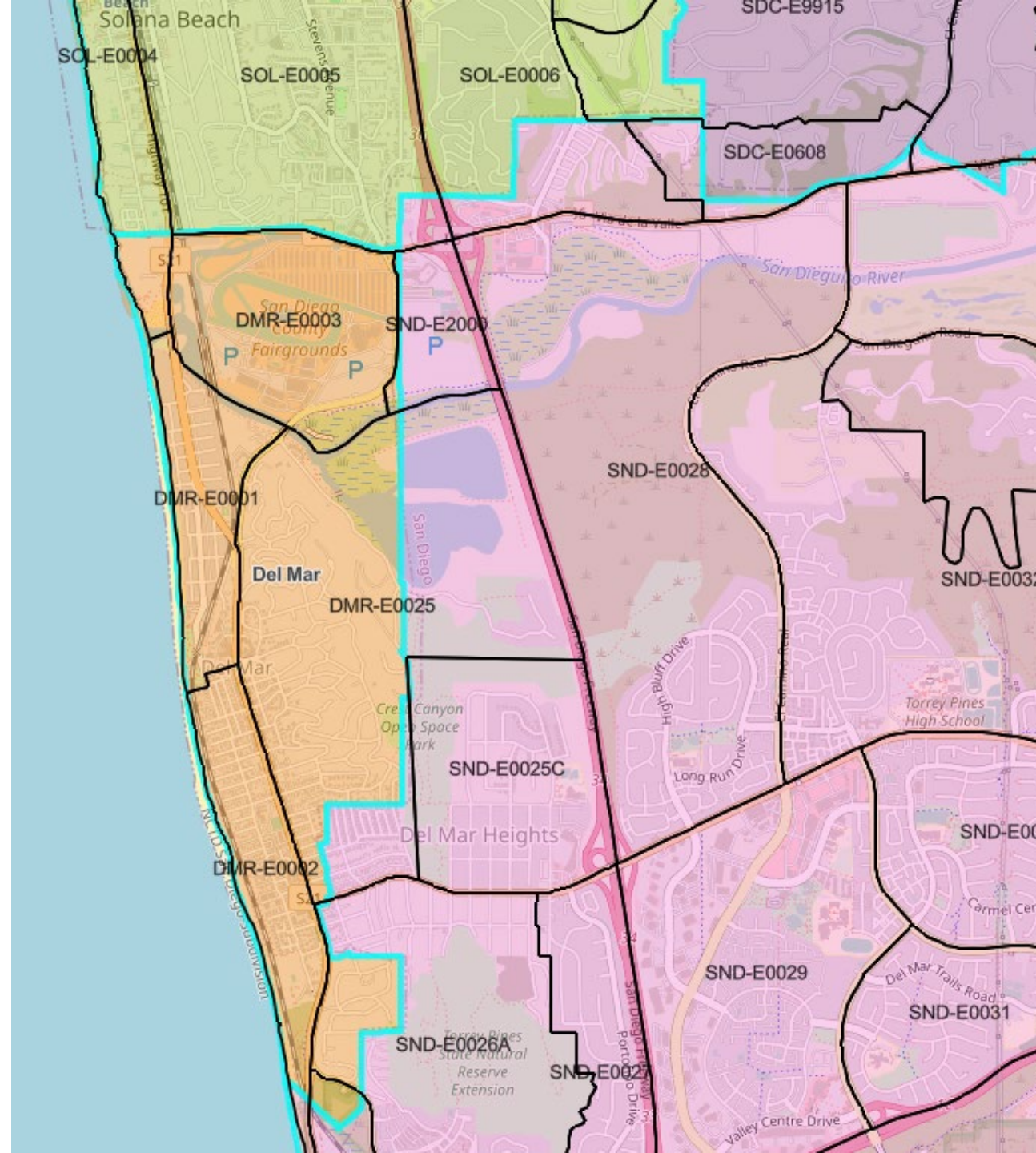


# ZONE NAMING CONVENTION "XSD-SDC-#####"



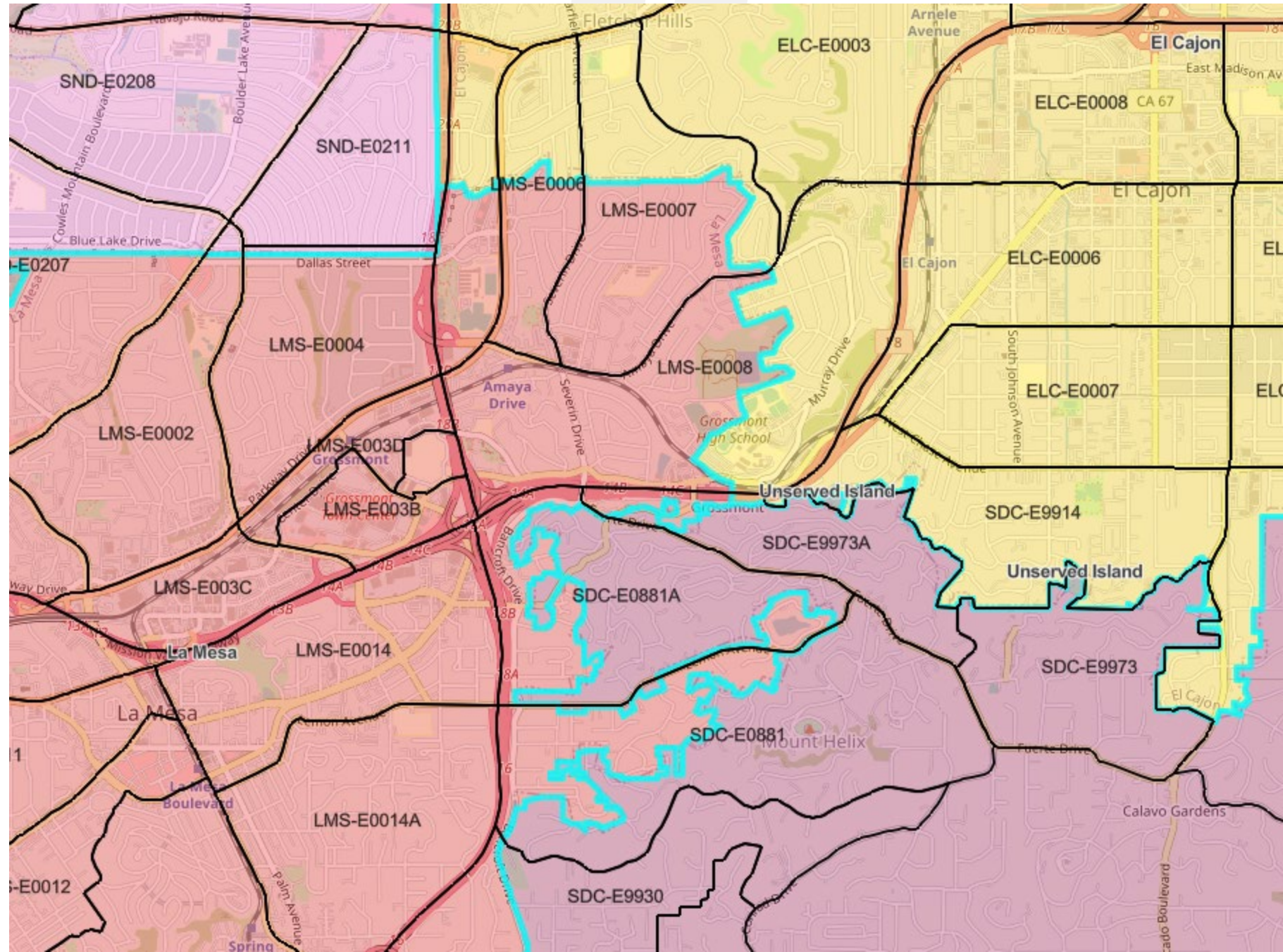


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# ZONEHAVEN ONSITE TRAINING

- Late Fall/Early Winter 2023
- Up to 500 participants
- 30 trainings – 70 hours
- 10 –Train-the-Trainers for Admins/Comm Centers (2-hours each)
- 10 –Train-the-Trainers for field users with drill (3-hours each)
- 10 – Field user trainings (2-hours each, conducted by local trainers, supported by vendor)



# ZONEHAVEN SYSTEM ACCESS & GO-LIVE

- Access as soon as maps have been distributed and initial training has been offered
- Regional go-live early May 2024
- Concurrently with Wildland Drill
- Allows time for additional jurisdictional training and governance







# UDC VOTE TO APPROVE THE INCORPORATED CITY ZONES AND ALLOCATE ALL ZONE NAMES TO BEGIN WITH XSD-SDC

JUNE 15, 2023



# Multi-jurisdictional Hazard Mitigation Plan

June 15, 2023



# History



- **Planning process was managed over the course of 1 year and 8 months**
- **OES ~ 1,160 Hours | Jurisdiction ~ 200 Hours**
- **Risk assessment required various levels of technical expertise and data to identify and analyze hazard threats and vulnerabilities**
- **Active participation from 100+ County Departments, Jurisdictions, Special Districts, and External Partners**
- **Incorporated climate change considerations, new legislation, equity, diversity & inclusion concepts, and Cal OES and FEMA feedback**



# Benefits of FEMA-approved MJHMPs



- **Maintain eligibility to pursue pre-disaster and post-disaster grant funding assistance for mitigation projects**
- **Increase awareness of local hazard risks, vulnerabilities, and existing mitigation capabilities**
- **Implement cost-effective mitigation measures that minimize the financial impact of future incidents**
- **Build strong regional partnerships to more comprehensively address disaster risk reduction**

# Funding Priority #1: MJHMPs



- **Cal OES is prioritizing hazard mitigation plans with an expiration date during or after 2026**
- **Hire a contractor to coordinate the next five-year update to the San Diego County's MJHMP before it expires in March of 2028**
- **Grant makes each participating agency eligible to receive contractor assistance in the update of their agency's 2028 MJHMP Annex**

# Risks and Issues



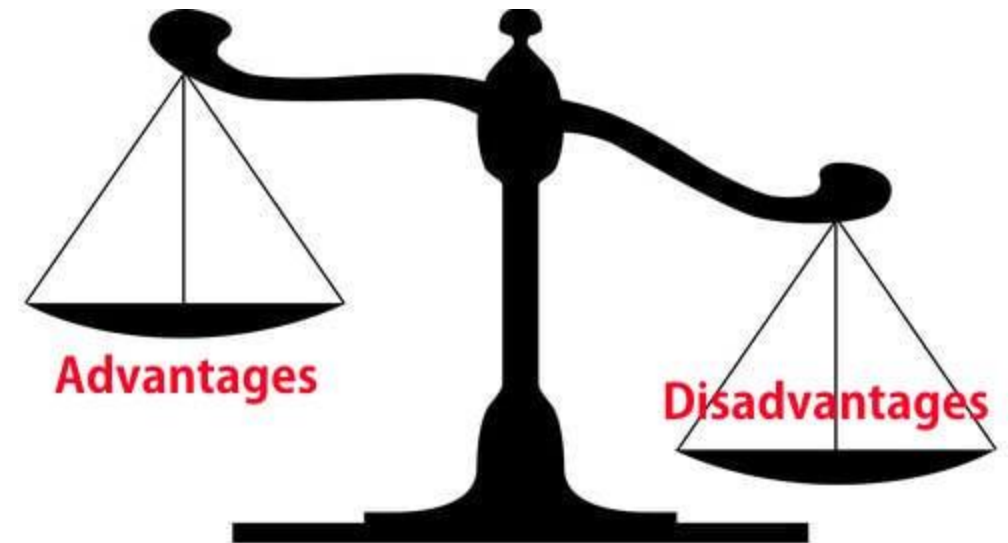
- **Time Constraints** - staff who have other duties may find it challenging to devote sufficient attention to the plan update
- **Resource Limitations** - staff may have limited access to specialized resources, tools, or data required for the plan update
- **Lack of Continuity** - if staff who were involved in the previous plan update have moved on, there may be a loss of institutional memory
- **Opportunity Costs** - assigning staff to update the plan may divert their time away from their primary duties



# Advantages



- **Expertise and Experience**
- **Objective Perspective**
- **Time and Efficiency**
- **Access to Resources**
- **Flexibility and Scalability**
- **Accountability and Deliverables**
- **Cost Savings**



# Match Commitment



- **Total Project Cost:** \$400,000.00
- **Local Match:** 25% or \$100,000
- **Force Account Labor funded by Local Match**
- **Federal Share Request:** \$300,000.00
- **Contractor and Management Costs funded by Federal Share**



# UDC Cost Share Formula



Agencies & Program	Assessed Value Secured & Unsecured	% of Total	Population 2022	% of Total	Assessed Value Share	Population Share	Total Share	Total %
Carlsbad	\$ 38,134,171,639	7.31%	115,585	4.17%	\$ 1,828	\$ 1,042	\$ 2,870	5.74%
Chula Vista	33,593,920,198	6.44%	276,785	9.98%	1,610	2,494	4,105	8.21%
Coronado	10,359,481,774	1.99%	22,277	0.80%	497	201	697	1.39%
Del Mar	4,355,955,764	0.84%	3,929	0.14%	209	35	244	0.49%
El Cajon	10,918,620,470	2.09%	105,638	3.81%	523	952	1,475	2.95%
Encinitas	18,974,265,858	3.64%	61,515	2.22%	909	554	1,464	2.93%
Escondido	18,398,307,494	3.53%	150,679	5.43%	882	1,358	2,240	4.48%
Imperial Beach	2,676,990,203	0.51%	26,243	0.95%	128	236	365	0.73%
La Mesa	8,311,172,801	1.59%	60,472	2.18%	398	545	943	1.89%
Lemon Grove	2,613,040,602	0.50%	27,242	0.98%	125	245	371	0.74%
National City	4,752,648,535	0.91%	61,471	2.22%	228	554	782	1.56%
Oceanside	27,515,255,044	5.28%	173,048	6.24%	1,319	1,559	2,878	5.76%
Poway	11,930,302,619	2.29%	48,759	1.76%	572	439	1,011	2.02%
San Diego	287,599,090,461	55.14%	1,374,790	49.56%	13,786	12,389	26,175	52.35%
San Marcos	14,773,522,727	2.83%	93,585	3.37%	708	843	1,552	3.10%
Santee	7,411,989,214	1.42%	59,015	2.13%	355	532	887	1.77%
Solana Beach	5,746,258,585	1.10%	12,812	0.46%	275	115	391	0.78%
Vista	13,493,563,155	2.59%	100,291	3.62%	647	904	1,551	3.10%
<b>TOTAL (CPI June to June)</b>	<b>\$ 521,558,557,143</b>	<b>100%</b>	<b>2,774,136</b>	<b>100%</b>	<b>\$ 25,000</b>	<b>\$ 25,000</b>	<b>\$ 50,000</b>	<b>100%</b>

# Recommendation to UDC



- **Approve grant application to hire a contractor to coordinate the next five-year update to the San Diego County's MJHMP**
- **Letter of Intent from each participating agency is required to participate in the San Diego County's MJHMP 2028 Update**
- **Approve use of the UDC cost share formula breakdown for FY 24-25 to cover 50% or \$50,000 of the local match**
- **The remaining 50% or \$50,000 of the local match will come from County OES**



# San Diego County District Attorney's Office VICTIM SERVICES DIVISION



Alana Harrell  
Victim Assistance Program Manager

# VICTIM ASSISTANCE PROGRAM

- Penal Code 13835
- Assist all victims of crime whether or not a suspect is apprehended
- Victim: anyone who is physically, emotionally, or financially affected by a crime
- Advocates located in all courthouses, SDPD and SDSO Headquarters





# CRISIS RESPONSE TEAM SERVICES

## Reunification Center/Family Assistance Center

- Trauma Informed Crisis Intervention
- Support Animal
- Debriefing
  - Individual and Group
- Needs Assessment
- Problem Solving
- Referrals to Local Resources
- Emergency Assistance
- Victim Compensation Board Applications
- Case Status
- Orientation to CJS
- Court/Interview Accompaniment
- Victim Impact Statements

# VICTIM COMPENSATION BOARD



**CRIME HURTS EVERYONE  
WE CAN HELP**



**victims.ca.gov**  
**1.800.777.9229**

**WE CAN COVER:**

- Mental Health Treatment
- Medical Expenses
- Funeral and Burial
- Income Loss
- Relocation Expenses

**California Victim Compensation Board**



**Crime Hurts Everyone  
WE CAN HELP**

**California Victim Compensation Board**

<http://www.vcgcb.ca.gov/victims>





# STATE OF CALIFORNIA VICTIM COMPENSATION PROGRAM

- Funded through fines and penalties
  - No tax dollars used
- Not available to victims of property crimes except medical equipment
- Payer of last resort
- \$70,000 claim maximum



# STATE OF CALIFORNIA VICTIM COMPENSATION PROGRAM

- Crime must occur in CA or victim must be CA resident if crime occurred elsewhere
- Cooperation with law enforcement
- No illegal activity/contribution
- Not available for PC 290 registrants
- Not available if victim is incarcerated, on parole, or felony probation



# COVERED CRIMES

- Mass Violence
- Homicide
- Domestic Violence
- Sexual Assault
- Child Abuse
- Vehicular Manslaughter
- Elder Abuse
- Hate Crimes
- Terrorism
- Assault
- Stalking
- Kidnapping
- Human Trafficking
- Robbery
- DUI
- Hit and Run





# COVERED EXPENSES

Expenses must be directly related to the crime

- Mental Health Counseling
- Medical/Dental
- Relocation (\$3418)
- Home Security Improvements (\$1000)
- Wage/Support loss
- Funeral/Burial (\$12,818)
- Home Health Care



# CONTACT US

- Linda Pena  
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- Alana Harrell  
(619) 515-8465  
[Alana.Harrell@sdcdca.org](mailto:Alana.Harrell@sdcdca.org)





**JUVARE**

# WebEOC Upgrade Overview

Patty M. Jordan

*OES, IT Principal*

*County of San Diego, Office of Emergency Services*



# WebEOC 9.9 Upgrade



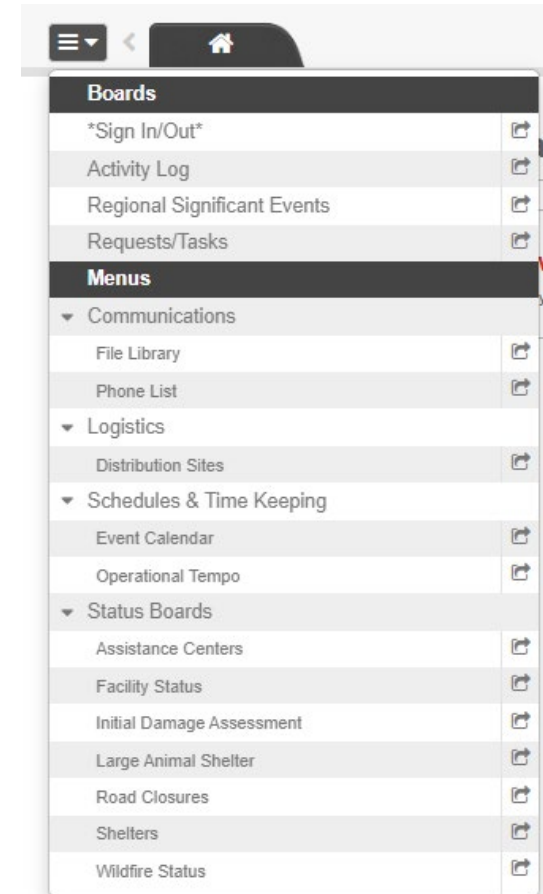
- Based on recommendations from 2019 Assessment (“PAR”) by Juvare
  - One of the largest and most complex instances
- A new instance- Not an upgrade in place
- Partially funded by an Urban Areas Security Initiative (UASI) grant
  - Project duration was over 12 months

WebEOC- In continual operation since 2008

# Project Goals



- **Ease of Use-**
  - Everyone gets the same set of boards with the same permissions
  - Very limited customization
  - Eliminate highly structured tools (e.g., IAP Template)
- **Improved Operational Value-** Standardized and simplified positions, groups, and boards
- **Enhanced Security-**
  - Tightened Role-Based Security (Positions, Groups)
  - Single Sign-On & Multi-Factor Authentication
- **New Administrative Tool** (Bulk Import- Update)



# Improved Security

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- Account Types
  - **User**- Most users
  - **Admin Profile**- WebEOC Leads (Limited permissions)
  - **Full Admin** –Key OES Staff and Juvare only
- Bulk Import/Update Tool
  - Quickly deactivate multiple accounts at once
  - Keep account information standardized and delete inactive accounts
- Single Sign-On (SSO) for City of San Diego and County of San Diego
- Multi-Factor Authentication required for everyone else



# WebEOC Changes

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- User login IDs will be an official email address
  - No generic email accepted (Gmail, Yahoo, Hotmail, etc.)
  - No Generic User IDs
- Standardized positions
  - EOC Management
  - Finance/Admin
  - Logistics
  - Operations
  - PIO
  - Planning/Intel
  - Policy
- Smaller organizations will have one position

# WebEOC Changes- Continued



- No Acronyms used in positions or groups
- Positions have a structured naming convention that uses:
  - Prefix (Muni, EDU, SDCOA, etc.)
  - Category (Fire, Hosp, La Mesa, EOC, etc.)
  - Position and/or Organization

## Examples of the position naming convention:

- AGENCY -Fed – Border Patrol – Operations
- EDU - Uni – San Diego State University
- Muni – Carlsbad – EOC Director
- SDCOA – Law -Sheriff - Logistics

# Standard Boards (New boards in ***Bold***)



- Main
  - ***Sign In/out***
  - Activity Log (“Team Board”)
  - ***Incident Creator***
  - Regional Significant Events
  - Requests/Tasks
- Communications
  - File Library
  - Phone List (now incident-dependent)
- Logistics
  - ***Distribution Sites***
- Schedules and Time Keeping
  - ***Event Calendar***
  - ***Operational Tempo***
- Status Boards
  - Assistance Centers
  - ***Facility Status***
  - ***Initial Damage Assessment***
  - Large Animal Shelter
  - Road Closures
  - Shelters
  - Wildfire Status



# Custom Boards & Special Permissions

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## **Incident Creator-**

- Only EOC Management and Operations can View and Edit
- Everyone else No Access
- Admin Profiles can Create and Edit using the tool in the Admin Area

## **Operational Tempo & Event Calendar-**

- Planning/Intel can Edit.
- Everyone else View-Only

## • **Military Only:**

- Chat
- Messaging
- Missing Persons (Miramar Airport)

## • **Medical Operations Center (County HHSA Only)**

- EMS Duty Officer Calls
- PHPR Duty Officer Calls
- POD Distribution
- Behavioral Health Facility
- Healthcare Clinic Status
- Patient Tracking
- Volunteer Tracking

# Custom Boards & Special Permissions

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## Hubs:

- Law Enforcement
  - HealthCare
  - Military
  - Water
- **Planning & Intel** positions can see:
    - Healthcare Hub
    - Military Hub
    - Water Hub
  - A special **Operations Law** position has been created for all municipalities who need access to the Law Enforcement Hub

# Support Model- Decentralization

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## **Administrative Profiles-**

- WebEOC leads will be identified in every participating organization
  - Will add accounts for their organizations
  - Will coordinate Single-Sign-On (if applicable)
  - Will provide Basic User Training
- Ability to add accounts, reset passwords, assign positions and create incidents

## **County OES-**

- Will provide overall WebEOC administration and Juvare Contract Management
- Backup for adding accounts, creating incidents and resetting passwords when WebEOC lead is unavailable (e.g., an emergency)
- Provide Administrative Training (and coordinate training with Juvare)
- Provide Basic User Guide and Admin Guide
- Coordinate WebEOC Governance activities via the EMWG



# Power User Training

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- 90 Power Users representing 241 Organizations invited to training
- Four (4) Classes conducted on-line in May 23- June 7
  - Seven (7) organizations did not attend and have since been invited to a custom class
- WebEOC File Library (available to all users)
  - Basic User Guide
  - Admin “Power User” Guide
  - Class recordings available for review

# Next Steps

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- Power Users are:
  - Updating organization user accounts
  - Testing WebEOC boards for their organizations
- Single Sign On and Multi-Factor Authentication Implementation and testing- June 20-30.
- Go-Live July 3, 2023



Questions?

Thank You!