Staff and Principal Planners

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Office of Emergency Services

Acknowledgements

San Diego County Access and Functional Needs Work Group

Unified San Diego County Emergency Services Organization
And
County of San Diego

Operational Area
Emergency Operations Plan

September 2014
Annex Q | Evacuation

GENERAL

Introduction

The overarching goal of evacuation planning in the San Diego County Operational Area (OA) is to maximize the preservation of life while reducing the number of people that must evacuate and the distance they must travel to seek safe refuge. The OA Evacuation Annex describes how emergency managers will cooperate and the decisions they will have to make and implement to respond to a disaster that requires an evacuation of residents and their pets. The OA Evacuation Annex also aims to lessen the impact a large-scale evacuation can have on the host communities.

This OA Evacuation Annex is intended to be used as a template for the development of other jurisdictional evacuation plans and will support or supplement the evacuation plans prepared and maintained by each local jurisdiction. This annex outlines strategies, procedures, recommendations, and organizational structures that can be used to implement a coordinated evacuation effort in the OA. In addition, this annex provides general estimates on the number of residents in the OA who may need to be evacuated due to specific hazards in their area. This annex also provides estimates for the number of residents that may require sheltering or transportation assistance, and the estimated number of pets that may need to be evacuated. This annex also provides hazard specific considerations, general evacuation transportation routes and capacities, countywide shelter capacities, evacuation resources available locally and through mutual aid, and access and functional needs considerations.

Background

The devastation caused by Hurricane Katrina, in 2005, has elevated the importance of evacuation planning as a key element of emergency management. Accordingly, there is an increasing recognition across the United States of the need for formal plans on how to evacuate communities and areas that have been or are likely to be stricken by disasters. Moreover, in 2006, Congress issued H.R. 2360, Department of Homeland Security

EXECUTIVE SUMMARY

The Evacuation Annex is intended to be used as a template for the development of other jurisdictional evacuation plans and will support or supplement the evacuation plans prepared and maintained by each local jurisdiction. This annex outlines strategies, procedures, recommendations and organizational structures that can be used to implement a coordinated evacuation effort in the San Diego County Operational Area.

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 Appropriations Act, which states, in part that; “It is imperative all States and Urban Area Security Initiative grantees ensure there are sufficient resources devoted to putting in place plans for the complete evacuation of residents, including access and functional needs groups in hospitals and nursing homes, or residents without access to transportation, in advance of and after such an event, as well as plans for sustenance of evacuees.”

Evacuation is a process by which people are moved from a place where there is immediate or anticipated danger, to a place of safety, and offered appropriate temporary shelter facilities. When the threat to safety is gone, evacuees are able to return to their normal activities, or to make suitable alternative arrangements.

Although the OA has never been faced with a need for an area-wide evacuation, analysis of county hazard profiles indicate that an evacuation effort involving thousands of individuals and impacting multiple communities is highly possible. For example, the October 2003 Southern California Firestorm became the largest firestorm in California’s history, forcing thousands of people from the OA to evacuate to temporary shelters. The same was true four years later in 2007, and again in 2014, when firestorms forced a large number of evacuations.

A large-scale evacuation is a complex, multi-jurisdictional effort that requires coordination between many disciplines, agencies, and organizations. It is also only one element of the incident response effort. Emergency services and other public safety organizations play key roles in ensuring that an evacuation is effective, efficient, and safe. In order to establish a framework for implementing a well-coordinated evacuation in the OA, the County of San Diego Office of Emergency Services (OES) has developed this Evacuation Annex as an annex to the Operational Area Emergency Operations Plan (OA EOP).

**Purpose**

This OA Evacuation Annex is intended to be used as a template for the development of other jurisdictional evacuation plans and will support or supplement the evacuation plans prepared and maintained by each local jurisdiction. This annex outlines strategies, procedures, recommendations, and organizational structures that can be used to implement a coordinated evacuation effort in the OA. In addition, this annex provides general estimates on the number of residents within each jurisdiction of the OA that may be impacted by specific hazards and may require evacuation assistance, sheltering, transportation, and assistance with pet evacuation accommodations. This annex also provides hazard specific considerations, general evacuation transportation
routes and capacities, county-wide shelter capacities, resources available locally and through mutual aid, and access and functional needs considerations.

**Scope**

This Evacuation Annex applies to the OA, including all jurisdictions and special districts. It is not intended to supersede any other emergency plans. This Evacuation Annex and all supporting appendices support the OA EOP.

**Situation and Assumptions**

**Situation**

The OA is exposed to many hazards, all of which have the potential for disrupting communities, causing damage, and producing casualties. Dam failure, earthquake, flooding, tsunami, wildfire, and terrorism were identified by OES as the most plausible hazards to affect the OA; all of which may require an evacuation of several communities within the OA.

Additional evacuations may be required due to the threat of a hazardous materials exposure from the San Onofre Nuclear Generating Station (SONGS). Evacuations due to an incident at SONGS will be conducted according to the Reception and Decontamination Plan, located at OES. Table 1 below outlines the six hazards with the most potential to cause an evacuation in the OA and the jurisdictions which are most likely to be affected by these hazards. Table 2 identifies the number of people expected to be affected by the identified hazards and may need to be evacuated.

**Table 1**

**Major Hazards in the OA Potentially Requiring an Evacuation**

<table>
<thead>
<tr>
<th>Jurisdiction</th>
<th>Dam Failure</th>
<th>Earthquake</th>
<th>Flood (100 Year)</th>
<th>Tsunami</th>
<th>Wildfire/Structure Fire (High Risk Probability)</th>
<th>Terrorism</th>
</tr>
</thead>
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<td>X</td>
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</tr>
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<td>X</td>
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</tr>
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<td>X</td>
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<td>X</td>
<td>X</td>
</tr>
<tr>
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<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Encinitas</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Escondido</td>
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<td>X</td>
<td></td>
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<td>X</td>
</tr>
<tr>
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<td>Flood (100 Year)</td>
<td>Tsunami</td>
<td>Wildfire/Structure Fire (High Risk Probability)</td>
<td>Terrorism</td>
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<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
</tbody>
</table>

*Exposed population numbers are adapted from the Multi-Jurisdictional Hazard Mitigation Plan, San Diego County, CA, February 2010

Table 2

Individuals in OA Potentially Exposed to Major Hazards and May Require Public Shelter Assistance

<table>
<thead>
<tr>
<th>Jurisdiction</th>
<th>Dam Failure</th>
<th>Earthquake</th>
<th>Flood (100 Year)</th>
<th>Tsunami</th>
<th>Wildfire/Structure Fire (High Risk Probability)</th>
<th>Terrorism</th>
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<td>Wildfire/Structure Fire (High Risk Probability)</td>
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<td>Earthquake</td>
<td>Flood (100 Year)</td>
<td>Tsunami</td>
<td>Wildfire/Structure Fire (High Risk Probability)</td>
<td></td>
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</tr>
<tr>
<td>Unincorporated San Diego County</td>
<td></td>
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</table>

*Exposed population numbers are adapted from the Multi-Jurisdictional Hazard Mitigation Plan, San Diego County, CA, February 2010

* Shelter estimates are based on the assumption that 20 percent of exposed population will require a public shelter (per State and Local Guide 101)

**Assumptions**

The following assumptions were established in development of this Annex:

- This annex was developed for a Level II (moderate scale) evacuation scenario and will be activated when two or more communities within the OA are impacted by an evacuation. Additional considerations for a Level III (catastrophic) evacuation scenario are provided in Attachment 8.

- Local jurisdictional plans will be consistent with the assumptions identified in this annex.

- For the purposes of this annex, the evacuation distance between the impacted site and the “safe zone” generally does not exceed 30 miles, and the evacuation efforts generally do not extend beyond the OA boundaries.

- A decision to evacuate will be made at the local jurisdiction level with regional collaboration considerations.

- Law enforcement agencies will be the primary agency for evacuation activities with other agencies playing supporting roles.

- If activated, this annex will complement other jurisdictional evacuation plans and the jurisdictional evacuation plans will be consistent with the OA Evacuation Annex.

- The OA has adopted the National Incident Management System (NIMS) and Standardized Emergency Management System (SEMS) and will follow NIMS and SEMS principles and structures for evacuation-related activities.

- The OA will request and coordinate regional resources under the California Master Mutual Aid Agreement.

- The OA Emergency Operations Center (EOC) will coordinate regional evacuation efforts.
Due to the OA hazard profile, most incidents requiring an evacuation are likely to happen with little or no warning.

Due to the nature of the threats requiring an evacuation of the OA, there may be insufficient time to evacuate the area and/or special populations (e.g., correctional facilities) and shelter-in-place instructions may need to be provided.

Most people at risk will evacuate when officials recommend that they do so.

Some individuals will refuse to evacuate, regardless of the threat.

Most evacuees will use their personal vehicles to evacuate; transportation will need to be provided to evacuees without access to personal vehicles.

According to the U.S. Census Bureau’s 2013 estimates, of the 1,079,653 occupied housing units in San Diego County, 67,371 (6.2%) of these units do not have a vehicle available\(^1\). Individuals in these households will require transportation assistance. In addition, a number of access and functional needs populations will require transportation assistance.

In most emergency situations, the majority of evacuees (80 percent) will seek shelter with relatives or friends or in commercial accommodations rather than in public shelter facilities. Approximately 20 percent of evacuees will require public shelter assistance.

Ground transportation routes will generally be the primary means of evacuation in the OA. Over-water and air evacuations may be considered on an individual basis by each jurisdiction.

Major ground transportation corridors in the OA will be used as primary evacuation routes during an evacuation effort.

Major ground transportation infrastructure within the OA will remain largely intact following an incident.

Terrorist incidents, as opposed to natural disasters, can occur at any location within the OA and there is no way to precisely estimate the potential number of individuals affected prior to such an incident.

Naturally-occurring and man-made outbreaks of infectious disease will require only a small scale evacuation (e.g., several buildings)

\(^1\) [http://factfinder2.census.gov/faces/tableservices/jsf/pages/productview.xhtml?pid=ACS_12_1YR_DP04&prodType=table](http://factfinder2.census.gov/faces/tableservices/jsf/pages/productview.xhtml?pid=ACS_12_1YR_DP04&prodType=table)
• The OA should generally plan on not receiving Federal Emergency Management Agency (FEMA) assistance for possibly as long as 96 hours after an incident.

• Response decisions, including the decision to evacuate, will be based on maximizing the preservation of life first, then protecting the environment and the economy. Factors such as characteristics of the populations affected, capacity to move or shelter people, roadway conditions, health and safety issues, and the duration of sheltering will be instrumental in making the decision to evacuate or to shelter-in-place.

• The following principles should be considered when making evacuation decisions:
  o Reduce the number of people who must evacuate and the distance they must travel to seek safe refuge.
  o Lessen the impact on the host-shelter community.
  o Evacuation may require relocating people within the OA, to other local jurisdictions or outside of the county as necessary.
  o Evacuees leaving voluntarily will more likely seek shelter with friend or relatives or use hotels rather than public shelter.
  o Most of the public will act in its own interest and evacuate a dangerous area when advised to do so by authorities.
  o Some individuals will refuse to evacuate.

Whole Community Approach

The whole community concept is a process by which residents, emergency management representatives, organizational and community leaders, and government officials can understand and assess the needs of their respective communities and determine the best ways to organize and strengthen their resources, capacities, and interests. Engaging in whole community emergency management planning builds a more effective path to societal security and resilience. This annex supports the following whole community principles:

• Understand and meet the needs of the entire community, including people with disabilities and those with other access and functional needs.

• Engage and empower all parts of the community to assist in all phases of the disaster cycle.

• Strengthen what works well in communities on a daily basis.

In keeping with the whole community approach, this annex was developed with the guidance of representatives from the OA Cities and representatives from County departments, law enforcement, fire services, emergency management, the access and functional needs communities, and various other stakeholders. The effectiveness of the emergency response is largely predicated on the preparedness and resiliency of the community.
Community Resiliency Consists of Three Key Factors:

1. The ability of first responder agencies (e.g. fire, law and Emergency medical Services (EMS)) to divert from their day-to-day operations to the emergency effectively and efficiently.

2. The strength of the emergency management system and organizations within the region, to include EOCs, mass notification systems and communication systems.

3. The civil preparedness of the region’s citizens, businesses and community organizations.

Focusing on enhancing all three of these components constantly focuses the OA on improving the region’s resiliency.

CONCEPT OF OPERATIONS

Overview

The Evacuation Annex will follow basic protocols set forth in the OA EOP and the California Master Mutual Aid Agreement, which dictate who is responsible for an evacuation effort and how regional resources will be requested and coordinated. The overall objectives of emergency evacuation operations and notifications are to:

- Expedite the movement of persons from hazardous areas;
- Institute access control measures to prevent unauthorized persons from entering vacated, or partially vacated areas;
- Provide for evacuation to appropriate transportation points, evacuation points, and shelters;
- Provide adequate means of transportation for persons with disabilities, the elderly, other persons with access and functional needs, and persons without vehicles;
- Provide for the procurement, allocation, and use of necessary transportation and law enforcement resources by means of mutual aid or other agreements;
- Control evacuation traffic;
- Account for the needs of individuals with household pets and service animals prior to, during, and following a major disaster or emergency;
- Provide initial notification, ongoing, and re-entry communications to the public through the Joint Information Center (JIC); and
- Assure the safe re-entry of the evacuated persons.
The San Diego Sheriff's Department (SDSD) is the lead agency for evacuations of the unincorporated areas of San Diego County. In the incorporated cities, local law enforcement (or the Sheriff if they are a contract city) will be the lead agency for evacuations. The SDSD, as part of a Unified Command, assesses and evaluates the need for evacuations, and orders evacuations according to established procedures, which are outlined in this annex. Additionally, as part of the Unified Command, the SDSD will identify available and appropriate evacuation routes and coordinate evacuation traffic management with the California Department of Transportation (Caltrans), the California Highway Patrol (CHP), other supporting agencies, and jurisdictions.

The decision to evacuate an area is not made lightly and there is a significant impact to public safety and the economy. The following process describes how emergency evacuation decisions within the OA will be coordinated, allowing emergency managers and other supporting response organizations to make collaborative decisions.

**Evacuation Coordination Process**

1. If the emergency only impacts a local jurisdiction, the decision to evacuate will be made at the local jurisdiction level with regional collaboration considerations.
   a. Based on the information gathered, local jurisdictions will generally make the determination on whether to evacuate communities as the need arises, on a case-by-case scenario basis.
   b. The decision to evacuate will depend entirely upon the nature, scope, and severity of the emergency; the number of people affected; and what actions are necessary to protect the public.
   c. Local jurisdictions may activate their EOC and conduct evacuations according to procedures outline in their EOP.
   d. The OA EOC may make recommendations on whether a jurisdiction should evacuate and may help coordinate the evacuation effort.
   e. The Evacuation Annex is automatically activated when an incident occurs requiring an evacuation effort that impacts two or more jurisdictions within the OA.

2. If the emergency impacts multiple jurisdictions within the OA:
   a. All impacted jurisdictions may activate their EOCs and the OA EOC will be activated, including the OA EOC JIC.
   b. The OA EOC will begin obtaining situational awareness, understanding the severity of the incident.
c. The OA EOC will coordinate with fire, law enforcement, public health, and other relevant support agencies to obtain recommendations on protective actions.

d. The OA EOC will coordinate with jurisdictional emergency management personnel and other public safety personnel. The Policy Group within the OA EOC will coordinate with other officials from jurisdictions within the OA to identify command decisions, including:

   i. Gaining regional situational awareness
   ii. Determining response status
   iii. Reviewing status of initial protective actions
   iv. Considering additional protective actions
   v. Evaluating public information needs
   vi. Determining next steps
   vii. Establishing a regular time to share updates

e. The OA EOC JIC will coordinate emergency public information to citizens in accordance with procedures established in Annex L Emergency Public Information of the OA EOP.

f. The OA EOC may support coordinating the evacuation response according to the OA EOP, including:

   i. Providing transportation for those who need assistance
   ii. Provide support for people with disabilities and other access and functional needs
   iii. Coordinate and communicate with the private sector, community groups, and faith based organizations to utilize their services and resources available to support the response
   iv. Providing shelter for evacuees
Decision to Evacuate

The decision on whether to evacuate or shelter-in-place must be carefully considered with the timing and nature of the incident. An evacuation effort involves an organized and supervised effort to relocate people from an area of danger to a safe location. Although evacuation is an effective means of moving people out of a dangerous area, due to its complexity and the stress it puts upon the population, it should be considered a last resort option.

Legal Considerations

Evacuation orders should be issued when there is a clear and immediate threat to the health and safety of the population and it is determined that evacuation is the best option for protection. When appropriate, evacuation orders should be described as mandatory to promote public cooperation. However, law enforcement will not use force to remove any person who remains within the affected area when directed to evacuate.

In 2005, the Chief Legal Counsel for the SDSD maintained an opinion based on case law that Penal Code Section 409.5 does not authorize forcible or mandatory evacuations. The Chief Legal Counsel stated “without a specific legislative amendment to Penal Code Section 409.5, it would be improper to infer statutory authority to forcibly evacuate people who do not wish to be evacuated, unless their presence in the closed area, resulted from an entry made after the area was closed pursuant to 409.5(a) or 409.5(b).”

Emergency responders shall make every effort to inform people that failure to evacuate may result in serious physical injury or death and that future opportunities to evacuate may not exist. Law enforcement will document the location of individuals that refuse to evacuate or, if necessary, have these individuals sign waivers. Once a local jurisdiction orders a mandatory evacuation, it is critical that public information dissemination, transportation, sheltering resources, and security and protection of private property are provided to a level where the public feels evacuation is more desirable than staying behind.

Evacuation Response Operations

An evacuation of any area requires significant coordination among numerous public, private, and community/non-profit organizations. The most likely threat requiring an evacuation, a wildfire, will allow time for responders to conduct evacuation notification in advance of an immediate threat to life safety; giving residents time to gather belongings and make arrangements for evacuation. On the other hand, other threats, including wildfires, may occur with little or no notice and certain evacuation response operations will not be feasible (for example, establishing contra flow requires between 24 to 72 hours to be implemented; a no-notice event will not allow for contra flow to be established). Evacuation assistance of specific segments of the population may also not be feasible.
Residents are encouraged to help their neighbors, friends and family if doing so will not cause them to put themselves in danger.

Following a decision to evacuate an area, the OA EOC will utilize the Evacuation Annex to support the evacuation order. Table 3 identifies the agency or organizations that are typically responsible for the general response actions necessary to implement an evacuation order. The OA EOC may support the coordination of these general response activities.

<table>
<thead>
<tr>
<th>Table 3</th>
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<tbody>
<tr>
<td>Response Activities and Responsible Agencies</td>
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<tr>
<th>Response Activity</th>
<th>Lead Agencies</th>
<th>Supporting Agencies</th>
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<tbody>
<tr>
<td><strong>Identify the Estimated Effects of the Event and Recommend Protective Actions</strong></td>
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</table>
| Assess the impact on public health and safety and offer a recommendation on protective actions | • Public Health | • HAZMAT teams  
• Local and federal assets such as CDC |
| Assess the impact on the environment and offer recommendations on protective actions | • Land Use and Environment Group | • HAZMAT teams  
• Local and federal assets such as USCG |
| Identify any potential or additional threats or hazards | • San Diego Sheriff’s Department (SDSD)  
• Local jurisdiction law enforcement agencies | • HAZMAT teams  
• OA EOC  
• Other federal assets such as FBI or fusion centers |

| **Identify Evacuation Routes and Manage Traffic** | | |
| Provide information on the condition of evacuation routes (e.g., determine if roads are clear of debris, evaluate safety and stability of bridges and other transportation infrastructure) | • Caltrans  
• Department of Public Works | • OA EOC  
• Transit agencies |
| Provide weather (wind direction, rain, flooding potential) information that may impact evacuation routes | • National Weather Service | • County of San Diego Flood Control |
| Use data provided by support agencies and identify evacuation routes to be used | • OA EOC  
• Local jurisdiction EOCs | • Caltrans  
• Department of Public Works |
| Coordinate traffic flow (use of signals, physical barriers, and law enforcement or other public officials to assist with directing traffic) | • California Highway Patrol (CHP)  
• SDSD  
• Caltrans | • Department of Public Works  
• Local jurisdiction law enforcement agencies |
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<tr>
<th>Response Activity</th>
<th>Lead Agencies</th>
<th>Supporting Agencies</th>
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<tr>
<td>Provide support services to assist travelers (removal of broken down cars, provision of basic traveler roadside assistance, directions, water, gas, services at highway rest stops)</td>
<td>• California Highway Patrol&lt;br&gt;• SDSD&lt;br&gt;• Caltrans</td>
<td>• Department of Public Works&lt;br&gt;• Local jurisdiction law enforcement agencies</td>
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<tr>
<td><strong>Coordinate and Communicate with the Public</strong></td>
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<tr>
<td>Provide information to the media (radio, television, internet) in English, Spanish, American Sign Language, and other frequently used languages, including the use of social media</td>
<td>• OA EOC JIC</td>
<td>• Public Information Officers from impacted agencies</td>
</tr>
<tr>
<td>Reach out to segments of populations who do not have access to mainstream media technology</td>
<td>• OA EOC JIC&lt;br&gt;• SDSD (if risk and time permits driving through evacuated areas using loudspeakers)</td>
<td>• 2-1-1&lt;br&gt;• Community and faith-based organizations (e.g., homeless shelters, churches)</td>
</tr>
<tr>
<td>Communicate and coordinate with the private sector</td>
<td>• OA EOC&lt;br&gt;• Business Liaison</td>
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<tr>
<td>Communicate with companies most likely to supply services to evacuees as they travel (A key component is to work with gas suppliers to ensure that gas stations along major evacuation routes are open and get supplies as needed)</td>
<td>• OA EOC&lt;br&gt;• Construction and Engineering Branch&lt;br&gt;• OA EOC&lt;br&gt;• Energy Unit Leader</td>
<td>• Department of General Services&lt;br&gt;• OA EOC&lt;br&gt;• Business Liaison</td>
</tr>
<tr>
<td>Communicate and coordinate with neighboring jurisdictions and states (via neighboring jurisdiction’ or state’s EMAs)</td>
<td>• OA EOC</td>
<td></td>
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<tr>
<td>Communicate with hospitals, nursing homes, other medical access and functional needs facilities and identify and coordinate for assistance to be provided as needed and available</td>
<td>• Emergency Medical Services (EMS) DOC</td>
<td>• OA EOC&lt;br&gt;• Care and Shelter Branch&lt;br&gt;• Fire and Health Branch</td>
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<tr>
<td>Response Activity</td>
<td>Lead Agencies</td>
<td>Supporting Agencies</td>
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<tr>
<td>Communicate and coordinate with Correctional Facilities (most likely to “protect-in-place”, usually unable to evacuate with general population due to security concerns)</td>
<td>• SDSD</td>
<td>• State Department of Corrections</td>
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<td></td>
<td></td>
<td>• Federal Prisons</td>
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<tr>
<td>Communicate with elderly, homebound and other access and functional needs populations and identify and coordinate for assistance to be provided as needed and available</td>
<td>• OA EOC&lt;br&gt;  o  Care and Shelter Branch</td>
<td>• Local Service Providers</td>
</tr>
<tr>
<td><strong>Coordinate and Provide Transportation Evacuation Assistance</strong></td>
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<tr>
<td>Identify and coordinate use of assembly points for those requiring transportation assistance</td>
<td>• OA EOC&lt;br&gt;  o  Logistics  &lt;br&gt;  • Local EOCs</td>
<td>• Transit agencies</td>
</tr>
<tr>
<td>Set up and provide staff to manage and coordinate assembly points</td>
<td>• SDSD&lt;br&gt;  • OA EOC&lt;br&gt;  o  Logistics  &lt;br&gt;  • Local EOCs</td>
<td></td>
</tr>
<tr>
<td>Arrange for transportation (bus, rail, air) for the general population, those with pets, and medical access and functional needs.</td>
<td>• OA EOC&lt;br&gt;  o  Logistics  &lt;br&gt;  • Local EOCs</td>
<td>• Transit agencies</td>
</tr>
<tr>
<td><strong>Provide Shelters</strong></td>
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<tr>
<td>Identify, open, and staff shelters</td>
<td>• ARC&lt;br&gt;  • OA EOC&lt;br&gt;  o  Care and Shelter Branch&lt;br&gt;  • Local EOCs</td>
<td></td>
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<tr>
<td><strong>Other Response Operations</strong></td>
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<tr>
<td>Direct other response actions (fatality management, shelter-in-place, HAZMAT Response)</td>
<td>• OA EOC&lt;br&gt;  o  Law Branch (Medical Examiner)&lt;br&gt;  o  Fire and Health Branch (Hazmat)</td>
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<tr>
<td>Secure affected area and limit access</td>
<td>• SDSD</td>
<td>Local law enforcement agencies</td>
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<tr>
<td>Response Activity</td>
<td>Lead Agencies</td>
<td>Supporting Agencies</td>
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<tr>
<td>Maintain records and documentation of response operations</td>
<td>• OA EOC</td>
<td>• All responders</td>
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<tr>
<td></td>
<td>• Documentation Unit</td>
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<tr>
<td>Coordinate, request, track, and demobilize resources</td>
<td>• OA EOC</td>
<td></td>
</tr>
<tr>
<td>Provide animal care and assist as appropriate with evacuation of animals</td>
<td>• Department of Animal Services</td>
<td>• San Diego Humane Society</td>
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</tbody>
</table>

Evacuation Points and Sheltering

When the SDSD implements an evacuation order, they should coordinate with the responding fire agency, the OA EOC, and ARC representative located in the OA EOC, to decide on a location to use as a Temporary Evacuation Point (TEP). The SDSD Dispatch Center will utilize the AlertSanDiego system to direct evacuees to the established TEP or shelter. These evacuation points will serve as temporary safe zones for evacuees and will provide basic needs such as food, water, and restrooms. If there are residents unable to evacuate and need transportation assistance to get to a TEP or shelter, the SDSD may establish transportation points to collect and transport people without transportation resources to evacuation points. These points should be large, well known sites such as shopping centers, libraries, and schools. Transportation should be accessible to all populations, including people with disabilities and other access and functional needs.

If the evacuation will be long-term and require sheltering, a collaborative effort between responding agencies will determine the need to establish shelters. Some evacuation points may be converted into shelter locations if necessary and available. Care and shelter operational procedures are outlined in Annex G of the OA EOP.

Sheltering Considerations

All shelters should be Americans with Disabilities Act (ADA) compliant throughout the facility to ensure persons with disabilities and other access and functional needs can access all amenities. All potential shelter sites should be assessed for parking, accessibility, and restroom accommodations to determine if these sites are ADA compliant.
People with Disabilities and Other Access and Functional Needs

The evacuation of people with disabilities and other access and functional needs pose additional requirements with respect to alert and notification, information dissemination, evacuation, emergency transportation, and sheltering requirements.

People with disabilities and other access and functional needs are defined as populations whose members may have additional needs before, during, and after an incident in functional areas, including but not limited to: maintaining independence, communication, transportation, safety, support, and health care. Individuals in need of additional response assistance may include those who have disabilities; who live in the community or long term care facilities; who are elderly; who are children; who are from diverse cultures; who have limited English proficiency or are non-English speaking; or who are transportation disadvantaged.

Due to liability concerns and the effort required to maintain databases, it was determined that self-identification is not an acceptable solution for pre-identifying people with disabilities and other access and functional needs in the OA for notification purposes. Accessible AlertSanDiego and the Community Emergency Response Teams (CERTs) are two options available for notifying these populations during an evacuation effort.

The traditional types of notification methods may not meet the requirements of individuals who are blind or have low vision or are deaf or hard of hearing. Notification procedures must include multiple types of methodologies to ensure all segments of the population are provided with the required information in accessible formats. Specific forms of notification can include telephone, television messages with open captioning or sign language, auto-dialed teletypewriter messages, text messages, or email. Accessible AlertSanDiego is a great resource to disseminate information to community members that have registered to receive notifications in accessible formats. Additionally, OES is currently developing a Risk Communication Plan, which includes options for reaching out to disseminate emergency public information to those communities who may not understand English or speak English as a primary language.

It is critical that modes of available transportation are identified that can accommodate people with disabilities and other access and functional during an evacuation. Transportation that can accommodate personnel in wheelchairs, scooters, or other mobility aids needs to be made available. Some potential options can be the use of lift-equipped school buses or vans. The OA EOC will work with the SDSD to provide appropriate transportation resources during an evacuation.
Care, Protection, and Sheltering of Animals

The Pets Evacuation and Transportation Standards Act of 2006 amends the Stafford Act, and requires evacuation plans to take into account the needs of individuals with household pets and service animals, prior to, during, and following a major disaster or emergency.

The San Diego County Department of Animal Services (DAS) has plans in place to transport and shelter pets in a disaster under Annex O of the OA EOP, including the Animal Control Mutual Aid Agreement. Animal Control Officers, the San Diego Humane Society, and private animal care shelters will assist in the rescue, transport, and sheltering of small and large animals. In addition, potential volunteer resources and private groups should be identified and tracked in WebEOC. Only non-emergency resources and personnel, such as public and private animal services agencies, will be used to rescue and transport animals during an evacuation effort.

In most cases, DAS and the OA EOC will coordinate and attempt to collocate animal shelters with people shelters.

Shelter in Place

Sheltering-in-place is the practice of going or remaining indoors during or following an emergency event. This procedure is recommended if there is little time for the public to react to an incident and it is safer for the public to stay indoors for a short time rather than travel outdoors. Sheltering-in-place may be a more effective protection measure than an evacuation, especially following a chemical, radiological, or biological incident. Sheltering-in-place also has many advantages because it can be implemented immediately, allowing people to remain in their familiar surroundings, and providing individuals with everyday necessities such as telephone, radio, television, food, and clothing. However, the amount of time people can stay sheltered-in-place is dependent upon availability of food, water, medical care, utilities, and access to accurate and reliable information.

Sheltering-in-place is the preferred method of protection for people that are not directly impacted or in the direct path of a hazard. This will reduce congestion and transportation demand on the major transportation routes for those that have been directed to evacuate by police or fire personnel.
ORGANIZATION AND ASSIGNMENT OF RESPONSIBILITIES

Organization

The roles and responsibilities of local, County, State, and Federal governments in an evacuation effort are summarized in the following sections. Refer to Annex A for additional information related to OA emergency management operations. In addition, departments and agencies assigned responsibilities in this annex are accountable for developing and maintaining Standard Operating Procedures (SOPs) which cover those responsibilities. The responsibilities listed in this section expand on and add to the response activities identified in Table 3.

Assignment of Responsibilities

Local Jurisdictions

Each incorporated jurisdiction is responsible for developing an evacuation plan or annex as part of their EOP. The decision to order an evacuation will be made by the Incident Commander at the local level based on situational reports. Impacted jurisdictions will be responsible for activating their EOC during an incident and for communicating and coordinating resources with the OA EOC. If two or more communities are impacted by an evacuation effort, then incident response will be coordinated through the OA EOC under a Unified Command.

County

Annex C: Law Enforcement Mutual Aid describes the roles and responsibilities of the SDSD, regional law enforcement, and other support agencies during an evacuation effort. All other County Department’s roles in an evacuation effort will be coordinated through the OA EOC. In general, the various County Departments will help coordinate evacuation efforts for the incorporated areas and will support the conduct of evacuation operations for the unincorporated areas of San Diego County.

During an evacuation effort, the designated County Evacuation Coordinator is the Sheriff, who is also the OA Law Enforcement Coordinator. The Evacuation Coordinator will be assisted by other law enforcement and support agencies. Law enforcement agencies, highway/road/street departments, and public and private transportation providers will conduct evacuation operations. Procurement, regulation, and allocation of resources will be accomplished by those designated. Evacuation operations will be conducted by the following agencies:

- County of San Diego Sheriff’s Department
- Fire and Rescue
- County Health and Human Services Agency
- Department of Animal Services
- Department of Planning and Land Use
- Department of Environmental Health
- Department of General Services
The OA Law Enforcement Coordinator is responsible for coordinating transportation resources and operations on a countywide basis. This coordination will be accomplished in the OA EOC with the involved City EOCs, County Department Operations Centers (DOCs), and the Sheriff’s DOC.

Specific County roles and responsibilities are described on the next page:

### Table 4
**County Agency Roles and Responsibilities**

<table>
<thead>
<tr>
<th>Agency</th>
<th>Responsibilities</th>
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<tbody>
<tr>
<td><strong>Office of Emergency Services (OES)</strong></td>
<td>• Responsible for the development, maintenance, and testing of the OA Evacuation Annex.</td>
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<tr>
<td></td>
<td>• Coordinate evacuation efforts with local jurisdictions that may be affected by the evacuation.</td>
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<td>• Direct and coordinate resources in support of evacuation efforts.</td>
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<td>• Approve release of warnings, instructions, and other emergency public information related to the evacuation effort.</td>
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<td>• Report situation and damage assessments to Cal OES.</td>
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<td>• Maintain expenditure records to facilitate reimbursement.</td>
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<td>• Coordinate and maintain files of all initial assessment reports.</td>
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<td>• Coordinate the development of after-action reports.</td>
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<tr>
<td><strong>Sheriff’s Department/Law Enforcement</strong></td>
<td>• Provide evacuation notification and advisory to unsafe areas.</td>
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<td>• Identify transportation and evacuation points.</td>
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<td>• Coordinate relocation of people to safe areas with other agencies.</td>
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<td>• Search vacated areas to ensure that all people have received warnings.</td>
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<td>• Provide initial field situation reports and updates from field units and Aerial Support to Regional Enforcement Agencies.</td>
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<td>• Contact American Red Cross (ARC) for potential and confirmed evacuation and shelter needs of displaced population.</td>
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<td>• Coordinate the provision of transportation resources to access and functional needs populations.</td>
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<td>• Provide traffic control measures for evacuation effort.</td>
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<td>• Provide law enforcement and crowd control measures at transportation points, evacuation points and mass care facilities.</td>
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<td>• Provide security and access control to vacated areas.</td>
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<tr>
<td>Agency</td>
<td>Responsibilities</td>
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<td>Request mutual aid assistance from the OA or Regional Law Enforcement Coordinator.</td>
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<td>Establish traffic control and other measures to permit re-entry into the impacted communities as dictated by the County of San Diego Re-Entry Protocol.</td>
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<tr>
<td>Fire and Rescue Operations</td>
<td>Assist with evacuation efforts and medical response.</td>
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<td>Coordinate rescue operations.</td>
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<td></td>
<td>Provide fire protection and search and rescue in the vacated areas.</td>
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<td>Support public safety in evacuation execution.</td>
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<tr>
<td>County Health and Human Services Agency (HHSA)</td>
<td>Assist ARC in providing mass care.</td>
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<td></td>
<td>Ensure specialized services are provided as required for people with disabilities and other access and functional needs.</td>
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<td>Assist ARC in coordination with the Logistics Section of the OA EOC to ensure the transportation of evacuees to and from shelters.</td>
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<td>Provide care for unaccompanied minors until County shelters are established, and they can be reunited with their legal guardians. If they cannot be reunited with their legal guardians, the Law Enforcement Branch in the OA EOC should be contacted to request appropriate Law Enforcement agency for assistance.</td>
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<td>Inspect shelters for food safety and sanitation conditions.</td>
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<tr>
<td>Department of Animal Services (DAS)</td>
<td>Direct emergency animal control operations during a disaster within the unincorporated areas and contracted jurisdictions.</td>
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<td>Coordinate emergency animal control operations during a disaster if more than one jurisdiction is impacted.</td>
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<td>Develop and implement a system to identify and track animals received during a disaster.</td>
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<td>Coordinate the transportation of animals to animal care facilities as requested.</td>
</tr>
<tr>
<td>Department of Planning and Development Services (PDS)</td>
<td>Work with the Fire Department to conduct damage assessment.</td>
</tr>
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<td>Conduct safety assessments and coordinate with FEMA and Cal OES Damage Assessment Teams.</td>
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<td>Deem structures safe to re-enter.</td>
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<tr>
<td>Department of Environmental Health (DEH)</td>
<td>Evaluate County facilities for re-occupancy after an emergency, including ventilation systems.</td>
</tr>
</tbody>
</table>
|        | Perform health hazard evaluations and provide recommendations to departments regarding disaster-related
<table>
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<tr>
<th>Agency</th>
<th>Responsibilities</th>
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</table>
| Department of General Services (DGS)       | • Inspect and report on the status of communications sites and regional/county facilities.  
• Provide support to OES for the setup of Assistance Centers (Local, Family and Disaster) if located in County owned facilities or in the unincorporated areas.  
• Provide generators for County owned facilities.  |
| Department of Public Works (DPW)           | • Inspect and report on county roads.  
• Inspect and report on drainage/flood control facilities.  
• Inspect and report on County water and wastewater facilities and other county facilities.  
• At the direction of law enforcement, open and close county roads.  
• Direct debris removal and recycling in the unincorporated areas.  
• Maintain the ALERT Flood Warning System.  
• Perform shelter inspections prior to occupancy.  |
| Department of Agriculture, Weights, and Measures (AWM) | • Assist in interagency operations and public information.  
• Assist in Geographic Information Systems (GIS)/Mapping and web pages.  
• Assist in resource ordering and damage assessment.  |
| Department of Parks and Recreation         | • Department of Parks and Recreation may be able to provide use of park space for temporary housing in time of a disaster.  
• All County parks will be available for the evacuated public and large animals at the request of law enforcement.  
• All County parks and community centers will be available for temporary fire recovery centers and programs as requested.  |

**State Agencies**

A designated member of the CHP will function as the Cal OES Mutual Aid Region Movement Coordinator and will coordinate traffic control operations on a region-wide basis. The Movement Coordinator will be assisted by a representative of Caltrans, who will function as the Mutual Aid Region Transportation Coordinator. These coordinators will work between the OA and the State in coordination of resources.

State agencies which may be involved in an evacuation effort include Cal OES, Caltrans, and CHP.
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<th>Agency</th>
<th>Responsibilities</th>
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| **California’s Governor’s Office of Emergency Services (Cal OES)** | • Coordinate State and Federal resources to aid in disaster recovery for individuals, families, certain private non-profit organizations, local and state government.  
• Coordinate requests for State and Federal emergency declarations.  
• Participate in damage assessments.  
• Provide environmental/historical, engineering and technical assistance.  
• Administer State and Federal Public Assistance and hazard mitigation grants, including payment and processing.  
• Provide program oversight of other state-administered disaster recovery.  
• Lead community relations elements in times of disaster.  
• Coordinate the establishment of Joint Field Offices, Disaster Resource Centers, and LACs. |
| **California Department of Transportation (Caltrans)** | • Provide reports and estimates on state roads, highways and freeways, including all overpasses, underpasses and bridges.  
• Establish and implement long-term closures for detouring and channelization of traffic.  
• Activate Changeable Message Signs to inform motorists of changes in road conditions ahead. |
| **California Highway Patrol (CHP)** | • Provide initial reports on damage to roads, highways and freeways.  
• Coordinate with Caltrans and local jurisdictions as applicable to barricade or secure unsafe sections of roadway.  
• Assist emergency vehicles and equipment in entering or leaving hazardous areas.  
• Monitor truck traffic to ensure safe transport of debris during debris removal and demolition operations.  
• Coordinate the Interstate traffic during the evacuation.  
• Coordinate re-entry of displaced populations per the County’s Re-Entry Protocol. |
Federal

The overall responsibility for evacuation rests with local government. However, when local capabilities are no longer sufficient to deal with the incident response, local government, through the OA, will request assistance from the State. If State resources are insufficient, the Governor will request assistance from the Federal Government. The President may declare a major disaster and the National Response Framework (NRF), including the Catastrophic Incident Annex may be activated.

Emergency Support Functions (ESF) provide the structure for coordinating Federal interagency support for Incidents of National Significance. The ESF includes mechanisms used to provide Federal support to local, State, tribal governments, or to Federal departments and agencies, both for declared disasters and emergencies under the Stafford Act and for non-Stafford Act incidents. ESFs are groupings of government and certain private-sector capabilities into an organizational structure to provide the support, resources, program implementation, and services that are required to save lives, protect property and the environment, restore essential services and critical infrastructure, and help victims and communities return to normal, when feasible, following domestic incidents. Per the NRF, each ESF has an identified ESF Coordinator as well as primary and secondary support agencies.

Evacuation efforts by local and State governments would be supported under several ESFs, including:

- ESF #1 – Transportation
- ESF #2 – Communication
- ESF #3 – Public Works and Engineering
- ESF #5 – Emergency Management
- ESF #6 – Mass Care, Emergency Assistance, Housing, and Human Services
- ESF #8 – Public Health and Medical Services
- ESF #9 – Urban Search and Rescue
- ESF #10 – Public Safety and Security
Support Functions

In addition to the local, State, and Federal response, many community based and private organizations or agencies support evacuation efforts in the OA.

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<th>Agency</th>
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<tr>
<td>American Red Cross</td>
<td>• Provide food, shelter, emergency first aid, disaster welfare information, and bulk distribution of emergency relief items.</td>
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<td></td>
<td>• Provide health and medical services in the form of donated blood, mental health services, disaster health services, and other support functions.</td>
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<td></td>
<td>• Provide food for emergency responders if necessary.</td>
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<td></td>
<td>• Activate the Safe and Well program, and assist in locating/identifying missing persons.</td>
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<td>• Provide information to families inquiring from outside of the area.</td>
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<td></td>
<td>• Provide blood and blood products to hospitals for disaster victims.</td>
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<td></td>
<td>• Assist affected victims identify appropriate disaster assistance resources available.</td>
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<tr>
<td></td>
<td>• Support HHSA in providing mass care.</td>
</tr>
<tr>
<td>Public and Private Animal Care</td>
<td>• These groups include San Diego Humane Society, Zoological Society, Veterinary Medical Association, Public Animal Control agencies, and private animal care shelters can provide assistance in animal control operations during an evacuation effort which include:</td>
</tr>
<tr>
<td>Agencies</td>
<td>• Assist in the recovery and rescue of animals.</td>
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<tr>
<td></td>
<td>• Provide temporary corrals or trailers for large animals.</td>
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<tr>
<td></td>
<td>• Coordinate the provision of emergency shelters for animals.</td>
</tr>
<tr>
<td>Utility Agencies</td>
<td>San Diego Gas and Electric (SDG&amp;E), the San Diego County Water Authority, AT&amp;T, and other utility agencies will play vital roles following an incident by:</td>
</tr>
<tr>
<td></td>
<td>• Assess utility damage</td>
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<td>• Establish guidelines and priority for utility restoration</td>
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<td></td>
<td>• Coordinate with local and State governments</td>
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<td></td>
<td>• Assess the need for mutual aid assistance</td>
</tr>
<tr>
<td></td>
<td>• Assist with emergency fueling if necessary</td>
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<tr>
<td>Salvation Army</td>
<td>• Provide recovery assistance through donations management and collecting and distributing clothing and supplies</td>
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<td></td>
<td>• Provide mobile feeding</td>
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<tr>
<td></td>
<td>• Assist the County in providing emergency shelter</td>
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### Agency Responsibilities

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<tbody>
<tr>
<td></td>
<td>• Assist in tracking of evacuees</td>
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<td></td>
<td>• Provide disaster counseling for victims and emergency responders</td>
</tr>
<tr>
<td></td>
<td>• Provide language interpreters</td>
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<tr>
<td>2-1-1 San Diego Information Line</td>
<td>• Accommodate public inquiries and provide personalized information to callers regarding the incident and disaster assistance</td>
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<tr>
<td></td>
<td>• Provide callers with information on recovery assistance available</td>
</tr>
<tr>
<td></td>
<td>• Rumor Control</td>
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<tr>
<td>Businesses</td>
<td>• Provide food and clothing donations</td>
</tr>
<tr>
<td></td>
<td>• Provide any supplies that can be useful in a disaster situation</td>
</tr>
<tr>
<td></td>
<td>• Assist in restoring infrastructure and economic recovery</td>
</tr>
<tr>
<td>Volunteers</td>
<td>• Register services through 2-1-1 to assist during the disaster.</td>
</tr>
</tbody>
</table>

### DIRECTION, CONTROL, OR COORDINATION

#### Activation and Termination

Local jurisdictions will generally make the determination on whether to evacuate communities prior to, during, or following an incident on a case-by-case basis. The decision to evacuate will depend upon the nature, scope, and severity of the emergency; the number of people affected; and what actions are necessary to protect the public, including maximizing the preservation of life first, then protecting the environment and the economy.

In certain circumstances, the OA EOC may make recommendations on whether a jurisdiction should evacuate and will help coordinate the evacuation effort. However, the OA Evacuation Annex is automatically activated when an incident occurs requiring an evacuation effort that impacts two or more communities within the OA. Activation and termination of this Annex shall be at the direction of:

- The County’s Chief Administrative Officer in that capacity, or as the OA Coordinator of the Unified San Diego County Emergency Services/Organization;
- A designated Assistant Chief Administrative Officer /Deputy Chief Administrative Officer; or
- The Director of County Office of Emergency Services (OES) or a designated representative.

The local governing body, or whomever the local governing body has authorized to issue an evacuation order, is primarily responsible for ordering an evacuation. This authorization
can be in the form of an ordinance, resolution, or order that the local governing body has enacted.

**Command and Control**

Basic command and control of a multi-jurisdictional evacuation effort in the OA will follow the provisions outlined in the OA EOP and the California Master Mutual Aid Agreement, as with any emergency or disaster. All jurisdictions within the OA will operate according to NIMS and SEMS, and respond utilizing the Incident Command System (ICS).

Response to an emergency or disaster is managed at the lowest level possible. Accordingly, local governments have the primary responsibility for evacuation preparedness and response activities and must develop individual evacuation plans or annexes in coordination with their respective EOPs. SEMS, NIMS, and ICS dictate that response to any incident is initiated by local resources. If the event escalates beyond the capability of the local jurisdiction or expands to affect multiple jurisdictions, then OA, State, and possibly Federal resources will be requested through the Mutual Aid System and under the NRF.

Any large-scale response to an incident, including those resulting in the evacuation of more than two impacted communities, should be coordinated through the Incident Command, local fire and law enforcement, the local EOC, and the OA EOC.

The County Chief Administrative Officer (CAO), as the Coordinator of Emergency Services, will coordinate the overall multi-jurisdictional evacuation effort and the OA Law Enforcement Coordinator will be responsible for coordinating OA-wide evacuation activities. All coordination of evacuation will be coordinated with Incident Command, local EOCs, the OA EOC, and the Sheriff's Department Operations Center (DOC). Law enforcement agencies, highway/road/street departments, and public and private transportation providers will conduct evacuation operations in the field.

In addition, it is critical that jurisdictional EOCs coordinate jurisdictional evacuation efforts with the OA EOC to avoid potential conflicts and allow the OA EOC to support if necessary. This may involve phasing community evacuation efforts or the allocation of critical resources. The San Diego County Site Deconfliction and Evacuation Plan will assist with this effort.

**Evacuation Order**

Local authorities are empowered to make evacuation decisions for their jurisdictions. The Sheriff is empowered to order evacuations for the unincorporated areas of San Diego County. The decision to order and evacuation is a collaborative effort between the SDS, the responding fire agency, and the OA EOC. In the incorporated areas, elected officials (or whomever the local governing body has authorized to issue an evacuation order) and law enforcement are primarily responsible for ordering an evacuation.
The evacuation order is the official document or proclamation from the responsible official. The OA should generally approve restrictions of the use of local public highways, roads and streets in coordination with the California Department of Transportation (Caltrans) and the California Highway Patrol (CHP).

**National Policy Guidance**

In order to enhance the Nation’s emergency preparedness, the President has issued a series of national policy statements called Homeland Security Presidential Directives (HSPDs). The HSPDs mandated the development of new national planning documents to provide a detailed framework for local, State, and Federal agencies to prepare and respond to major disasters and events, including evacuations.

HSPD-5 Domestic Incident Management was established to enhance the capability of all levels of government across the Nation to work together efficiently and effectively using a national approach to domestic incident management. This policy mandated the Department of Homeland Security to create the NIMS and NRF.

NIMS and SEMS are based on ICS which is a management system designed to provide a structure for response to any emergency, large or small, and the Multi-Agency Coordination System. ICS is used nationally by many emergency services organizations, and has been in operation for over 20 years.

NIMS and SEMS provide a template for an integrated all-hazards approach to incident management. Use of the template enables federal, state, and local governments, as well as private-sector entities, to work together effectively and efficiently to prevent, prepare for, respond to, and recover from actual or potential domestic incidents regardless of cause, size, or complexity.

**INFORMATION COLLECTION AND DISSEMINATION**

During an evacuation response effort, the OA EOC will utilize information provided by the incident commander and/or unified command, and local EOCs to support an evacuation within the OA. The OA EOC will analyze the information to assess what has happened during a regional disaster and the appropriate actions to recommend. The OA EOC will use the information obtained to support and/or coordinate an evacuation.

Situational awareness is crucial to an effective and successful evacuation. The OA EOC will coordinate with first responders, jurisdictional EOCs, and other supporting agencies to gather incident related information. Information including but not limited to, the type of incident, where it occurred, when it occurred, estimates of injuries, fatalities, and damage estimates are all factors that are relevant to an evacuation. Situational awareness also includes identifying if there are any facilities (schools, hospitals, etc.) in the affected/hazard area, jurisdictions that need to be evacuated, estimates on number of evacuees, and potential transportation and sheltering solutions. The OA EOC can support local jurisdictions in obtaining incident information and provide recommendations.
regarding evacuation of the local jurisdiction. The OA EOC is responsible for supporting the direction of an evacuation of the unincorporated area.

For multi-jurisdictional evacuations, the OA EOC Policy Group will coordinate with the Incident/Unified Command to recommend appropriate evacuation actions. OA EOC staff are responsible for providing the Policy Group with the current response status, including:

- Which EOCs are activated
- Incident status: cascading or stabilizing?
- Resource availability, resources being used, and resources needed
- Responding agencies

First responders are responsible for determining initial protective actions before EOCs and emergency management personnel have an opportunity to convene and gain situational awareness. Initial protective actions should be shared/communicated to local EOCs, the OA EOC, and necessary support agencies as soon as possible to ensure an effective, coordinated evacuation. Initial protective action considerations include:

- What initial protective action (e.g., shelter-in-place or lockdown) have been implemented for the following:
  - Critical infrastructures and key resources (CIKR)
  - Schools
  - Healthcare facilities
  - Residents
  - Large workforce facilities
- How have individuals with disabilities and other access and functional needs been addressed?
- Has any initial protective action occurred for transportation (e.g., public transit operational, HOV restrictions lifted)? Are the necessary?
- What additional protective actions should be considered/recommended and coordinated with emergency management, and who else should be involved in discussions?

An evacuation coordination checklist, designed to assist with ensuring appropriate information regarding evacuations is collected. The evacuation coordination checklist can be found in Attachment 1.
Effective, interoperable, reliable, timely, and redundant communications and information management are essential to a successful evacuation effort. Communications considerations include the initial evacuation notification to the public, inter-jurisdictional and intra-agency communication, situation report updates, real-time communication updates to evacuees, and communications with access and functional needs populations.

All communication efforts will follow the protocols established under the San Diego Urban Area Tactical Interoperable Communications Plan, Annex I: Communication and Warning Systems, and Annex L: Emergency Public Information.

**Inter-Jurisdictional and Inter-Agency Communications**

Inter-jurisdictional and inter-agency coordination will be conducted through the Incident Command Posts, OA EOC, San Diego County Medical Operations Center (MOC), and jurisdictional EOCs, and DOCs, utilizing available communication equipment and infrastructure and using established procedures (See Annex I of the OA EOP).

Agency liaisons may also be present in the OA EOC and in impacted jurisdictional EOCs to facilitate communication between agency operation centers. Situational awareness will be supported through data-sharing systems such as WebEOC to expedite the transfer of information regarding the status of the incident. Emergency managers must be able to make informed decisions based on changing risks, resources, and capabilities throughout the execution of the evacuation effort. The identification of operational adjustments and alternative evacuation routes based on traffic monitoring, infrastructure damage, and other information must effectively communicated to all affected jurisdictions, agencies, and the public. Effective and efficient communication is essential for information sharing and status updates to all affected jurisdictions. In addition, it is critical that jurisdictional EOCs coordinate evacuation efforts with the OA EOC to avoid potential conflicts. This may involve phasing community evacuation efforts or the allocation of critical resources.

Multiple techniques and systems exist in San Diego County to facilitate the necessary region-wide communication. These interoperable resources, the agencies that control each of these resources, and the protocols and procedures for activating these resources are provided in the San Diego Urban Area Tactical Interoperable Communications Plan.
Emergency Public Information, Notification, and Communications

Effective, accessible, and informative notifications to the public will be vital in convincing them that they should evacuate or shelter-in-place. The public will need to know a variety of factors pertaining to their evacuation or sheltering in place including: why they need to evacuate or shelter-in-place, how long they will need to do so, the location of transportation and evacuation points, the availability of shelters, what they should take with them, how their pets will be accommodated, how they should secure their homes, and the level of security that will be provided when they are away from their homes. If the event happens during the weekday and school children are being evacuated, parents will need timely information on where to pick up their children.

Notification methods will include AlertSanDiego and Accessible AlertSanDiego, the SD Emergency App for smartphones, SDCountyEmergency.com, the Emergency Alert System, use of the local media through television and radio, internet, and social media, etc. Annex L: Emergency Public Information should be activated in support of an evacuation and describes how emergency information will be disseminated to the public. The majority of evacuation advisories will be based on a no-notice or short notice incident. Without proper information, people may evacuate towards a hazard, putting them in greater danger, or may evacuate unnecessarily and create additional congestion on identified evacuation routes.

In the event of a no-notice or short-notice incident that will require an evacuation effort, the media will most likely be the first to notify the public. The OA EOC JIC will not be operational and will not be able to provide information to the media or the public until the OA EOC is activated.

It is also important to note that certain methods of communicating with the public may not be available following an incident, including television and the internet. In the event of a total loss of television or Internet connectivity, the County has the ability to override AM/FM radio bands. KOGO 600AM and KLSD 1360 AM radio stations will function as the primary and secondary local radio stations that broadcast emergency information to the public.

Initial Notification

Effective initial communication to the public will enhance the efficiency of the overall evacuation and reduce the associated mental and physical strains. The public is often confused by evacuation information and unable to make informed decisions on evacuations. Some people will not know if they are in a hazardous area, will evacuate unnecessarily, or may not know when to respond to an order of evacuation. The initial public notification should provide basic information to residents including:

- Whether residents should evacuate or shelter-in-place
• The areas that need to be evacuated, with reference to known geographic features
• Why and when residents should evacuate
• The time required for evacuation efforts
• The designated transportation and evacuation points and evacuation routes
• Available transportation options
• Belongings residents should take with them from their homes
• How long the evacuation is expected to last (if known)
• How pets will be accommodated
• Security plans that are in place to protect residential property
• When informational updates will be made available, including where information updates can be found
• Other information deemed appropriate and required before residents evacuate

For people that will be relying on transportation points, it is important that these people are informed about when transportation services will begin and end, transportation point locations, frequency of pick-ups, travel destinations (evacuation points), and what to bring with them.

It is important that all communication efforts are available in a variety of accessible formats. Available communication tools/capabilities which may be used to notify the general public about the need to evacuate or shelter-in-place include:

• Emergency Alert System
• Community Emergency Notification System
• AlertSanDiego
• Accessible AlertSanDiego
• 2-1-1 San Diego
• Emergency websites, including SDCountyEmergency.com
• SD Emergency App for smartphones
• Wireless Emergency Alerts (WEA)
• Television including County Television Network
• Radio
• Public address systems
• Helicopters equipped with bullhorns
- Low power local radios
- Police cruisers equipped with bullhorns
- Door to door notification
- Changeable Message Signs

**Communicating with Access and Functional Needs Populations**

The traditional types of notification methods may not meet the requirements of people with disabilities and other access and functional needs, such as those who are blind, have low vision, are deaf or are hard of hearing. As much as possible, notification procedures will be tailored to each group, employing multiple methodologies to ensure that all segments of the population are provided with the necessary information.

AlertSanDiego (including Accessible AlertSanDiego) and Community Emergency Response Teams (CERT) are two additional options of contacting the targeted population. Other forms of notification that are effective include telephone, television messages with open captioning or sign language, auto-dialed teletypewriter messages, text messages, email, or direct door-to-door notification, or special programs such as Project Care “You are not alone.”

Local jurisdictions should also establish relationships with public and private agencies that provide home-based care provision services or work with people with disabilities and other access and functional needs. Additionally, individuals with access and functional needs are also encouraged to develop relationships with community leaders, neighbors, and friends who may be able to support during an emergency.

**Evacuation Informational Updates**

The public must be provided with coordinated, frequent, and accurate information of any changes during an evacuation effort. Real-time updates must be communicated to evacuees, including the location of transportation and evacuation points; evacuation routes; road and area closures; the availability of hotels, food, fuel, medical and other essential services; traffic conditions; and shelter capacities. Other essential information includes security measures that are being implemented, weather conditions, and any changes to evacuation plans.

Real-time informational updates will be provided to evacuees through radio stations, television, websites, 2-1-1 San Diego, SDCountyEmergency.com, the SD Emergency App for smartphones, 5-1-1 informational lines, and highway Changeable Message Signs. It is also recommended that local jurisdictions consider posting signs along major evacuation transportation corridors that provide information about emergency numbers or radio stations that can be used during an emergency.

The JIC is responsible for providing informational updates to the public and to the media. Depending on the duration of the evacuation, communication methods may
vary from the onset of the evacuation to the conclusion of the evacuation. Therefore, it is important that the public understands how they can continue to access informational updates for the duration of the incident.

**Communication Contingency Plans**

In the event of total devastation to all local electronic communications, the JIC will contact Orange County or Los Angeles County radio stations to broadcast emergency information to the general public in stricken areas.

Radio Amateur Civil Emergency Service (RACES) has the ability to obtain a great deal of information for local governments even when other communications systems are unavailable. RACES will be heavily relied upon to relay information from the incident site to the EOC.

**Additional Sources of Information**

Additional sources of information that may be available during an evacuation effort include:

- San Diego County Emergency Homepage: [http://www.sdcountyemergency.com](http://www.sdcountyemergency.com)
- County of San Diego OES Website: [http://www.readysandiego.org](http://www.readysandiego.org)
- American Red Cross Website: [www.redcross.org/sandiego](http://www.redcross.org/sandiego) or (858) 309-1200
- Travel Information phone number: 5-1-1
- Disaster Information: 2-1-1
- Traffic Information Website: [www.sigalert.com](http://www.sigalert.com)
- California Department of Transportation website: [www.dot.ca.gov](http://www.dot.ca.gov)

**Hazard-Specific Notification Considerations**

**Dam Failure**

A dam failure incident would involve a short-notice evacuation effort and all available means of communicating warnings to the public would need to be utilized as quickly as possible. There would be little time to obtain the necessary personnel and equipment to warn the public; therefore it is essential that jurisdictions that may be impacted by dam inundation hazards have a plan to quickly carry out communication efforts with limited resources.

The OA and appropriate local governments have site-specific dam evacuation plans for the major dams/reservoirs in San Diego County.
Earthquake

An earthquake is a no notice event that may cause power outages or damage to certain communication resources. In these circumstances, back-up communication resources may need to be used.

Additional information on earthquake faults can be found in the Earthquake Annex, or from the United States Geological Survey website at www.usgs.gov.

Flood (100 Year)

Communication of approaching storms and associated precipitation could allow some initial pre-incident preparation and planning (i.e. purchase of sandbags, etc).

The public must be informed that they should not attempt to drive through water on a road. Most vehicles can be swept away by less than two feet of moving water.

The public should also be informed to avoid walking through floodwaters. People can be swept away by as little as two-inches of moving water.

Tsunami

A tsunami incident would involve a short-notice evacuation effort for a near source tsunami. All available means of quickly communicating warnings and instructions to the public would need to be utilized. This would include use of lifeguards to evacuate beaches, moving vehicles with speakers and sirens, and helicopters with bullhorns as potential communication strategies.

Wildfire/Structural Fire

Wildfires may travel large distances relatively fast, and quickly develop into emergency situations. In these situations, advanced warning should be communicated to the public as soon as possible. Information should include preparedness actions such as securing property, assembling disaster supplies, refueling vehicles, and the identification of evacuation routes. Emergency responders must be prepared to make evacuation announcements via all appropriate methods as soon as the situation necessitates.

Special facilities such as correctional facilities, nursing homes, and hospitals that may be impacted should be contacted, and notified to begin reviewing and implementing their evacuation plans.

Terrorism

An act of terrorism is intended to disrupt a community’s way of life through violence and psychological fear. Effective, relevant, and timely information will be critical in easing the public’s fear following a terrorist incident.

At times, the best response to protect public safety from certain biological or chemical terrorist attacks will be to shelter-in-place. Information and directions on whether the public should evacuate or shelter-on-place must be adequately conveyed during the initial public notification.
Advanced notice may be available for certain terrorist attacks. These types of incidents will be handled on a case-by-case basis and the decision to communicate an evacuation order will be made at the local level through the Incident Commander.

**ADMINISTRATION, FINANCE, AND LOGISTICS**

Under SEMS, special districts are considered local governments. As such, they are included in the emergency planning efforts throughout the OA. The OA Emergency Organization, in accordance with SEMS, supports and is supported by:

- Cities within the OA
- The County of San Diego
- Special districts
- Other Counties
- The State of California
- The Federal Government

NIMS provides a consistent nationwide template to enable Federal, State, local, and tribal governments and private-sector and nongovernmental organizations to work together effectively. NIMS also enables these entities to efficiently prepare for, prevent, respond to, and recover from domestic incidents, regardless of cause, size, or complexity, including acts of catastrophic terrorism.

Mutual aid, including personnel, supplies, and equipment, is provided in accordance with the California Master Mutual Aid Agreement, and other OA Mutual Aid Agreements, including transportation, sheltering, and feeding agreements.

The private sector is an important part of the emergency organization. Business and industry own or have access to substantial response and support resources. Community Based Organizations (CBOs) or Non-Governmental Organizations (NGOs) provide valuable resources before, during, and after a disaster. These resources can be effective assets at any level. OES has established the ReadySanDiego Business Alliance. The Alliance will have a virtual connection to the OA EOC via a social networking system fed through an RSS feed from WebEOC.

There are some City and County personnel who do not have specific task assignments. They are automatically designated by State Law as Disaster Service Workers (DSWs) during a disaster, and serve in the response effort.

- “All public employees and all registered volunteers of a jurisdiction having an accredited disaster council are Disaster Service Workers,” per Government Code Title I, Division 4, Chapter 8, and Labor Code, Part I, Division 4, Chapters 1 and 10.
- The term public employees includes all persons employed by the State, or any County, City or public district.
Other personnel including volunteers can be quickly registered by OES as DSWs, which provides Workers Compensation and liability coverage.

OES maintains a list of pre-registered volunteers affiliated with volunteer organizations that have been signed up as DSWs.

It is imperative that local government maintain duplicate records of all information necessary for restoration of normal operations. This process of record retention involves offsite storage of vital computerized and paper-based data that can be readily accessible.

Vital records of the Unified Organization are routinely stored in records storage rooms at OES in printed hard copy form, on CD-ROM, and electronically. Computer records are routinely backed up and stored separately from the hard drives. All personnel records are stored by the County Department of Human Resources at several locations throughout the OA.

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**ANNEX DEVELOPMENT AND MAINTENANCE**

This annex is a product of the OA EOP. As such, the policies, procedures, and practices outlined in the OA EOP govern this annex. OES coordinates the maintenance and updates of this annex every three to four years, in accordance with the maintenance schedule established for the OA EOP. Record of changes, approval, and dissemination of the OA EOP will also apply to this annex.

Updates to this annex can be made before such time for multiple reasons, including but not limited to changes in policy/procedure, improvements and recommendations based on real life events or exercises, etc. Recommended changes should be submitted to OES at oes@sdcounty.ca.gov

**Methodology**

The initial development of this Evacuation Annex was initiated through the establishment of an Evacuation Steering Committee, consisting of various jurisdictions, agencies, and disciplines in the OA. The Committee developed and executed a workshop which produced the first version of the County’s Evacuation Plan in 2006. The Evacuation Plan was revised in 2010. Since 2010, the County’s evacuation planning has undergone further development in the form of training, exercising, and evacuation deconfliction planning. This planning has allowed the County to develop the relationships and procedures necessary to execute effective and efficient evacuations. Evacuation procedures are ever changing as new technology, resources, best practices, lessons learned, etc. are updated. The County will continue to revise evacuation procedures as necessary.

This Evacuation Annex provides a framework for the County of San Diego to coordinate and respond to a Level II (moderate) evacuation scenario. For the purposes of this annex, a Level II evacuation is defined as an evacuation effort that impacts two or more communities within the OA, where the evacuation distance between the impacted site and the “safe zone” generally does not exceed 30 miles, and the evacuation efforts generally do not extend beyond the OA boundaries. Although this annex focuses on a Level II
evacuation effort, additional considerations for a Level III (catastrophic) evacuation scenario are provided in Attachment 8.

OES will be responsible for maintaining and updating the OA Evacuation Annex. Updates, at a minimum, will integrate new hazard information, established MOU/MOAs, changes in communities, and incorporate lessons learned from exercises or real incidents.

Revisions and updates should include:

- Review of existing evacuation procedures for all identified hazards to ensure continued accuracy and validity;
- Review of the availability of evacuation routes;
- Incorporation of new MOUs/MOAs and resources;
- Determination of additional evacuation procedures;
- Assurance that necessary training has been made available to all relevant departments/agencies.

**AUTHORITIES AND REFERENCES**

Planning and response considerations associated with evacuation procedures are complex and must account for existing local, State, and Federal legislation and plans. This OA Evacuation Annex is intended to be used as a template for the development of other jurisdictional evacuation plans and will support or supplement the evacuation plans prepared and maintained by each local jurisdiction. The following statutes and plans are applicable to this annex:

**Federal**

- National Incident Management System
- 42 U.S.C. §§ 5121-5206 The Robert T. Stafford Disaster Relief and Emergency Assistance Act, P.L. 93-288, as amended – Provides means by which the federal government may supplement state and local resources in major disasters or emergencies where those state and local resources have been or will be overwhelmed.
- 5 U.S.C. 5709, 5725, 5922, 5923 – Federal employees and their dependents may receive assistance if they must be evacuated.
- 6 U.S.C. 317 – The role of FEMA includes evacuating disaster victims.
- 42 U.S.C. 5195a – Emergency preparedness activities include non-military civilian evacuation and evacuation of personnel during hazards.
• 42 U.S.C. 7403(f)(2) – Computer models for evacuation must be periodically evaluated and improved.

• 42 U.S.C. 9601(23) – Temporary housing and evacuation of threatened persons are to be included in the scope of hazardous substance removal.

• 42 U.S.C. 11003 – Emergency plans completed by local emergency planning committees (LEPCs) must include evacuation plans.

• 42 U.S.C. 11004(b)(2) – Owners of facilities where a hazardous chemical release occurs must provide information on precautions to be taken, including evacuation.

• 46 U.S.C. 70104(b) – Secretary of Transportation must establish incident response plans for facilities and vessels that include evacuation procedures.

• P.L. 108-458, §7305, 118 Stat. 3848 – Congressional finding made that private and public sector emergency preparedness activities should include an evacuation plan.

• H.R. 3 (109th Congress) Sec. 1304 (a) Signed by President George W. Bush on August 10, 2005 – Evacuation routes may be included as components of the National Highway System under the high priority corridor designations.

• National Response Framework – Sets forth the roles and responsibilities of federal and certain non-federal entities after catastrophes overwhelm state and local governments.

• 44 CFR Part 206 – federal disaster relief regulations

• H.R. 3858 (109th Congress) - To amend the Robert T. Stafford Disaster Relief and Emergency Assistance Act to ensure that State and local emergency preparedness operational plans address the needs of individuals with household pets and service animals following a major disaster or emergency.

State

• California Constitution

• Standardized Emergency Management System

• California Code of Regulations, Title 19, Chapters 1 through 6, including:

• Chapter 1, Standardized Emergency Management System
  o Chapter 2, Sub-chapter 1, Individual Family Grant Program
  o Chapter 2, Sub-chapter 2, Hazardous Substances Emergency Response Training
  o Chapter 2, Sub-chapter 3, Disaster Service Worker Volunteer Program
  o Chapter 2, Sub-chapter 4, Dam Inundation Mapping Procedures Regulations
- Chapter 3, Conflict of Interest
  - Chapter 4, Hazardous Materials, RRIRP
  - Chapter 4.5, Hazardous Materials, California Accidental Release Prevention Program
- Chapter 5, State Assistance for Fire Equipment Act
- Chapter 6, Disaster Assistance Act Regulations
- California Department of Water Resources – Flood Fighting: California Water Code, Section 128
- California Master Mutual Aid Agreement
- California Fire Service and Rescue Emergency Mutual Aid Plan
- California Law Enforcement Mutual Aid Plan
- California Coroners Mutual Aid Plan
- California Animal Response Emergency System – Organizes and coordinates the response of state agencies in assisting local government and volunteer organizations to address the needs of animals during disasters.
- Section 8606 of the California Government Code – Requires the OES to enter into a Memorandum of Understanding (MOU) with the California Department of Agriculture to incorporate California Animal Response Emergency System program into their emergency planning.
- Penal Code §§409, 409.5, 409.6
- California Emergency Services Act, 2006

**Local**

- Unified San Diego County Emergency Services Organization, Fifth Amended Emergency Services Agreement, 2005
- County of San Diego Emergency Services Ordinance No. 8183, dated December 15, 2002
- Unified San Diego County Emergency Services Organization, Operational Area Emergency Operations Plan and Annexes
- San Diego County Mutual Aid Agreement
- Public Works Mutual Aid Plan
- County of San Diego Disaster Debris Recycling and Handling Plan
- County of San Diego Re-Entry Protocol, September 2004
- San Diego County Nuclear Power Plant Emergency Response Plan
- Tactical Interoperable Communications Plan San Diego Urban Area
- San Diego County Multi-Jurisdictional Hazard Mitigation Plan, August 2010
- San Diego County Animal Control Mutual Aid Agreement
ATTACHMENT 1 – EVACUATION COORDINATION CHECKLIST

Purpose

This evacuation coordination checklist may assist chief elected officials, public safety personnel, and emergency managers in the OA in assessing what has happened during a regional disaster (or the threat of a disaster).

This checklist can be used to guide multi-jurisdictional discussion and coordination by helping to quickly review the status of initial actions that may already be in place and determine if additional protective actions are necessary to protect the public.

Immediate Actions for Any Incident

1. Gain jurisdictional situational awareness
   a. Create (or combine) an incident in WebEOC.

2. Determine response status.

3. Review status of initial protective actions.

4. Consider additional protective actions.

5. Evaluate public information needs.

6. Determine next steps to coordinate and implement protective actions.

7. Establish OA led jurisdictional conference call, if necessary.

A. Situational Awareness

1. If an incident has occurred, what happened (including where and when)?
   - Type of incident (natural disaster, accident, terrorism)?
   - Estimated number of injuries/fatalities?
   - Estimated damage to or status of critical infrastructures (transportation, power, medical, water)?
   - What facilities (schools, health care facilities, large residential complexes, workforce facilities) are in the hazard area?

2. What jurisdictions/neighboring jurisdictions have been evacuated and/or sheltered?
   - Estimated number of (residents, animals) evacuated?
   - Are temporary evacuation points (TEPs) are being used?
   - Estimated number of (residents, animals) that will require sheltering?
   - Have shelters been identified?
   - Coordination with adjoining jurisdiction(s)?

3. If incident has not occurred, what is latest information/intelligence about threats to the jurisdiction? What is the potential impact?
   - Estimate of potentially affected population?
• What neighborhoods should be evacuated?

B. Response Status
1. Are emergency operations centers (EOCs) within the OA activated and at what level?
2. Is the incident cascading or is the incident stabilized?
3. What is the impact on neighboring jurisdictions/zones?
4. Who is leading the response or investigation?
5. What resources/agencies are on scene, available, or needed?
6. What additional resources/agencies are needed?

C. Initial Protective Actions (Schools, Workforce, and Transportation)
1. What initial protective action (e.g., shelter-in-place or lockdown) have been implemented for the following:
   • Critical infrastructures and key resources (CIKR)
   • Schools
   • Healthcare facilities
   • Residents
   • Large workforce facilities
2. How have individuals with access and functional needs been addressed?
3. Has any initial protective action occurred for transportation (e.g., public transit operational, HOV restrictions lifted)?
4. What other protective actions (see step D below) should be considered, and who else should be involved in discussions?

D. Additional Protective Actions
1. What additional protective actions may be needed to protect affected general public, schools, workforce, etc.?  
   • Consider evacuation, in-place protection, quarantine, school/work dismissal, reunification, cancellation of public meeting, and closing of government facilities.
   • Inform health services sector, mass care facilities, and transportation assets; request mutual aid; issue public advisories.
2. Will additional resources be needed to support protective actions?
3. What considerations should be made when making protective action decisions? Many factors affect decisions and should be evaluated case-by-case. The following are general considerations.
   • For a threat or hazard involving regional impact, consider partial or full-scale evacuation of potentially impacted area.
   • For a threat or hazard involving local impact, consider partial local evacuation unless addressed below.
   • For a short air release of toxic chemical (e.g., brief plume), consider initial sheltering-in-place of people downwind of release.
• For a **long air release of toxic chemical** (e.g., continuously leak), consider local evacuation of people downwind of release.

• For an **explosion**, consider evacuating the impacted area and consider secondary devices.

• For an **infectious contamination**, depending on type, consider quarantine, requesting strategic national stockpile, and/or mass prophylaxis.

• For a **dirty bomb**, consider sheltering initially and then evacuation of people downwind.

• For a **dam failure**, use inundation maps to identify areas to be evacuated.

• For an **earthquake**, damage assessments to bridges, overpasses, elevated roadways, utility lines, and roadways will be needed prior to identification of evacuation routes and relayed to the public.

• For a **tsunami**, consider recommending evacuation by foot 2 miles inland or 100 feet above sea level based on traffic conditions and amount of notice available.

• For a **wildfire**, consider using pilot cars to direct traffic through areas with poor visibility due to smoke.

**E. Emergency Public Information**

1. What should be communicated, when, how (tools and/or mediums being used), and by whom?

2. What information has been communicated to the general public/schools/workforce?

3. Ensure the message is uniform and consistent across all jurisdictions involved.

**F. Next Steps**

1. What response actions need to be coordinated?

2. What resources are needed and how are they being coordinated?

3. For evacuations, there are numerous operations that need to be coordinated. Below is a summary of the major evacuation tasks and the agencies with a lead role for implementing these tasks.

4. **Identify evacuation routes**: Incident Command/Unified Command, OA EOC, law enforcement officials, Caltrans, California Highway Patrol (CHP), Public Works, local law enforcement agencies and other applicable agencies/departments assist in identifying evacuation routes.

5. **Identify and establish temporary evacuation points**: Local and OA EOC, law enforcement officials, Caltrans, CHP, Public Works, and other applicable agencies/departments work together to establish evacuation points and TEPs.

6. **Coordinate and manage traffic and provide roadside assistance**: Incident Command/Unified Command works with Sheriff’s Department/law enforcement agencies, Caltrans, and CHP.

7. **Coordinate and provide transportation for residents**: Local and OA EOC, Metropolitan Transit System, North County Transit District, San Diego Trolley,
School Districts, and Amtrak will coordinate and provide transportation for residents.

8. **Provide support for individuals with disabilities and other access and functional needs:** Local and OA EOC, Sheriff’s Department/Law Enforcement, Metropolitan Transit System, North County Transit District, and faith-based, nongovernmental organizations, and other key stakeholders will provide support for individuals with access and functional needs.

9. **Provide shelter for residents:** Sheriff’s Department/Law Enforcement, Health and Human Services Agency, American Red Cross, Salvation Army, County of San Diego, Cities within the OA, and other community-based organizations and private agency resource will provide shelter for residents.

10. **Deconflict sites as needed:** Local and OA EOC coordinate using the site deconfliction matrix to identify alternate sites as appropriate.

11. **Assist with other response operations as needed:** Local and OA EOCs, Public Safety, and supporting federal state agencies will assist with other response operations as needed.
### Evacuation Routes

Primary evacuation routes consist of the major interstates, highways, and prime arterials within San Diego County. Local jurisdictions will work with the OA EOC, San Diego Sheriff’s Department, Caltrans, CHP, Department of Public Works, and other applicable agencies/departments to identify evacuation points and transportation routes.

The following major interstates and highways within San Diego County were identified as the primary transportation routes for an evacuation effort:

| Interstate 5 | Route 54 | Route 78 |
| Interstate 8 | Route 56 | Route 94 |
| Interstate 15 | Route 67 | Route 125 |
| Interstate 805 | Route 75 | Route 163 |
| Route 52 | Route 76 | Route 905 |

### Evacuation Route Determination

It will be necessary to identify evacuation points before evacuation routes are announced to the public. Evacuation routes will be determined based on the location and extent of the incident and will include as many pre-designated transportation routes as possible. Important roadway characteristics and factors that should be considered when selecting an evacuation route include:

- Shortest route to the designated destination areas;
- Maximum capacity;
- Ability to increase capacity and traffic flow using traffic control strategies;
- Maximum number of lanes that provide continuous flow through the evacuation area;
- Availability of infrastructure to disseminate real-time conditions and messages to evacuees en-route, such as Changeable Message Signs; and
- Minimal number of potentially hazardous points and bottlenecks, such as bridges, tunnels, lane reductions, etc.

Traffic conditions must be monitored along evacuation routes and operational adjustments should be made as necessary to maximize throughput. These adjustments may include the identification of alternative evacuation routes.
Roadway Capacity

Roadway capacity represents the maximum number of vehicles that can reasonably be accommodated on an evacuation route. Roadway capacity is measured in vehicles per hour. Roadway capacities can fluctuate based on the number of available lanes, number of traffic signals, construction activity, accidents, and obstructions. Each roadway classification has a different capacity, with freeways and highways having the highest capacities. Based on Highway Capacity Manual guidelines, and using peak numbers, the average freeway can accommodate 2,200 vehicles per hour per lane, at a speed of 30 miles per hour (mph).

Approximate roadway capacities were determined for major thoroughfares in the San Diego County jurisdictions. OES has the capability, using SANDAG data, to develop peak hourly capacity for the majority of the roadways in the OA. These numbers reflect the peak hourly capacity numbers for each roadway. These numbers are meant to serve as a representative sample of the major thoroughfares in the OA and are not meant to be an exhaustive list.

The metadata (provided by SANDAG) identified the appropriate data set that would determine peak hourly capacity. Using the “statistics” function, the software populated minimum, maximum, and mean capacities for the selected roadways. For data on specific roadways not represented, please contact OES at oes@sdcounty.ca.gov.

Table 2-1 shows the minimum, maximum, and mean peak hourly capacity.

- If the roadway runs east to west, the westbound lanes are represented in the “AB” columns and the eastbound lanes are represented in the BA columns.
- If the roadway runs north to south, the northbound lanes are in the “AB” columns and the southbound lanes are represented in the “BA” columns.
- If a roadway traverses multiple jurisdictions, the roadway boundaries were cut off at the jurisdictional boundary.

Table 2-1²
Representative Sample of Major Transportation Thoroughfares Peak Hourly Capacities (vph)

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² Peak hourly capacity data is provided by SANDAG, from the year 2013.

Annex Q | Evacuation
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The maps on the following page show the major highways within the San Diego OA and the most congested segments of those highways during the morning and evening commutes. Evacuations that must be conducted during the standard working commuting hours will severely impact evacuation routes. If possible, alternate routes should be used or contraflow methods should be explored.
Fall 2013 Top 10 Congested Segments
September and October: Tuesday - Thursday Afternoon/Evenings (3pm - 8pm)

San Diego County

<table>
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<th>Congestion Location</th>
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<td>1</td>
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<td>9</td>
<td>10,000</td>
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Fall PM traffic congestion was analyzed with data from typical consecutive days: Monday, Tuesday, Wednesday, and Thursday, September 9 to October 3, 2013 from 3pm to 8pm. Analysis was performed only where vehicle detection stations are available on our arterial freeways using the Freeway Performance Measurement System (PeMS) bottleneck feature. Results for areas under construction may not reflect actual traffic conditions if detectors are disdaited.

*Weighted Delay: The days a bottleneck is active multiplied by the vehicle-hours of delay. Active represents when speeds are less than 40 mph with a 20 mph drop in speed from one freeway detector to the next. Vehicle-hours represent the number of vehicles multiplied by the hours of congestion. Delay represents the amount of additional time that vehicles spend on the freeway due to congestion.

**CONGESTED DATA AFFECTED BY CONSTRUCTION, USING SPRING 2013 DATA.
Determinant of Evacuation Times

The length of time it will take for an area to evacuate can be determined by dividing the number of vehicles that need to evacuate by the total roadway capacity. The formula is provided below:

\[
\text{Evacuation Time} = \frac{\frac{\text{Evacuation Population}}{\text{Average Vehicle Occupancy}}}{\text{Roadway Capacity}}
\]

Evacuation Strategies

There are many evacuation strategies that are available that can be implemented during an evacuation effort to enhance traffic flow and reduce the overall evacuation time. These strategies include contra-flow, traffic signal coordination, closure of off and on-ramps, Intelligent Transportation Systems, segregation of pedestrian and vehicle traffic, exclusive bus routes, phased evacuation, phased release of parking facilities, use of designated markings, road barriers, and use of the San Diego Freeway Patrol Service.

**Contra-Flow Operations**

Contra-flow is a tactic in which one or more lanes of a roadway are reversed to allow for an increase of traffic flow in one direction. Contra-flow can be implemented for highway and arterial roadways, however, the divided north bound and south bound directions, access-controlled configurations, and lack of signals on highways make these roadways ideal for contra-flow operations. An important consideration in the development of contra-flow plans is the identification of inception and termination points for the corridor. Congestion at these points can significantly reduce the effectiveness of these operations. Effective implementation of these plans includes the deployment of appropriate signage, signals, and barriers as well as the use of CHP and San Diego Sheriff's Department personnel. For safety considerations, contra-flow operations should only be performed during daylight hours. In addition, an emergency return lane must also be designated.

If contra-flow operations are used in San Diego County in an evacuation effort, it will be implemented for only small segments of roadways. Each jurisdiction will have the option to use contra-flow on their local roadways; however, the use of contra-flow on the highways will be determined by the OA EOC and County Sheriff's Department, and coordinated with CHP and Caltrans.

**Traffic Signal Coordination and Timing**

Traffic signal coordination and timing plans are intended to maximize traffic flow in the outbound direction during an evacuation effort. Depending on the extent of the
Evacuation, coordination may be necessary both locally and regionally to re-time the traffic signal systems. Additionally, it is important to identify the number of non-programmed signals along the evacuation routes. These signals can be plugged into non-centrally programmed traffic signal boxes which will then generate flashing yellow and red lights to help manage traffic.

Individual jurisdictions should determine whether local traffic signals can be controlled from a central location as well as the availability and capability of back-up power sources.

**Closure of On and Off-Ramps**

Closure of outbound on-ramps on designated evacuation routes will reduce congestion on these roadways resulting from traffic originating at intermediate locations between evacuation origins and destinations. In addition to reducing congestion, closure of outbound on-ramps will also help eliminate entrance queuing. Closure of off-ramps will ensure evacuees remain on designated evacuation routes. These tactics will require coordinated efforts between CHP, Caltrans, Sheriff’s, and other emergency personnel to place and staff barricades at the tops of such ramps throughout the evacuation route.

**Intelligent Transportation Systems**

Intelligent Transportation Systems include a broad range of technologically based tools that enable transportation and emergency managers to monitor traffic conditions, respond to capacity-reducing events, and provide real-time road conditions. San Diego is equipped with numerous forms of Intelligent Transportation Systems technologies including roadway electronic surveillance, automatic vehicle location, Changeable Message Signs, and Highway Advisory Radio. These types of technologies provide real-time information to the San Diego Transportation Management Center. The San Diego Transportation Management Center integrates Caltrans Traffic Operations, Caltrans Maintenance, and CHP Communications into a unified, co-located communication and command center. The Transportation Management Center functions to provide communications, surveillance, and computer infrastructure required for coordinated transportation management. Using Intelligent Transportation Systems technologies, the Transportation Management Center can quickly detect, verify, and respond to incidents, such as recommending a different evacuation route due to congestion.

**Segregation of Pedestrian and Vehicle Traffic**

This strategy will designate certain urban roadways as pedestrian only. This will provide separation between vehicles and pedestrians during an evacuation, thus reducing confusion and increasing the efficiency and safety of the evacuation. Some short-notice incidents such as a tsunami emergency, would involve an immediate evacuation on foot versus by vehicle. Resources required to accomplish successful implementation of vehicle/pedestrian separation on evacuation routes will include appropriate signage, signals, barriers; and deployment of emergency management personnel and communications equipment.
Exclusive Bus Routes
This strategy involves the designation of certain lanes within an evacuation route exclusively for buses or other large capacity or high occupancy vehicles. Exclusive bus routes may also be established along alternative evacuation routes. The implementation of this strategy will help support and expedite transportation point operations and can greatly increase the number of people that can be evacuated within a set period of time. This strategy will require coordination between the OA EOC, affected local jurisdictions, law enforcement agencies, and Caltrans.

Phased Evacuation
The purpose of a phased evacuation is to reduce congestion and transportation demand on designated evacuation routes by controlling access to evacuation routes in stages and sections. This strategy can also be used to prioritize the evacuation of certain communities that are in proximity to the immediate danger. A phased evacuation effort will need to be enforced by law enforcement agencies and coordinated with the OA EOC and affected jurisdictions.

Phased Release of Parking Facilities
The coordinated release of vehicles from parking facilities will reduce the number of vehicles on evacuation routes. To implement this strategy, parking facilities will be inventoried and categorized according to size, location, or other relevant factors. Additionally, public resources will be allocated to coordinate logistics and to enforce compliance with phased release protocol. This tactic may cause evacuees to use public transportation rather than privately owned vehicles.

Use of Designated Markings
Designated markings and signs will play a key role in accomplishing a safe and efficient evacuation. Signs, flags, and other markings can be used to provide guidance and information to evacuees en-route.

Road Barriers
Road barriers will be used in conjunction with other transportation strategies to ensure evacuees remain on designated evacuation routes or are blocked from entering closed areas.

San Diego Freeway Patrol Service
Through the San Diego Freeway Service Patrol (FSP) and Call Box Program, the San Diego Association of Governments (SANDAG), Caltrans, and CHP work together to provide free motorist aid on major freeways in the San Diego region.

FSP is a free service that improves safety for stranded motorists and reduces traffic congestion during peak hours. A roving fleet of tow trucks and pickup trucks travel on select local freeways to provide roadside assistance to commuters. FSP assists more than 50,000 motorists per year. FSP drivers help stranded motorists with a gallon of gas, a “jump-start,” radiator water, and will even change a flat tire.
The FSP trucks patrol approximately 242 miles of San Diego freeways, including sections of Interstates 5, 8, 15, and 805, and State Routes 52, 54, 56, 67, 78, 94, 125, 163, and 905. The FSP operates during weekday rush hours from 5:30 to 9:30 a.m.; 10 a.m. to 2 p.m.; and 3 to 7 p.m., excluding holidays. Weekend FSP service is now available in most of the metropolitan region, from 10 a.m. to 6 p.m.

The **Call Box Program** is a free motorist aid service designed to help travelers who experience vehicle problems while on the highway. Call boxes are self-contained, solar-powered cellular telephones with voice communication to a call center. When motorists open the yellow call box, pick up the phone, and press the red “call” button, they are automatically connected to call center staff.

**Communication Considerations**

It is essential that accurate and timely information is provided to evacuees during an evacuation effort. Evacuees must be provided real-time information updates regarding road conditions, evacuation routes, availability of shelters, evacuation times, and other vital information. Travel and evacuation information can be provided through 5-1-1 and 2-1-1 telephone systems, emergency broadcast radio, and dynamic messaging signs, such as Changeable Message Signs. It is also recommended that local jurisdictions consider posting signs along major evacuation transportation corridors that provide information about emergency numbers or radio stations that can be used during an emergency. KOGO 600AM and KLSD 1360 AM radio stations will function as the primary and secondary local radio stations that broadcast emergency information to the public.

**Evacuation of Schools**

If evacuation of public schools is required, students will normally be transported on school buses to other schools outside the risk area or to a reunification point where parents/guardians can pick up their children. It is essential that the public is provided timely information on where parents/guardians can pick up their children and the security procedures that are in place to ensure their protection.

**Evacuation of Tourists/Visitors**

In addition, it assumed that transportation arrangements can be made with hotels/motels for the evacuation of tourists.

**Evacuation of People with Disabilities and Other Access and Functional Needs**

It is critical that modes of available transportation are identified that can help evacuate people with disabilities and other access and functional needs during an emergency. Transportation that can accommodate personnel in wheelchairs, scooters, or other mobility aids needs to be made available. Some potential options can be the use of lift-equipped school buses or vans. People that are blind or have low vision may also need additional assistance. Buses will most likely be the primary resources used to evacuate people with disabilities and other access and functional needs. Each mass transit bus can accommodate two wheelchairs. Another option is para transit buses which can
accommodate additional wheelchairs. It is also essential that local jurisdictions establish and maintain working relationships with public and private agencies that serve the transportation-dependent populations.

County Health and Human Services Agency (HHSA) determined that there are approximately 25,000 people enrolled in In Home Supportive Services program who rely upon caregivers for support. About 500 of those individuals are considered most at-risk because they live alone and rely upon a caregiver for support. These are individuals who cannot live independently and are at the greatest risk during an emergency requiring an evacuation. These individuals may live alone, have very limited mobility (wheelchair or bed bound), and need an apparatus to breathe (oxygen or respirator). Other at risk consumers are those with mental disabilities who do not have the cognitive capabilities to make a decision during an emergency. These individuals are at-risk in the event of a disaster or emergency and would need priority assistance at that time.

County OES also has a list of licensed care and in-home support facilities in the region. Local jurisdictions will need to evaluate how many of these people live within their boundaries. It is also important to note that many of the access and functional needs populations will not be able to reach the designated transportation points. Jurisdictions must identify how to evacuate these individuals and the types of vehicles and equipment that will be required.

Specialized facilities such as hospitals, nursing homes, and correctional facilities are required to have their own respective evacuation plans and procedures that will be followed during an incident. Jurisdictions in the OA must ensure that the MOUs/MOAs and private transportation contracts established by jurisdictions are not duplicated and don’t rely on the same exact transportation resources as other jurisdictions and organizations.

**Evacuation of Animals**

Any emergency resulting in the evacuation and sheltering of people will result in emergency managers and first responders having to deal with animals within the impacted area. Ensuring for the evacuation, transportation, care, and sheltering of animals is an important factor in evacuation planning and a successful evacuation of people is a function of human and animal planners integrating their plans. Many people will refuse to evacuate their homes if they cannot take their pets with them. It is estimated that up to 25 percent of pet owners will refuse to evacuate without their animals. Furthermore, about 30-50 percent of pet owners will accidentally leave pets behind, and approximately 50-70 percent of those individuals who leave animals behind, will attempt to re-enter an evacuated site to rescue their animals. Pets left behind in the evacuated area are also a potential danger to the first responders. Therefore, it is imperative that evacuation plans address pet evacuation and sheltering procedures to protect both human and animal health and safety.

Due to the lessons learned from Hurricane Katrina, the Pets Evacuation and Transportation Standards Act of 2006 was established which amends the Stafford Act, and requires evacuation plans to take into account the needs of individuals with
household pets and service animals, prior to, during, and following a major disaster or emergency.

The County Department of Animal Services has plans in place to transport and shelter pets in a disaster under Annex O of the OA EOP, including the Animal Control Mutual Aid Agreement. Animal Control Officers, San Diego Humane Society, and private animal care shelters will assist in the rescue, transport, and sheltering of small and large animals. Only non-emergency resources and personnel, such as public and private animal services agencies, will be used to rescue and transport animals during an evacuation effort.

**Small Animal Evacuation**

The responsibility to evacuate and shelter a person’s pet lies first and foremost with that pet owner. It is assumed that residents that have their own means of transportation will evacuate with their small household pets. Residents that do not have access to vehicles will need to secure their pets in cages or carriers and contact the Department of Animal Services to arrange for their pets to be picked up and transported to animal shelters.

Animal Control Officers will work with animal services agencies and volunteers to develop an animal tracking methodology by tagging individual animals and entering that information into the Department’s pre-existing shelter database. If these residents do not have the required cages or carriers, they will be asked to secure their animals in their homes. This strategy places responsibility upon individual owners and will require a public education component that informs the public that carriers, cages, or trailers will be required for pet evacuations and recommends that pet owners microchip their animals for identification purposes. Individual jurisdictions will need to identify strategies to address pet evacuations.

**Large Animal Evacuation**

Ideally, livestock owners will have their own means of transporting their large animals however; jurisdictions must not assume that owners will have their own means of transporting large animals, such as trailers. Animal Services will provide support with the transportation of large animals, through the use of Animal Services’ trailers or through Humane Society or volunteer groups’ trailers. In addition, potential volunteer resources and private groups should be identified and tracked in WebEOC.

Jurisdictions can also:

- Provide pet owners information of nearby kennels, animal shelters, and veterinary clinics that may be able to be temporarily shelter pets.
- Set up temporary pet shelters at fairgrounds, parks, and other similar facilities.

If local resources become overwhelmed during the disaster response, the OA EOC will request assistance through the Regional EOC from the California Department of Food and Agriculture, the lead agency for the California Animal Response Emergency System. If necessary, the California Department of Food and Agriculture will coordinate requests for Federal assistance.
The California Animal Response Emergency System participants will activate and respond to animal rescue, emergency care and shelter, veterinary care, and general assistance for animals, at or near the facilities sheltering and caring for people.

**Pet Estimates**

The scope of animals addressed in the plan is based upon the California Animal Response Emergency System definition. The California Animal Response Emergency System defines “animals” as “commercial livestock, companion animals, exotic pets, and restricted species” and further defines these terms as follows:

- **Livestock:** Any cattle, sheep, swine, goat, or any horse, mule, or other equine whether live or dead.
- **Pet Animal:** Any household animal including, but not limited to, cats, dogs, or other carnivores whether or not for public exhibition.
- **Restricted Species:** Any animal requiring a license or permit from the Department of Fish and Game.
- **Service Animals:** Animals specifically trained to guide, signal, or assist people with disabilities or access and functional needs.

U.S. Pet Ownership Statistics from the American Veterinary Medical Association, OA pet estimates are provided in Table 2-2 below.

### Table 2-2
OA Pet Estimates

<table>
<thead>
<tr>
<th></th>
<th>Households with Pets (%)</th>
<th>Average Number of Animals per Household</th>
<th>San Diego Pet Estimates*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dogs</td>
<td>36.5%</td>
<td>1.6</td>
<td>623,398</td>
</tr>
<tr>
<td>Cats</td>
<td>30.4%</td>
<td>2.1</td>
<td>681,468</td>
</tr>
<tr>
<td>Birds</td>
<td>3.1%</td>
<td>2.3</td>
<td>76,110</td>
</tr>
<tr>
<td>Horses</td>
<td>1.5%</td>
<td>2.7</td>
<td>43,232</td>
</tr>
<tr>
<td>Total</td>
<td>N/A</td>
<td>N/A</td>
<td>1,424,208</td>
</tr>
</tbody>
</table>

* Based on a household estimate of 1,067,462 from U.S. Census of San Diego County from 2008-2012

**Pet estimates are based on U.S. Pet Ownership Statistics from the American Veterinary Medical Association 2012 U.S. Pet Ownership & Demographic Sourcebook

To provide further information on potential pet evacuation requirements, Table 2-3 on the following page provides estimates for the number of animals in selected jurisdictions within the San Diego OA.

Some additional information related to animal evacuations includes the following:

- Approximately 3,000 large animals (horses and livestock) were rescued by Animal Services during the Cedar Fires in 2003.
• The San Diego Zoo is home to over 3,700 rare and endangered animals representing more than 650 species and subspecies, and the San Diego Zoo Safari Park is an expansive wildlife sanctuary that is home to more than 2,600 animals representing more than 300 species.

• Disposing of dead animals requires additional considerations due to the fact that as carcasses decompose, materials are released that can contaminate the environment or cause diseases.

### Table 2-3
Pets Estimates by Jurisdiction

<table>
<thead>
<tr>
<th>Jurisdiction</th>
<th># of Households</th>
<th>Dogs</th>
<th>Cats</th>
<th>Birds</th>
<th>Horses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Carlsbad (2010)</td>
<td>41,029</td>
<td>23,961</td>
<td>26,193</td>
<td>2,925</td>
<td>1,662</td>
</tr>
<tr>
<td>Chula Vista (2008-2012)</td>
<td>74,432</td>
<td>43,468</td>
<td>47,517</td>
<td>5,307</td>
<td>3,014</td>
</tr>
<tr>
<td>Coronado (2008-2012)</td>
<td>8,413</td>
<td>4,913</td>
<td>5,371</td>
<td>600</td>
<td>341</td>
</tr>
<tr>
<td>Del Mar</td>
<td>2,128</td>
<td>1,243</td>
<td>1,359</td>
<td>152</td>
<td>86</td>
</tr>
<tr>
<td>El Cajon (2008-2012)</td>
<td>32,441</td>
<td>18,946</td>
<td>20,710</td>
<td>2,313</td>
<td>1,314</td>
</tr>
<tr>
<td>Encinitas (2008-2012)</td>
<td>22,944</td>
<td>13,399</td>
<td>14,647</td>
<td>1,636</td>
<td>929</td>
</tr>
<tr>
<td>Escondido (2008-2012)</td>
<td>44,474</td>
<td>25,973</td>
<td>28,392</td>
<td>3,171</td>
<td>1,801</td>
</tr>
<tr>
<td>Imperial Beach (2008-2012)</td>
<td>8,972</td>
<td>5,240</td>
<td>5,728</td>
<td>640</td>
<td>363</td>
</tr>
<tr>
<td>La Mesa (2008-2012)</td>
<td>23,643</td>
<td>13,808</td>
<td>15,094</td>
<td>1,686</td>
<td>956</td>
</tr>
<tr>
<td>Lemon Grove (2008-2012)</td>
<td>8,353</td>
<td>4,878</td>
<td>5,333</td>
<td>596</td>
<td>338</td>
</tr>
<tr>
<td>National City (2008-2012)</td>
<td>15,456</td>
<td>9,026</td>
<td>9,867</td>
<td>1,102</td>
<td>626</td>
</tr>
<tr>
<td>Oceanside (2008-2012)</td>
<td>57,997</td>
<td>33,870</td>
<td>37,025</td>
<td>4,135</td>
<td>2,349</td>
</tr>
<tr>
<td>Poway (2008-2012)</td>
<td>15,669</td>
<td>9,151</td>
<td>10,003</td>
<td>1,117</td>
<td>635</td>
</tr>
<tr>
<td>San Diego (2008-2012)</td>
<td>473,293</td>
<td>276,403</td>
<td>302,150</td>
<td>33,746</td>
<td>19,168</td>
</tr>
<tr>
<td>San Marcos (2008-2012)</td>
<td>27,097</td>
<td>15,824</td>
<td>17,299</td>
<td>1,932</td>
<td>1,097</td>
</tr>
</tbody>
</table>
# of Households| Dogs | Cats | Birds | Horses
---|---|---|---|---
Santee (2008-2012) | 18,541 | 10,827 | 11,837 | 1,322 | 751
Solana Beach (2008-2012) | 5,361 | 3,131 | 3,422 | 382 | 217
Vista (2008-2012) | 30,168 | 17,618 | 19,259 | 2,151 | 1,222
Unincorporated San Diego County | 162,342** | 94,808 | 103,639 | 11,575 | 6,575

* Household estimates are from the 2008-2012 U.S. Census Bureau of number of households. The census did not contain data for the City of Del Mar, therefore the previous data was used from the previous draft of this annex (based on 2000 U.S. Census Bureau estimates). U.S. Census Bureau defines a household as the following: “A household includes all the persons who occupy a housing unit as their usual place of residence”.

** Based on 2013 SANDAG Estimates

## Hazard-Specific Evacuation Considerations

The maps at the end of this section illustrate the major hazards addressed in this annex and the primary evacuation routes that should be used for an evacuation effort. Hazard specific transportation considerations for each hazard are provided below.

### Dam Failure

Due to the short-notice of a dam inundation incident, evacuation of the public to areas of safety may best be conducted by foot.

Sections of the identified primary evacuation routes may become inundated with water and washed out. Emergency personnel will need to access these roads to determine their availability and determine if alternative evacuation routes need to be identified.

### Earthquake

An earthquake has the potential to cause considerable damage to transportation infrastructure. Emergency response personnel, in coordination with Public Works, will need to assess damage to bridges, overpasses, elevated roadways, utility lines, and all other roadways before safe evacuation routes can be identified and relayed to the public.

An earthquake has the potential to significantly impair San Diego’s regional transportation system, requiring diversions of major evacuation routes, and implementation of numerous transportation management and operational strategies, and technologies.

A major earthquake along the Rose Canyon fault would potentially shut down Lindbergh Field (San Diego International Airport). Montgomery and Brown Fields would have limited capabilities to support the delivery of supplies and materials from
outside of the OA. MCAS Miramar could be utilized to coordinate federal/state support, if necessary.

**Flood (100 Year)**

The public must be informed that they should not attempt to drive through moving floodwater on roadways. Most vehicles can be swept away by less than two feet of moving water. The public should also be informed to avoid walking through floodwaters. People can be swept away by as little as two-inches of moving water.

Due to the ubiquitous geographic locations of flood hazards in San Diego County, the nature of flooding to exacerbate quickly, and the threat of a fast rising flood hazard, the public should be advised to evacuate to higher ground by foot, if it is more efficient than by vehicle.

Sections of primary evacuations routes may become inundated with water and become impassable. Emergency personnel will need to access these roads to determine their availability and determine if alternative evacuation routes need to be identified.

There is a possibility that flooding may trap people within danger zones. Emergency personnel will need to rescue these people using boats or helicopters. Zodiacs and flat-bottom bass boats are the best resources to use for flood rescue. Some of the cities within the OA have River Rescue Teams, including:

- City of San Diego
- City of Del Mar
- City of Encinitas
- City of Oceanside
- City of Chula Vista

Some of the cities within the OA have Swiftwater Rescue Teams, as well.

**Tsunami**

Based on traffic conditions and the short-notice of a tsunami incident, the most efficient way to conduct an evacuation effort may be by foot. Evacuees need to evacuate two miles inland from the coast or 100 feet above sea level to reach a safe zone.

Sections of the primary evacuations routes may become inundated with water and washed out. Emergency personnel will need to access the feasibility of these roads to determine if alternative evacuation routes need to be identified.

**Wildfire/Structural Fire**

Although the majority of wildfire hazards are located in the eastern section of the county, this area only represents a small portion of the overall population.
Routes 67, 76, 78, and 79 are some of the primary evacuation routes for east county populations. It is important to note that these roadways decrease in lanes in certain segments, resulting in a reduction in traffic capacity, and leading to potential bottlenecking and an increased evacuation time.

Smoke from large wildfires can significantly reduce visibility over a wide area, resulting in reduced speed limits, roadway closures, and evacuation route diversions. Poor visibility may also require the use of pilot cars to direct traffic.

**Terrorism**

Based on the type of terrorist event, emergency responders may need to conduct a damage assessment of transportation infrastructure.
Figure 2-1: Dam Failure Hazard Specific Map

Legend:
- Dam Hazard Areas
- Dam Location/Relative Hazard Rating
  - High
  - Significant
  - Low
- Emergency Action Plan
  - Yes
  - No

Base Layers:
- Roads
- Land Use
- Topographic

Overview Map:
- San Mateo County
- Imperial

NOTES:
- Site-specific data are excluded from this analysis as they are not available and subject to change.
- Dam failure scenarios are not currently included in this analysis.

Source: County of San Diego Department of Public Works

Annex Q | Evacuation
Figure 2-2: Earthquake Hazard Specific Map
Figure 2-3: Flood Hazard Specific Map
Figure 2-4: Tsunami Hazard Specific Map
Figure 2-5: Tsunami Hazard Specific Evacuation Map
ATTACHMENT 3 – EVACUATION TRANSPORTATION

Modes of Transportation

The primary mode of transportation that will be used during jurisdictional evacuation efforts will be privately owned automobiles. The OA will use available resources, Memorandums of Understanding and Agreement (MOUs/MOAs) with public and private transportation agencies, and mutual aid to procure, coordinate, and provide adequate means of transportation for those people that do not own or have access to automobiles, have disabilities which limit their transportation options, or have other access and functional needs.

The County of San Diego has developed MOUs/MOAs with the Metropolitan Transit System and the North County Transit District for the use of buses, trolleys, and rail resources and the provision of bus drivers, light rail transit operators, and paratransit operators. Agreements with private school and charter bus companies will be pursued in the future. In addition, the County will work on establishing and maintaining working relationships with partner organizations including advocacy organizations, agencies that serve the transportation-dependent populations, and faith and community based organizations. All available transportation resources will be included in the WebEOC tracking system database.

It is critical that modes of available transportation are identified that can help evacuate people with disabilities during an emergency. Transportation needs to be made available that can accommodate personnel in wheelchairs, scooters, or other mobility aids. Some potential options can be the use of lift-equipped school buses or vans. People that are blind or have poor vision will also need additional assistance because they can no longer rely on their traditional orientation and navigation methods. Buses will most likely be the primary resources used to evacuate access and functional needs populations. Each bus can accommodate two wheelchairs. It is also essential that local jurisdictions establish and maintain working relationships with public and private agencies that serve the transportation-dependent populations.

Transportation Points

Transportation points will function as a collection point, where individuals without transportation resources for evacuation can gather and be provided transportation to evacuation points. The estimated number of people in each jurisdiction within the OA that will require transportation assistance for each potential hazard is presented in Table III-1 below.

Transportation points should be large, well known sites such as shopping centers, libraries, and schools. The overall number and location of evacuation points should be based on the population that needs to be accommodated and with the understanding that evacuees will reach these points by foot. Law enforcement personnel should ensure these points are well marked through the use of signs or other forms of identification. It is critical that people are informed of their destinations prior to using provided public transportation.
### Table 3-1
Estimated Number of People That Will Require Transportation Assistance

<table>
<thead>
<tr>
<th>City</th>
<th>Dam Failure</th>
<th>Earthquake</th>
<th>Flood (100 Year)</th>
<th>Tsunami</th>
<th>Wildfire/Structure Fire (High Risk Probability)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Carlsbad</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Exposed Population</td>
<td>4,113</td>
<td>104,707</td>
<td>6,906</td>
<td>1,165</td>
<td>9,255</td>
</tr>
<tr>
<td>Assistance Estimate</td>
<td>288</td>
<td>7,329</td>
<td>483</td>
<td>82</td>
<td>648</td>
</tr>
<tr>
<td>Chula Vista</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Exposed Population</td>
<td>8,635</td>
<td>232,095</td>
<td>5,947</td>
<td>83</td>
<td>3,840</td>
</tr>
<tr>
<td>Assistance Estimate</td>
<td>604</td>
<td>16,247</td>
<td>416</td>
<td>6</td>
<td>269</td>
</tr>
<tr>
<td>Coronado</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Exposed Population</td>
<td>0</td>
<td>23,009</td>
<td>2,853</td>
<td>8,523</td>
<td>0</td>
</tr>
<tr>
<td>Assistance Estimate</td>
<td>0</td>
<td>1,611</td>
<td>200</td>
<td>597</td>
<td>0</td>
</tr>
<tr>
<td>Del Mar</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Exposed Population</td>
<td>1,139</td>
<td>4,591</td>
<td>813</td>
<td>1,023</td>
<td>16</td>
</tr>
<tr>
<td>Assistance Estimate</td>
<td>80</td>
<td>321</td>
<td>57</td>
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*Based on the assumption that 7% of the exposed population will require evacuation transportation assistance.*
Transportation Coordination

Staging areas will be established to stage transportation resources, and then obtain control of and manage the transportation resources in support of transportation point operations. Strike Teams/Task Forces can then be used to coordinate these resources effectively. The assigned leader of a Strike Team/Task Force will be responsible for coordinating the transportation resources and will have the authority to communicate evacuation directions to each of the drivers. It is critical that control over transportation resources is maintained, especially after evacuees are dropped off at an evacuation point, and drivers must be re-routed to pick up additional evacuees at another transportation point.

Law enforcement escorts can also be used to provide force protection and maintain control over transportation resources. Law enforcement vehicles can maintain communications with authorities via radio. These escorts can therefore be used to coordinate real-time information on road conditions, evacuation and transportation points, and other critical information.

Overall evacuation routes need to be coordinated across jurisdictional boundaries. There may be a need for sustained inter-jurisdictional coordination between evacuated communities and host communities along or near the evacuation routes.
In the event that it is determined that sheltering overnight is required, Annex G: Care and Shelter Operations of the Operational Area Emergency Operations Plan (OA EOP) will be activated. The American Red Cross (ARC) will be the first option to establish mass care facilities.
Under the terms of the California Master Mutual Aid Agreement, emergency response mutual aid is provided on a voluntary basis from one jurisdiction to another. The Southern Mutual Aid Region VI consists of six counties and includes the County of San Diego. To facilitate mutual aid, discipline-specific mutual aid systems work through designated mutual aid coordinators at the Operational Area (OA), regional, and state levels. Mutual aid coordinators are established for:

- Fire and Rescue;
- Law Enforcement;
- Emergency Services; and
- Disaster Medical.

The basic role of a mutual aid coordinator is to:

- Receive mutual aid requests;
- Coordinate the provision of resources from within the coordinator’s geographic area of responsibility; and
- Pass unfilled requests to the next governmental level.

Mutual aid requests that do not fall into one of the discipline-specific mutual aid systems are handled through the emergency services mutual aid system by emergency management staff at the local government, OA, regional, and state levels.

When an OA needs a resource, it forwards a request to the Regional Emergency Operations Center (EOC). The requesting OA generates a mission request tracking form, which includes the following information:

- A description of the current situation;
- A description of the requested staff, equipment, facility, and supply needed;
- Specification of the type or nature of the service to be provided;
- Delivery location with a common map reference;
- Local contact at delivery location with primary and secondary means of contact;
- Name of the requesting agency and/or OA contact person;
- Indication of when the resource is needed and an estimated duration of use; and
- For requested resources that include personnel and/or equipment with operators, a description of logistical support is required (e.g., food, shelter, fuel, and reasonable maintenance).
Fire and Rescue and Law Enforcement mutual aid operations in the San Diego OA are described in Annexes B and C of the Operational Area Emergency Operations Plan (OA EOP). The OA will follow the established Mutual Aid procedures to obtain additional supplies, equipment, and personnel to assist in the evacuation.

**American Red Cross**

The American Red Cross (ARC) maintains disaster field supply storage facilities in Southern California. The warehouses contain materials for shelters, such as cots, blankets, and comfort kits, and equipment needed for such ARC operations as mobile feeding.

ARC maintains contracts with private vendors for foods to be distributed through mobile feeding operations. Disaster field supplies and supply contracts support ARC operations.

Resources are transported via ARC vehicles, private contractors of ARC, or if needed, through local government or OA support.

ARC chapters maintain their own caches of supplies for smaller scale shelters.

ARC chapters use their own resources and activate existing agreements with local vendors as much as possible to meet local needs.
Once an area is evacuated, it needs to be kept clear for security reasons, the safety of responders, and to keep individuals out of hazardous areas. Perimeter control is normally accomplished by establishing Access Control Points, roadblocks, or road closures supplemented by suitably equipped mobile patrols.

**Security Requirements**

After people have been evacuated, access back into the damaged areas will be controlled to secure the area and protect public safety. Access Control Points will be established through staffed check points, road blocks, or road closures and can be used to establish outer and inner perimeter controls. The outer perimeter control will be used to provide information and reduce sight-seeing traffic. The inner perimeter control will function to restrict traffic to emergency response vehicles and personnel only. When possible, law enforcement personnel will also conduct periodic patrols within the secured areas, to deter theft and looting of abandoned residences. Access back into the evacuated areas should initially be limited to:

- Emergency service and public works personnel;
- Utility companies engaged in restoring utility services;
- Contractors restoring damaged buildings, clearing roads, and removing debris;
- Commercial vehicles delivering food, essential supplies, life support equipment, construction supplies, and other related materials; and
- Media representatives.

Law enforcement will be present at designated evacuation and transportation points and shelter sites for security, crowd control, and to deter criminal activity. Local law enforcement agencies can request mutual aid from the San Diego County Sheriff who serves as the OA Law Enforcement Coordinator.

Law enforcement personnel should also establish protocols for allowing critical employees, including essential medical and volunteer staff through roadblocks. Law enforcement should also consider making allowances at blockades, shelters, and other impacted areas for attendants, home health aides, visiting nurses, guide animals, and other individuals that are crucial to the immediate health care needs of people with disabilities.
ATTACHMENT 7 – RE-ENTRY PROCEDURES

Guidance and procedures to ensure a coordinated, safe, and orderly re-entry into impacted communities following an incident is provided in the County of San Diego Re-Entry Protocol.

Re-entry will be initiated by the Incident Commander/Unified Command of the Incident Management Team, with the support of the Director of Emergency Services, the OA EOC Director, and the Operations Section Chief at the OA EOC. In most cases the OA EOC will remain activated until full re-entry is complete. In the event that the OA EOC has been deactivated, the Incident Commander or the Liaison Officer of the Incident Management Team will initiate re-entry procedures.

The Incident Commander will designate a Re-Entry Coordinator and the Operations Section Chief of the OA EOC will coordinate with and support the re-entry coordinator. The Re-Entry Coordinator is responsible for coordinating the re-entry procedures with all involved agencies and ensuring effective communication. Priorities for re-entry include:

- Safety
- Security
- Damage Assessment
- Restoration of Services
- Communication of Information

The impacted areas must be thoroughly investigated to ensure it is safe for residents to return and normal operations have been restored. This assessment will include verification that:

- Structures and trees are deemed safe;
- Damage and safety assessments have been completed;
- There are no leaking or ruptured gas lines or downed power lines;
- Water and sewer lines have been repaired;
- Search and rescue operations have been completed;
- There are no hazardous materials that can threaten public safety or appropriate warnings of these hazardous materials have been issued;
- Water has been deemed safe or appropriate warnings have been issued;
- Major transportation routes are passable and debris has been removed from public right-of-way; and
- There is no threat to public safety and other significant hazards have been eliminated.
The public will be notified of the re-entry status through the notification measures previously mentioned in this annex, including SDCountyEmergency.com, SDEmergency App for smart phones, emergency broadcast radio, television, press releases, informational phone lines such as 2-1-1, community briefings, and informational updates at shelters.

Once evacuees are permitted to return, it is important that procedures are established to properly identify residents and critical support personnel, as well as ensure the legitimacy of contractors, insurance adjustors, and other personnel. Re-entry points should be staffed by law enforcement personnel.

Transportation resources will be required to return evacuees needing transportation assistance from evacuation points and/or shelters back to their communities. The transportation resources will need to be coordinated with the OA EOC. Traffic management plans identifying preferred re-entry routes will need to be established to direct the return of evacuees to their communities.

When people are cleared to return to their homes, there is a potential that people with disabilities or other access and functional needs may not be able to enter their homes, especially if required ramps or other means of access have been destroyed. Due to these considerations, short-term housing must be identified that can accommodate the needs of personnel with disabilities or other access and functional needs. Potential sites could be hotels or motels, apartment buildings, or portable trailers with ramps. It is also important that these temporary housing sites are located in proximity to necessary support networks.

Each local EOC will be responsible for making the determination that re-entry has been completed for its jurisdiction, and promptly informing the OA EOC. Following confirmation from all affected jurisdictions that the re-entry process is complete, the OA EOC will notify every local EOC in the affected area of the date and time of completion.
Level III Evacuation Considerations

This attachment is intended to provide additional considerations that would be applicable during a Level III (catastrophic) evacuation effort. The National Response Framework defines a catastrophic event as any natural or manmade incident, including terrorism, which results in extraordinary levels of mass causalities, damage, or a disruption severely affecting the population, infrastructure, environment, economy, national morale, and/or government functions. A catastrophic event could result in sustained national impacts over a prolonged period of time, immediately exceed local and State resources, and significantly interrupt government operations and emergency services to such an extent that national security could be threatened.

The following concepts, circumstances, and strategies should be considered during a Level III evacuation effort:

- Food, water, restrooms, fuel, and shelter opportunities need to be available along evacuation routes.
- Rest areas, truck weigh stations, welcome centers, and service plazas should be staffed with emergency personnel to provide information to evacuees.
- Tow trucks will need to be deployed along the evacuation routes to remove stalled or broken-down vehicles.
- Refueling resources will need to be provided for vehicles that operate on gas, diesel, and compressed natural gas.
- Mega shelter sites may need to be identified and staffed.
- The OA EOC will need to coordinate with shelter sites outside the county including Riverside and Orange County. The Riverside ARC has an approximate capacity to accommodate 25,000 people.
- A large scale evacuation effort over a long distance may be very challenging given the transportation network of San Diego County.
- Under SEMS, all disasters are the responsibility of the lowest level of government entity. As such, all response responsibilities are provided at the direction of the responding governmental agency.
- Under Emergency Support Function (ESF) #6: Mass Care, Housing, and Human Services, ARC and FEMA may assist evacuees including people with disabilities and other access and functional needs. The National Response Framework also refers to the use of the National Disaster Medical System, which can be activated by the Department of Homeland Security to assist in medical response and patient evacuations beyond care provided under ESF #6.
• Under the National Response Framework (NRF), a catastrophic incident prompts a comprehensive and integrated Federal, State, and local response. When the Secretary of Defense authorizes Defense Support of Civil Authorities for domestic incidents, the Department of Defense retains command of military forces under Defense Support of Civil Authorities and coordinates its activities under a Unified Area Command.

• FEMA maintains pre-positioned caches of disaster supplies throughout the western United States.

• In the event of a catastrophic incident in San Diego County, FEMA will assign representatives with the authority to commit federal resources to the County and arrange the logistics of federal shipments. This representative will work with the OA EOC staff to meet the prioritized needs of the OA.

• During the first 48 hours following an incident, FEMA transports “push items”—federal assets that include Emergency Response Teams, equipment, and other supplies—to an incident Mobilization Center.

• FEMA ships resources from mobilization centers to Federal Operational Staging Areas and to state staging areas, and relies on state and local agencies to distribute the resources.

• In a catastrophic incident, FEMA will deliver resources and transfer them to state control at any of the following locations:
  o Directly where the resources are needed;
  o Incident Command Post in a local jurisdiction;
  o Point of Distribution;
  o State staging area;
  o Federal Operational Staging Area; or
  o Mobilization Center.

• Federal personnel provide warehousing, transportation, and other labor whenever resources remain under the management of the Federal Government.

• FEMA resources include federal support until the point where supplies are handed off to the state and local authorities for distribution to the public. When supplies and commodities are handed off to the state and local government, labor and logistics support becomes the responsibility of those parties, unless the disaster requires further support from the Federal Government.

• FEMA is responsible for restocking Mobilization Centers and Federal Operational Staging Areas to a 1 to 3 day supply level.

• FEMA validates the eligibility of and prioritizes requests from the State Government.

• FEMA mission tasks the Department of Transportation to activate the National Transportation Contract as part of ESF #1 – Transportation.
• FEMA mission tasks the U.S. Army Corps of Engineers to support requests for ice, water, and emergency power under ESF #3 – Public Works and Engineering.

• Under the NRF and at FEMA’s direction, the U.S. Army Corps of Engineers may provide local and State Government with the following direct federal assistance:
  • Supplies of bottled or bulk potable water;
  • Supplies of packaged ice;
  • Transportation of purchased commodities to one or more staging and/or distribution sites, including moving from staging sites to Points of Distribution;
  • Loading and unloading of trailers and reefers;
  • Storing of purchased or government furnished commodities at staging sites outside of affected areas or Points of Distribution in affected areas;
  • Managing commodity contracts to execute assigned mission.

• The Department of Homeland Security and Health and Human Services Agency (HHS) manage the Strategic National Stockpile (SNS) which is a large inventory of medicine and medical supplies used to protect the public if an emergency is severe enough to deplete local medical supplies.

• The SNS, which is strategically located in caches throughout the country, are staged for shipping to a disaster area within 12 hours of notification.

• Technical staff travels with the SNS push packages to coordinate with state and local officials, and to ensure prompt and effective use of the materials.

• HHS transfers authority for the SNS assets to state and local authorities once they arrive at a designated state receiving and storage site.