

ANNEX A

Emergency Management



Decorative Image

Operational Area Emergency Operations Plan

SEPTEMBER 2026

Unified San Diego County Emergency Services Organization and County of San Diego

ACKNOWLEDGEMENTS

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ANNEX A – TABLE OF CONTENTS

EXECUTIVE SUMMARY	1
GENERAL	1
INTRODUCTION.....	1
PURPOSE.....	1
SCOPE.....	1
OBJECTIVES.....	1
CONCEPT OF OPERATIONS	2
COORDINATION	2
PRIORITIES.....	2
OPERATIONAL AREA EMERGENCY OPERATIONS CENTER (OA EOC).....	3
PROCLAMATIONS OF EMERGENCY	3
Local Emergency Proclamation	3
The Proclamation Accomplishes the Following.....	4
State of Emergency.....	5
Presidential Declaration	5
MASTER MUTUAL AID AGREEMENT	5
EMERGENCY MANAGERS MUTUAL AID (EMMA)	5
EMERGENCY MANAGEMENT ASSISTANCE COMPACT (EMAC).....	6
ORGANIZATION AND ASSIGNMENT OF RESPONSIBILITIES	6
POLICY GROUP	6
MANAGEMENT	8
OPERATIONS.....	9
PLANNING / INTELLIGENCE.....	11
LOGISTICS.....	12
FINANCE / ADMINISTRATION.....	13
DIRECTION, CONTROL, OR COORDINATION	14
PLAN ACTIVATION AND TERMINATION.....	14
RESPONSE	14
INFORMATION COLLECTION AND DISSEMINATION	14
RESOURCE REQUESTS	15
BRIEFINGS.....	15
JOINT INFORMATION CENTER (JIC)	15
COMMUNICATIONS	16
NOTIFICATION AND WARNING	16
EMERGENCY PUBLIC INFORMATION.....	16
NON-EMERGENCY EXTERNAL COMMUNICATIONS	16
ANNEX DEVELOPMENT AND MAINTENANCE.....	17
AUTHORITIES AND REFERENCES.....	17
ATTACHMENT 1	18
ATTACHMENT 2	20
ATTACHMENT 3	22
ATTACHMENT 4	24
ATTACHMENT 5	26

ATTACHMENT 6	27
ATTACHMENT 7	30

EXECUTIVE SUMMARY

The Emergency Management Annex describes the Operational Area Emergency Operations Center (OA EOC) and the positions and activities within the OA EOC. If a disaster occurs in the unincorporated area of the County, the Chief Administrative Officer (CAO) will direct the emergency as the Director of Emergency Services.¹ If a disaster or emergency occurs in more than one jurisdiction or tribal nation, the CAO will become the Coordinator of Emergency Services and will coordinate resources. The coordination or direction will be carried out at the OA EOC.

GENERAL

INTRODUCTION

Emergency Management within San Diego OA involves coordinating a wide range of governmental, non-profit, and private sector organizations into a unified response. The goal is to save lives, protect property and the environment, and minimize socio-economic loss from the disaster or emergency.

PURPOSE

The purpose of the Emergency Management Annex is to describe how emergencies will be managed within the OA and to describe the organization and operation of the OA EOC and its role in supporting emergency response.

SCOPE

The Emergency Management Annex is responsible for supporting overall management of incident response activities within the OA. This annex provides the core management and administrative functions in support of the OA EOC.

OBJECTIVES

- To provide a basis for centralized coordination, communication, and support of emergency operations.
- To describe the OA EOC functional responsibilities under the California Standardized Emergency Management System (SEMS) and the National Incident Management System (NIMS).

¹ San Diego County Code of Regulatory Ordinances, Title 3, Division 1, Chapter 1. Emergency Services Organization, Sec. 31.103. Emergency Services in the County, https://codelibrary.amlegal.com/codes/san_diego/latest/sandiego_regs/0-0-0-74764

Whole Community Approach

The San Diego Operational Area is committed to achieve and foster an emergency management system that uses a Whole Community Approach and is fully inclusive of individual needs and circumstances. For further details on the Whole Community Approach to emergency management and the integration of inclusive emergency management practices, refer to the Basic Plan.

CONCEPT OF OPERATIONS

When a large-scale emergency occurs within the OA, the response is managed under the Standardized Emergency Management System (SEMS). SEMS is required by California Government Code for managing response to multi-agency and multi-jurisdiction emergencies in California. At the field level, Incident Commanders direct the tactical response. Their efforts are supported and coordinated through local jurisdiction EOCs and the OA EOC. In major disasters, SEMS and NIMS ensures integration across all levels: Initially, local governments must coordinate and support the overall emergency response within their jurisdiction. When activated, the OA EOC may facilitate and/or coordinate information, resources, and priorities among local jurisdictions within the OA. As the incident evolves and escalates, operations may transition to integrating state and federal resources into the response to ensure effective coordination and efficient support across all SEMS levels.

COORDINATION

The CAO serves as the Coordinator of Emergency Services for the OA, and as the Director of Emergency Services for disasters within the unincorporated area. The CAO, or their designee, coordinates the response for all emergency services personnel and representatives from special districts and private sector organizations with assigned emergency responsibilities as specified in the San Diego County Code of Regulatory Ordinances (Title 3, Division 1, Chapter 1) and Unified San Diego County Emergency Services Organization, Fifth Amended Emergency Services Agreement, 2005.

When a disaster occurs, communication and coordination with OA/County/City Departments, special districts, other cities, tribal nations, news media, state and federal agencies, and all others "outside" of the OA EOC, must be accurate and consistent with the guidelines and directives as specified in the Unified San Diego County Emergency Services Organization, Fifth Amended Emergency Services Agreement, 2005. Critical information is shared via conferencing systems to provide the County/OA and Elected Officials with a better understanding of the overall operations, challenges, and to identify deficiencies.

The San Diego County Operational Area Emergency Operations Plan (OA EOP) has been designed to follow SEMS and the NIMS.

PRIORITIES

The following are priorities when conducting and coordinating disaster operations:

- Meeting the immediate needs of people (rescue, evacuation, medical care, public information, food, shelter, clothing) including people with disabilities, and other access and functional needs.

- Restoration of critical facilities/utilities, whether public or privately owned, which are essential to the health, safety and welfare of the public (sanitation, water, electricity, road, street, and highway repair).
- Meeting the rehabilitation needs of the whole community using equitable and inclusive practices (i.e., temporary housing, food stamps, employment, trauma informed services, etc.).
- As much as possible, providing for the recovery of the community to its pre-disaster state.

OPERATIONAL AREA EMERGENCY OPERATIONS CENTER (OA EOC)

The OA EOC is one of the most important elements in the coordination of successful response and recovery operations. With centralized decision making, personnel and other resources can be utilized more effectively. Coordination of activities ensures that all tasks are accomplished with little or no duplication of effort, and with the highest probability of success.

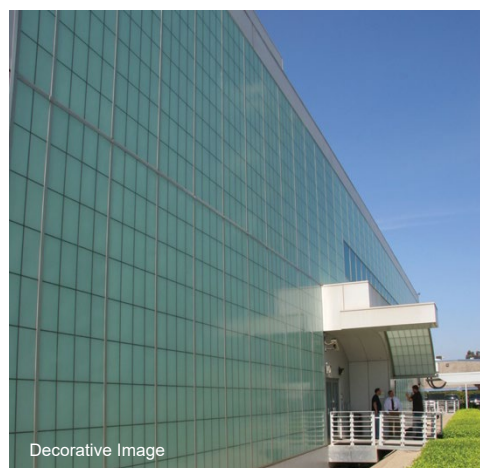
Day-to-day operations are conducted from departments and agencies that are widely dispersed throughout the OA. When a major emergency or disaster occurs, centralized management is needed to facilitate a coordinated response. The OA EOC provides a central location of authority and information and allows for face-to-face coordination among the personnel who direct local services in response to a disaster.

The OA EOC is located in Kearny Mesa at the County Operations Center. The alternate OA EOC is located in the unincorporated area. The Office of Emergency Services (OES) maintains Standard Operating Procedures (SOPs) for activating the OA EOC and the alternate OA EOC.

PROCLAMATIONS OF EMERGENCY

Local Emergency Proclamation

In the event of a disaster or condition of extreme peril to persons and property within a jurisdiction, which is beyond the capability of local responders to manage, the Board of Supervisors fills the role of initiating a Proclamation of Local Emergency for the entire OA. The CAO or the Director of Emergency Services may also proclaim a Local Emergency. County Ordinance 9970 designates the CAO as the Director of Emergency Services of the unincorporated area and is responsible for the operational response to an emergency. In the event that the CAO is



The following activities are performed in the OA EOC:

Receipt and dissemination of emergency alert and warning.

Collection and analysis of situational information.

Management and coordination in support of emergency operations.

Collection, analysis, and reporting of damage data.

Provision of emergency information and instructions to the public.

Maintenance of liaison with support agencies, other jurisdictions, and other levels of government.

unavailable to serve as Director, the persons designated as the CAO's successors are the Assistant Chief Administrative Officer (ACAO), the Deputy Chief Administrative Officer (DCAO) of the Public Safety Group, and the Director of the Office of Emergency Services.

If a Proclamation of Local Emergency is made by the CAO, the Board must ratify the Proclamation within seven days in accordance with the California Emergency Services Act (ESA). In either case (whether by the Board or the CAO), the Proclamation must be made within ten days of the occurrence to qualify the County for State assistance.

The Director of OES is authorized to proclaim a local emergency when the Board is not in session and the CAO and the other officers designated in the line of succession are unavailable to proclaim an emergency, provided that the Board ratifies the proclamation within seven days.

The Proclamation Accomplishes the Following

- Provides public employees and the Board of Supervisors with legal immunities for emergency actions taken.
- Allows the CAO (or their successors) to:
 - Establish Curfews
 - Take any preventive measures necessary to protect and preserve the public health and safety.
 - Exercise other authorities as established by Ordinance 8183 (i.e., to issue new rules and regulations, expend funds, or to obtain vital supplies and equipment).
- The Board shall review at its regular meetings the need for continuing the local emergency proclamation at least every 60 days. The Board should proclaim the termination of the local emergency at the earliest possible date.



State of Emergency

After or as part of the Proclamation of a Local Emergency, the Board, or City Council may request (by resolution) that the Governor proclaim a State of Emergency. A copy of the request for a Governor's Proclamation, with the following supporting data, must be forwarded to the Director, Governor's Office of Emergency Services (Cal OES) through the OA:

- Copy of the Local Emergency Proclamation.

The Governor's State of Emergency allows for the following:

- Mandatory mutual aid may be exercised.
- The Governor has the authority to commit State resources, for example, National Guard, California Conservation Corps (CCC crews).
- The Governor may request the President of the United States to declare an Emergency or Major Disaster.

Presidential Declaration

After or as part of a Proclamation of a State of Emergency, the Governor may request that the President declare an Emergency or Major Disaster. The Presidential Declaration allows for Federal disaster assistance and resources.

Pursuant to the Sandy Recovery Improvement Act of 2013 (SRIA) and FEMA's 2024 Tribal Declarations Interim Guidance, federally recognized Tribal Nations possess the sovereign authority to request an emergency or major disaster declaration directly from the President of the United States, independent of the State of California or the San Diego County Operational Area. The County will coordinate with and support Tribal Nations regardless of whether they choose to declare directly to the federal government or seek assistance as a sub-recipient under a state declaration.

MASTER MUTUAL AID AGREEMENT

The California Master Mutual Aid Agreement is an agreement between the state, various departments and agencies, and the various political subdivisions, municipal corporations, and other public agencies of the State of California. It outlines the sharing of resources during a disaster to assist in the areas of fire, police, medical and health, communication, and transportation services, to cope with the problems of rescue, relief, evacuation, rehabilitation, and reconstruction which would arise in the event of a disaster.

EMERGENCY MANAGERS MUTUAL AID (EMMA)

Pursuant to the Master Mutual Aid Agreement, the California Emergency Council approved the Emergency Managers Mutual Aid (EMMA) Plan on November 21, 1997. The EMMA Plan outlines the policies for the program. The purpose of EMMA is to support disaster operations in affected jurisdictions by providing professional emergency management personnel.

EMMA is composed of emergency management personnel from local and state government. The process for the allocation of resources is as follows:

- The County, Cities, and special districts will forward their requests for mutual aid through the OA.

- The OA will act as the coordinator point between the County, Cities, and special districts and the Cal OES Southern region.
- The Cal OES regional offices will act as the coordination point and facilitate mutual aid among OAs.
- The Cal OES headquarters will facilitate the provision of mutual aid among Cal OES regions.

EMERGENCY MANAGEMENT ASSISTANCE COMPACT (EMAC)

EMAC is an all hazards, all disciplines mutual aid compact that serves as the cornerstone of the nation's mutual aid system. It was signed into law in 1996 and allows states to send personnel, equipment, and commodities to assist with response and recovery efforts in other states.

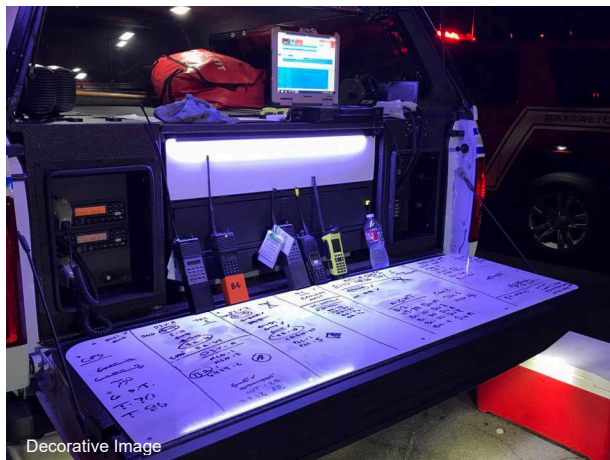
- Fast and Flexible Assistance
- All Hazards - All Disciplines
- Resources deploy through the state emergency management agencies of their respective states allowing for a coordinated deployment.
- Deployments are coordinated with the federal response to avoid duplication and overlap.

ORGANIZATION AND ASSIGNMENT OF RESPONSIBILITIES

During emergency operations, the OA EOC, in accordance with SEMS, is organized into five major functional areas. They are:

1. Management
2. Operations
3. Planning / Intelligence
4. Logistics
5. Finance/Administration

In addition to these major functional areas, a Cyber Section may be activated as needed to address cybersecurity threats, disruptions, and impacts affecting critical infrastructure, government operations, or public safety systems.



There are a number of procedural responsibilities common to all of the sections. These responsibilities include: gathering and verifying information and; making decisions; coordinating; conducting briefings; advising; following established procedures; notifying, assigning, and scheduling staff; and maintaining comprehensive records.

POLICY GROUP

Purpose

The Policy Group, which is located separate from the OA EOC, is one of the keys to successful response operations. When decision makers are together in one location, staff and resources can be utilized in the most effective manner. The Policy Group provides policy-

level direction and decision-making support for the OA EOC. The Policy Group includes the directors or representatives of County departments and/or impacted jurisdictions or special districts, selected and led by the Director of Emergency Services (Chief Administrative Officer (CAO)) or their designee.

Policy Group Staff

The Policy Group supporting positions include executive leaders from County departments and/or impacted jurisdictions or special districts. The Policy Group supporting positions are intended to provide information, expertise and advice to the OA EOC Director and the Policy Group. In addition, these positions are responsible for the dissemination of information to the public. Some key responsibilities are emergency public information, rumor control, public inquiry and legal advice.

Personnel

County government, local jurisdiction, and/or special district department heads serve in the Policy Group at the discretion of the Director of Emergency Services or their designee. The following list provides a probable Policy Group staffing for a major event:

- CAO (Director of Emergency Services/Coordinator)
- Assistant CAO
- CAO Policy Director
- CAO Chief of Staff
- Deputy CAOs (if required)
- County Counsel
- OA EOC Director (Director of OES)
- Area Law Enforcement Coordinator
- Area Fire Coordinator
- Department Directors (if required)
- Public Health Officer (PHO) (if required)

*Other Department Directors, jurisdictional representatives and subject matter experts as determined by the CAO.

Responsibilities

- Provide policy, direction, and guidance for incident management, including making executive/priority decisions.
- Maintain active coordination with other jurisdictions and the OA.
- Ensure emergency proclamations are made.
- Keep the Board of Supervisors informed.

MANAGEMENT

Purpose

The Management Section is responsible for overall management of the OA EOC. The Management Section is led by the OA EOC Director. The OA EOC Director has the authority and responsibility to direct all OA EOC activity.

The responsibilities of the Management Section are:

- Manage OA EOC functions and coordinate the overall response/recovery effort, including prioritizing, decision-making, coordination, tasking, and conflict resolution.
- Report to Cal OES through the OA EOC.
- Inter-jurisdictional coordination through conferencing systems to develop consensus on priorities and response strategies.
- Activation, including notification and recall, and deactivation of the OA EOC.

Management Staff

The Management Staff report directly to the OA EOC Director and are delegated responsibility to perform management support functions. The following list provides a probable OA EOC Management Section staffing for a major event:

- Public Information Officer (PIO) / Joint Information Center (JIC)
- OA EOC Coordinator
- Liaison Officer
 - Community Liaison
 - Tribal Liaison(s)
 - Partner Relay Liaison
- Recovery Coordinator
- Agency Representative(s)
- Safety Officer

* Additional Management Staff positions may also be necessary, depending on the nature and location(s) of the incident or specific requirements established by the OA EOC Director.

Responsibilities

- Interface with the public and media and/or with other agencies with incident-related information requirements.
- Facilitate the overall functioning of the OA EOC.
- Act as point of contact for the agency representatives assigned to the OA EOC by assisting or cooperating agencies.
- Coordinate recovery activities from impacted unincorporated areas of the County and/or impacted jurisdictions or special districts within the OA.



OPERATIONS

Purpose

The Operations Section leads the OA EOC response activities, processes requests for assistance and resources, establishes priorities, and relays operational status to the Management Section.

The Operations Section includes all activities which are directed toward the reduction of the immediate hazard, establishing situational control, and restoration of Operational Area (OA) operations. This Section consists of those departments or agencies that are responsible for public safety and carrying out response activities. The individual agencies receive and evaluate requests for assistance and resources, establish priorities, and relay operational status and information to the Management Section. In larger emergencies some may also have coordinating roles such as the Area Fire Coordinator or Area Law Enforcement Coordinator (Sheriff). The County Public Health Officer (PHO) also has an area-wide coordinating role in some types of emergencies.

Among those branches usually represented in the section are Fire and Rescue, Law, Health, Care and Shelter, and Construction and Engineering.

The OA EOC coordinates with local jurisdiction field operations through their activated EOCs to facilitate the request and acquisition of resources and to share information. The OA EOC provides an Agency Representative to the Incident Command Post for incidents that occur within the unincorporated areas of the County.

Personnel

Representatives from various departments staff the Operations Section. The following list provides a probable OA EOC Operations Section staffing for a major event:

- Operations Section Chief

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- Law Branch Coordinator (see [Annex C – Law Enforcement Operations](#))
 - California Highway Patrol (CHP) Unit Leader
 - Medical Examiner Unit Leader
 - Animal Services Unit Leader
 - Law Enforcement Coordination Center (LECC) Unit Leader
 - Chaplain Corps
 - Fire and Rescue Branch Coordinator (see [Annex B – Fire and Rescue Mutual Aid Operations](#))
 - Fire chief or designated liaison of local agency
 - Incident management team (IMT) liaison
 - Emergency Medical Services (EMS) Unit Leader
 - Other agency representatives as needed, from both private and public sectors
 - Care and Shelter Branch Coordinator (see [Annex G – Care and Shelter Operations](#))
 - County Temporary Congregate Shelter Unit Leader
 - Liaison personnel from American Red Cross (ARC)
 - Access and Functional Needs (AFN) Unit Leader
 - Non-Congregate Sheltering Unit Leader
 - Feeding Taskforce Unit Leader
 - Construction & Engineering Branch Coordinator (see [Annex J – Construction and Engineering Operations](#))
 - Department of Public Works Unit Leader
 - Planning & Development Services (PDS) Unit Leader
 - Fuel Unit Leader
 - California Department of Transportation (Caltrans)
 - Agency representatives from utilities and wastewater
 - Health Branch Coordinator (see [Annex E – Public Health Operations](#))
 - Public Health Unit Leader
 - Department of Environmental Health and Quality (DEHQ) / Hazardous Incident Response Team (HIRT) Unit Leader
 - Behavioral Health Unit Leader
 - Agriculture Unit Leader

Responsibilities

- Coordinate with local jurisdiction field operations through their activated EOCs
- Assign resources to implement response activities and monitor the progress of those resources
- Relay information and intelligence to the Planning/Intelligence Section Chief
- Participate in OA EOC briefings

PLANNING / INTELLIGENCE



Purpose

The Planning/Intelligence Section gathers, analyzes, tracks, and provides information to the OA EOC Director and Policy Group on the overall effectiveness of the policies established.

While the Operations Section is concerned with immediate strategic response to the disaster, the Planning/Intelligence Section is looking and planning ahead as they track the emergency and provide continuous information to the OA EOC Director and

Policy Group on the overall effectiveness of the policies established. The Planning/Intelligence's function is to maintain information and situational awareness on the overall response effort and to develop the situation status report and OA EOC Action Plan for the next operational period. The major responsibilities of this section are documentation and advanced planning. This section also manages the activities of situation status, including information gathering and verification via WebEOC, information distribution, Geographic Information Systems (GIS), tracking data-related components, and maintaining maps and displays. The Planning/Intelligence Section Chief will develop the operational period plans and documents.

Personnel

Representatives from various departments staff the Planning/Intelligence Section. The following list provides a probable OA EOC Planning/Intelligence Section staffing for a major event:

- Planning/Intelligence Section Chief
- Documentation Unit Leader
- Advanced Planning Unit Leader
- Alert and Warning Unit Leader
- EOC Action Plan Unit Leader
- Technical Specialists
- WebEOC Unit Leader
- Situation Status Unit Leader
- Data Branch Coordinator
- GIS Unit Leader
- Data Unit Leader

Responsibilities

- Documentation
- Coordination of resources
- Advance planning

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- Alert and warning
 - Situation Status Updates
 - Information Gathering and verification via WebEOC
 - Information Distribution
 - Data Collection, Coordination, and Management
 - Assigning and Managing Liaisons
 - Geographic Information Systems (GIS)
 - Managing Field Representatives
 - Maintaining Maps and Displays

LOGISTICS

Purpose

To coordinate the procurement and provision of emergency resources and support and advise the OA EOC Director on resource allocations, distribution, priorities, expenditures, and related matters.

(also see **Annex K: Logistics**)

The Logistics Section consists of those departments with responsibilities for the procurement of personnel and equipment necessary for the management of and recovery from the emergency. The Logistics Section coordinates the procurement and provision of emergency resources and support for the response and recovery operations being conducted in the field as well as those in the OA EOC. The OA EOC Logistics Section coordinates the procurement and provision of emergency resources and support for the entire OA in coordination with the local jurisdiction EOCs.

In the OA EOC this section includes County departments such as Purchasing & Contracting, General Services, and Human Resources, as well as specialists in radio communications and IT support.

Personnel

- Logistics Section Chief (Director, Purchasing and Contracting, or designee)
- Supply Unit Leader
- Transportation Unit Leader
- Facilities Unit Leader
- Personnel Unit Leader
- Information Technology Unit Leader
- Communications Unit Leader
- EOC Support

Responsibilities

- Implement emergency resources functions through pre-designated assignments from the Policy group.
- Procure and allocate essential resources (personnel, services and material) to support emergency operations.

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- Oversee the distribution and inventory of food stocks and other essential supplies for emergency subsistence.
 - Procure and allocate required transportation, fuel and similar equipment resources.
 - Provide for maintenance and repair of telecommunications, potable water systems, government-owned electrical, sanitation, and other utility systems and services.
 - Acquire, inspect and provide supplies for care and shelter facilities, multipurpose staging areas and fixed or mobile clinical and medical facilities.
 - Establish control of resources in a manner compatible with the OA EOP.
 - Provide accountability of resources requested and expended.

FINANCE / ADMINISTRATION

Purpose

To track and manage associated costs, payroll administration, funds disbursement or payments and other financial related items during an emergency.

The Finance/Administration Section is responsible for all finance, emergency funding and cost accountability functions for OA EOC operations and for supervising branch functions providing financial and contracting services for OA EOC operations within its jurisdiction. Some of these functions may include:

- Financial expenditure and funding briefings
- Interagency financial coordination
- Finance and contract fact-finding
- Fiscal and emergency finance estimating and gathering costs for Initial Damage Estimates (IDE)
- Operating procedure development and financial planning
- Labor expense and accounting
- Cost analysis, cost accounting and financial auditing
- Disbursement and receivables management
- Necessary funding transfers
- Special drafts, exchanges and lending controls
- Payroll administration
- Emergency currency, script and rationing control

Personnel

Representatives from various departments staff the Finance/Administrative Section. The following list provides a probable OA EOC Finance Section staffing for a major event:

- Time Unit Leader
- Cost Accounting Unit Leader
- Administrative Purchasing Unit Leader

Responsibilities

- Financial Briefings

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- Interagency Financial Coordination
 - Finance and Contract Fact-Finding
 - Fiscal and Emergency Finance Estimating

[\(see Attachment 7 – OA EOC Org Chart\)](#)

DIRECTION, CONTROL, OR COORDINATION

PLAN ACTIVATION AND TERMINATION

This annex is automatically activated when two or more jurisdictional EOCs within the OA are activated or when one jurisdictional EOC requests that the OA EOC be activated or at the direction of the Director of the Office of Emergency Services or their designee.

Once activated, the Director of Emergency Services or their designee will ensure the annex is implemented and executed according to the policies, priorities, and direction established by the Management Section of the OA EOC.

RESPONSE

The OA EOC Director will oversee the emergency management operation within the OA EOC. Each section of the OA EOC will be led by a Section Chief responsible for managing their section in order to accomplish the emergency management objectives established by the Management Section.

Once activated, the OA EOC will support the field level response for incidents that occur within the unincorporated areas of the County, through effective coordination and communication with all agencies involved in the response. The OA EOC coordinates with local jurisdiction field operations through their activated EOCs.

Agencies will respond under the established SEMS and NIMS structure of the OA EOC. The OA EOC is also NIMS and SEMS compliant and all personnel staffing positions within the OA EOC have been trained in NIMS and SEMS.

INFORMATION COLLECTION AND DISSEMINATION

In order to establish a common operating picture throughout the region, the OA EOC requires information to be shared by all agencies involved in the incident response, whether in the field, in a jurisdictional EOC, or staffing the OA EOC. Establishing a common operating picture and maintaining situational awareness are essential to effective incident management.

The OA EOC must provide the Policy Group with timely and standardized information to support informed decision-making on incident response priorities and objectives. The Policy Group requires essential elements of information such as type of incident/disaster, population/communities affected, resources available, infrastructure impacts, and any other relevant incident information that would aid or should be considered in decision-making. Information is shared via WebEOC at established reporting periods so that all incident response personnel maintain situational awareness and information is used by intended recipients to take appropriate response actions.

RESOURCE REQUESTS

Resource requests are submitted through the appropriate channels according to SEMS and the NIMS ICS structure established within the OA. Resource request will be addressed locally, regionally, and then statewide, if necessary.

BRIEFINGS

OA EOC Operational Period briefings are conducted by the outgoing section chiefs at the beginning of each operational period and present the action plan for the upcoming period. Additional briefings are scheduled as necessary to pass along vital information to those persons who need it. To ensure clarity and coordination, the Planning/Intelligence Section Chief manages the briefing agenda, including assigned speakers. Any Q&A session should pertain to the materials presented during a briefing. Any persons, who wish to pass along incident information or updates during a briefing should coordinate in advance with the Planning/Intelligence Section Chief to be included in the agenda, and be prepared to disseminate that information during the operational period briefings.



JOINT INFORMATION CENTER (JIC)

The JIC will:

- Pull information from all media outlets, incident response personnel, OA EOC staff, and 2-1-1 San Diego staff.
- Vet the information.
- Craft a message with accurate information.
- Get the message approved by the OA EOC Director.
- Coordinate with other jurisdiction PIOs for consistent dissemination of information.
- Utilize a Joint Information System (JIS) to disseminate the information in accessible formats to the public in the form of a press release, interview, social media, emergency portal, or other method of dissemination.

COMMUNICATIONS

Communication is a critical part of incident management. This section outlines the OES' communications plan and supports its mission to provide clear, effective internal and external communication between the OA EOC, all incident response personnel, and the public. Further information about communications systems and other methods of communication can be found in Annex I: Communications and Warning Systems.

NOTIFICATION AND WARNING



Timely warnings of an emergency condition or an incident are essential to preserving the safety of county residents as well as establishing an effective incident response. Upon learning of an incident, OES is responsible for disseminating a public message, and notifying personnel of an OA EOC activation.

Emergency notifications, warnings and alerts will be disseminated using the AlertSanDiego system, and/or Emergency Alert System (EAS) and/or Wireless Emergency Alert (WEA) messaging. Law enforcement agencies and other emergency services may be required to disseminate emergency warnings to the public who cannot be reached by primary warning systems.

EMERGENCY PUBLIC INFORMATION

The County Communication Team and PIO will be notified to report to the OA EOC and are responsible for the public communications efforts relative to the incident or emergency utilizing various modalities: AlertSanDiego.org, the AlertSanDiego App, social media, the translation team, and Deaflink. (See **Annex L: Emergency Public Information**).

NON-EMERGENCY EXTERNAL COMMUNICATIONS

During an incident, the OA EOC expects that a high volume of calls from the public seeking incident related information will be placed to 911. 2-1-1 has partnered with the OA EOC to reroute the non-emergency calls to 2-1-1 personnel who can provide incident related information to the inquiring public. It is essential that 2-1-1 call centers are activated and staffed as soon as possible to handle anticipated high volume of non-emergency calls related to the incident.

The screenshot shows the Alert San Diego website interface. At the top, there is a navigation bar with the Alert San Diego logo and a search bar. Below the navigation bar, there is a section titled "Emergency Map" which displays a map of San Diego County with various locations marked. To the right of the map, there is a section titled "Incidents" which lists recent emergency incidents. The first incident listed is "Severe Thunderstorm Warning for Northwestern Parts of San Diego County Issued Today, 2/15/20" with a post date of "02/15/2020 02:51 AM PST". The second incident listed is "High Wind Watch for San Diego County Mountains including the cities of Pine Valley and Julian 2/15/20 10:00am to 2/17/20 1:00am" with a post date of "02/15/2020 09:55 AM PST".

Post Date	Headline	Accessible Formats
02/15/2020 02:51 AM PST	Severe Thunderstorm Warning for Northwestern Parts of San Diego County Issued Today, 2/15/20	ATK 1 Audio
02/15/2020 09:55 AM PST	High Wind Watch for San Diego County Mountains including the cities of Pine Valley and Julian 2/15/20 10:00am to 2/17/20 1:00am	ATK 1 Audio

ANNEX DEVELOPMENT AND MAINTENANCE

This annex is a product of the OA EOP. As such, the policies, procedures, and practices outlined in the OA EOP govern this annex. OES is subject to coordinate the maintenance and update of this annex every four years, in accordance with the maintenance schedule established for the OA EOP. Record of changes, approval, and dissemination of the OA EOP will also apply to this annex.

Updates to this annex can be made before such time for multiple reasons, including but not limited to changes in policy/procedure, improvements and recommendations based on real life events or exercises, etc. Recommended changes should be submitted to the Office of Emergency Services at oes@sdcounty.ca.gov



AUTHORITIES AND REFERENCES

The Unified San Diego County Emergency Services Organizations' Unified Disaster Council (UDC) is supported by the OES. As staff to the UDC, OES is mandated by federal, state, and local laws to ensure that mitigation efforts are enhanced, preparedness is encouraged, responsiveness is assured, and recovery is achieved efficiently and effectively, before, during, and after human caused or natural disasters (i.e., wildland fires, earthquakes, tsunamis, chemical spills, floods etc.) which may occur within the OA. OES conducts all emergency management operations/activities under the following authorities:

- Unified San Diego County Emergency Services Organization, Fifth Amended Emergency Services Agreement, 2005.
- County of San Diego Emergency Services Ordinance No. 8183, dated January 14, 1993.
- County of San Diego Code Relating to Public Safety Ordinance No. 9970
- Article 9, Emergency Services, Section 8605 of the Government Code, Operational Areas.
- California Government Code § 8593.3 (2024) – Accessibility to Emergency Information and Services
- Telecommunications Act of 1996
- Web Content Accessibility Guidelines (WCAG) 2.2, 2023

ATTACHMENT 1

UNIFIED SAN DIEGO COUNTY EMERGENCY SERVICES OPERATIONAL AREA PROCLAMATION OF LOCAL EMERGENCY

(By Board of Supervisors/City Council)

(Page 1 of 2)

WHEREAS, Ordinance No. ___ of the County/City of _____ empowers the Board of Supervisors/City Council to proclaim the existence or threatened existence of a Local Emergency when said jurisdiction is affected, or is likely to be affected, by a public calamity; and

WHEREAS, said Board of Supervisors/City Council has been requested by the Director of Emergency Services of said county/city to proclaim the existence of a Local Emergency therein; and

WHEREAS, said Board of Supervisors/City Council does hereby find that conditions of extreme peril to the safety of persons and property have arisen within said county/city, caused by _____ (fire, flood, storm, epidemic, earthquake, drought, etc.) commencing on or about ____m. on the ___ day of __, __; and

WHEREAS, the Board of Supervisors/City Council does find that the aforesaid conditions of extreme peril does warrant and necessitate the Proclamation of the existence of a Local Emergency;

NOW, THEREFORE, IT IS HEREBY PROCLAIMED by the Board of Supervisors/City Council of the County/City of _____, that a Local Emergency exists throughout said county/city and that said Local Emergency shall be deemed to continue to exist until its termination is proclaimed by the Board of Supervisors/City Council.

IT IS FURTHER PROCLAIMED AND ORDERED that during the existence of said Local Emergency the powers, functions, and duties of the Director of Emergency Services and the emergency organization of this county/city shall be those prescribed by state law, charter, ordinances, and resolutions of this jurisdiction approved by the Board of Supervisors/City Council.

IT IS FURTHER PROCLAIMED AND REQUESTED that the Governor of the State of California find and proclaim San Diego County to be in a State of Emergency and that they request a Presidential Declaration of Emergency for San Diego County.

IT IS FURTHER PROCLAIMED AND ORDERED that the Director of Emergency Services and the _____ are hereby designated as the authorized representatives of the County/City of _____ for the purpose of receipt, processing, and coordination of all inquiries and requirements necessary to obtain available state and federal assistance.

**UNIFIED SAN DIEGO COUNTY EMERGENCY SERVICES OPERATIONAL AREA
PROCLAMATION OF LOCAL EMERGENCY**

(By Board of Supervisors/City Council)

(Page 2 of 2)

IT IS FURTHER ORDERED that a copy of this Proclamation of Local Emergency be forwarded to the State Director of the Cal OES with a request that:

1. The State Director find the Proclamation of Local Emergency acceptable in accordance with provisions of the Natural Disaster Assistance Act; and that
2. The State Director forward this Proclamation and request for a State Proclamation and Presidential Declaration of Emergency to the Governor of California for consideration and action.

PASSED AND ADOPTED by the Board of Supervisors/City Council of the County/City of ____, San Diego County, State of California, this __day of __, __by the following vote:

Ayes:

Noes:

Absent:

I hereby certify that the foregoing is a full, true and correct copy of the Original entered in the minutes of the Board of Supervisors/City Council.

Clerk of the Board of Supervisors/City Clerk

Date: _____

By: _____

ATTACHMENT 2

UNIFIED SAN DIEGO COUNTY EMERGENCY SERVICES OPERATIONAL AREA PROCLAMATION OF LOCAL EMERGENCY

(by Director of Emergency Services)

(Page 1 of 2)

WHEREAS, Ordinance No. _____ of the County/City of _____ empowers the Director of Emergency Services to proclaim the existence or threatened existence of a Local Emergency when said county/city is affected, or likely to be affected, by a public calamity and the Board of Supervisors/City Council is not in session; and

WHEREAS, the Director of Emergency Services of the County/City of _____ does hereby find that conditions of extreme peril to the safety of persons and property have arisen within said county/city, caused by _____ (fire, storm, epidemic, civil unrest, earthquake, or other cause) commencing on or about _____ .m. on the _____ day of _____, _____; and

WHEREAS, the Board of Supervisors/City Council of the County/City of _____ is not in session and cannot immediately be called into session; and

WHEREAS, this Proclamation of Local Emergency will be ratified by the Board of Supervisors/City Council within seven days of being issued.

NOW, THEREFORE, IT IS HEREBY PROCLAIMED by the Director of Emergency Services for the County/City of _____, that a Local Emergency exists throughout said county/city and that said Local Emergency shall be deemed to continue to exist until its termination is proclaimed by the Board of Supervisors/City Council.

IT IS FURTHER PROCLAIMED AND ORDERED that during the existence of said Local Emergency the powers, functions, and duties of the Director of Emergency Services and the emergency organization of this county/city shall be those prescribed by state law, charter, ordinances, and resolutions of this jurisdiction and by the Operational Area Emergency Operations Plan as approved by the Board of Supervisors/City Council.

IT IS FURTHER PROCLAIMED AND REQUESTED that the Governor of the State of California find and proclaim San Diego County to be in a State of Emergency and that they request a Presidential Declaration of Emergency for San Diego County.

IT IS FURTHER PROCLAIMED AND ORDERED that the Director of Emergency Services and the _____ are hereby designated as the authorized representatives of the County/City of _____ for the purpose of receipt, processing, and coordination of all inquiries and requirements necessary to obtain available state and federal assistance.

**UNIFIED SAN DIEGO COUNTY EMERGENCY SERVICES OPERATIONAL AREA
PROCLAMATION OF LOCAL EMERGENCY**

(by Director of Emergency Services)

(Page 2 of 2)

IT IS FURTHER ORDERED that a copy of this Proclamation of Local Emergency be forwarded to the State Director of the Cal OES with a request that:

1. The State Director find the Proclamation of Local Emergency acceptable in accordance with provisions of the Natural Disaster Assistance Act; and that
2. The State Director forward this Proclamation, and request for a State Proclamation and Presidential Declaration of Emergency, to the Governor of California for consideration and action.

PASSED AND ADOPTED by the Director of Emergency Services for the County/City of _____, State of California, this _____ day of _____, _____.

Director of Emergency Services

ATTACHMENT 3

UNIFIED SAN DIEGO COUNTY EMERGENCY SERVICES OPERATIONAL AREA PROCLAMATION RATIFYING LOCAL EMERGENCY PROCLAIMED BY THE DIRECTOR OF EMERGENCY SERVICES

(Page 1 of 2)

WHEREAS, Ordinance No. _____ of the County/City of _____ empowers the Director of Emergency Services to proclaim the existence, or threatened existence, of a Local Emergency when said County/City is affected, or likely to be affected, by a public calamity and the Board of Supervisors/City Council is not in session subject to ratification by the Board of Supervisors/City Council within seven days; and

WHEREAS, such Proclamation entitles the Director of Emergency Services, and the emergency organization of this County/City, to all the powers, functions, and duties prescribed by state law, charter, ordinances, and resolutions of this jurisdiction and by the Operational Area Emergency Operations Plan during the existence of said Local Emergency; and

WHEREAS, conditions of extreme peril to the safety of persons and property did arise within this County/City caused by _____ (fire, flood, storm, epidemic, riot, earthquake, or other cause), commencing on the _____ day of _____, _____ at which time the Board of Supervisors/City Council was not in session and could not be called into session; and

WHEREAS, the Director of Emergency Services of the County/City of _____ did issue a Proclamation of Local Emergency within said County/City on the _____ day of _____, _____; and

WHEREAS, said Proclamation requested the Governor of the State of California to find and proclaim San Diego County to be in a State of Emergency and that they request a Presidential Declaration of Emergency for San Diego County; and

WHEREAS, said Proclamation designated _____ as the authorized representatives of the County/City of _____ for the purpose of receipt, processing, and coordination of all inquiries and requirements necessary to obtain available state and federal assistance; and

WHEREAS, the Board of Supervisors/City Council does hereby find that the aforesaid conditions of extreme peril did warrant and necessitate the Proclamation of Local Emergency and request for State Proclamation and Presidential Declaration of Emergency.

**UNIFIED SAN DIEGO COUNTY EMERGENCY SERVICES OPERATIONAL AREA
PROCLAMATION RATIFYING LOCAL EMERGENCY PROCLAIMED BY THE DIRECTOR
OF EMERGENCY SERVICES**

(Page 2 of 2)

NOW, THEREFORE, BE IT RESOLVED AND PROCLAIMED that the Proclamation of Local Emergency and request for a State Proclamation and Presidential Declaration of Emergency for San Diego County issued by the Director of Emergency Services on _____, _____, is hereby ratified and confirmed.

PASSED AND ADOPTED by the Board of Supervisors/City Council of the County/City of _____, San Diego County, State of California, this _____ day of _____, _____, by the following vote:

Ayes:

Noes:

Absent:

I hereby certify that the foregoing is a full, true and correct copy of the Original entered in the minutes of the Board of Supervisors/City Council.

Clerk of the Board of Supervisors/City Clerk

Date: _____

By: _____

ATTACHMENT 4

UNIFIED SAN DIEGO COUNTY EMERGENCY SERVICES OPERATIONAL AREA RESOLUTION FOR CONTINUANCE OF LOCAL EMERGENCY

(Page 1 of 2)

WHEREAS, Ordinance No. _____ of the County/City of _____ empowers the Board of Supervisors/City Council to proclaim the existence, or threatened existence of a Local Emergency when said jurisdiction is affected, or is likely to be affected, by a public calamity; and

WHEREAS, the Board of Supervisors/City Council did find that conditions of extreme peril to the safety of persons and property, caused by _____ (fire, flood, storm, epidemic, earthquake, drought, etc.), did arise within said County/City, commencing on the _____ day of _____, ; and

WHEREAS, the Board of Supervisors/City Council did proclaim/ratify the existence of a Local Emergency within said jurisdiction on the _____ day of _____, _____ and requested the Governor of California proclaim San Diego County to be in a state of emergency; and further requested that the Governor request a Presidential Declaration; and

WHEREAS, Government Code, Section 8630, requires that Proclamations of Local Emergency must be reaffirmed by the governing body of the effected jurisdiction every 14 days during the time the Local Emergency remains in effect; and

WHEREAS, conditions of extreme peril to the safety of persons and property caused by said emergency continue to exist, and continue to be beyond the control of local resources, services, personnel, and equipment;

NOW, THEREFORE, BE IT RESOLVED that the Board of Supervisors/City Council of the County/City of _____ proclaim that the Local Emergency which first began on the _____ day of _____, _____ continues to exist.

BE IT FURTHER RESOLVED that the Board of Supervisors/City Council of the County/City of _____ hereby issues this _____ Resolution of Continuance of Local Emergency reaffirming the continuation of the local emergency.

BE IT FURTHER RESOLVED that said Local Emergency shall continue to exist for an additional 14 days unless terminated earlier by this Board of Supervisors/City Council.

IT IS FURTHER ORDERED that a copy of this Proclamation of Continuance be forwarded to the State Director of the Governor's Office of Emergency Services.

**UNIFIED SAN DIEGO COUNTY EMERGENCY SERVICES OPERATIONAL AREA
RESOLUTION FOR CONTINUANCE OF LOCAL EMERGENCY**

(Page 2 of 2)

PASSED AND ADOPTED by the Board of Supervisors/City Council of the County/City of _____, San Diego County, State of California, this _____ day of _____, _____, by the following vote:

Ayes:

Noes:

Absent:

I hereby certify that the foregoing is a full, true and correct copy of the Original entered in the minutes of the Board of Supervisors/City Council.

Clerk of the Board of Supervisors/City Clerk

Date: _____

By: _____

ATTACHMENT 5

UNIFIED SAN DIEGO COUNTY EMERGENCY SERVICES OPERATIONAL AREA PROCLAMATION TERMINATION OF LOCAL EMERGENCY

(Page 1 of 1)

WHEREAS, the Board of Supervisors/City Council of the County/City of found that conditions of extreme peril to the safety of persons and property have arisen within said County/City caused by _____ (fire, flood, storm, epidemic, earthquake, drought, etc.) commencing on _____, _____; and

WHEREAS, the Board of Supervisors/City Council issued/ratified a Proclamation of Local Emergency on _____, _____, and

WHEREAS, the conditions of extreme peril caused by the emergency are now deemed to be within the control of the normal protective services, personnel, equipment, and facilities of said County/City.

NOW, THEREFORE, IT IS PROCLAIMED AND ORDERED by the Board of Supervisors/City Council of the County/City of _____, State of California, that said Proclamation of Local Emergency issued/ratified on _____, _____, is hereby terminated.

IT IS FURTHER PROCLAIMED AND ORDERED that the emergency powers, functions, and duties of the Director of Emergency Services and the emergency organization of this County/City authorized by said Proclamation of Local Emergency and as prescribed by state law, charter, ordinances, and resolutions of this jurisdiction, are terminated.

IT IS FURTHER ORDERED that a copy of this Proclamation of Termination of Local Emergency be forwarded to the State Director of the Governor's Office of Emergency Services.

PASSED AND ADOPTED by the Board of Supervisors/City Council of the County/City of _____, San Diego County, State of California, this _____ day of _____, _____, by the following vote:

Ayes:

Noes:

Absent:

I hereby certify that the foregoing is a full, true and correct copy of the Original entered in the minutes of the Board of Supervisors/City Council.

By: _____

Clerk of the of Board of Supervisors/City Clerk

ATTACHMENT 6

DISASTER ASSISTANCE

Depending on the severity of the disaster, certain types of state and federal disaster assistance may be made available to assist in the recovery, up to a Presidential Major Disaster Declaration.

Different state and federal programs have different criteria for when they can be granted, different eligibility criteria for who can access them, and different categories for the types of assistance they can provide reimbursement and assistance for.

Some of the agencies that may be able to provide assistance include:

FEDERAL

- **Small Business Administration (SBA)**
 - When awarded, provides information about and takes applications for low-interest home and business loans.
- **Federal Emergency Management Agency (FEMA)**
 - May provide grants to individuals for repairs, rental payments and replacement of lost or damaged possessions and to meet other serious disaster related needs.
 - May provide partial reimbursement (up to 75% or more) to local government for debris removal, and emergency measures taken to save lives and property.
 - May provide partial reimbursement (up to 75% or more) for the repair or replacement of damaged Public facilities, and hazard mitigation.
- **United States Department of Agriculture (USDA)**
 - May provide technical assistance, disaster payments, loans, insurance, and other types of assistance to help the recovery of agricultural businesses, housing, and resources.
- **Internal Revenue Service**
 - Provides income tax assistance.
- **Department of Housing and Urban Development (HUD)**
 - Along with local and State resources, may provide temporary housing, assistance, and guidance relating to existing Federal Housing Administration (FHA) loans and other low-interest loans, limited home repair, and rental and mortgage payment assistance.
- Other Federal agencies that may provide assistance are the Veterans Administration, Social Security Administration, Health and Human Services, and the Food and Drug Administration.

STATE

- **California Office of Emergency Services (Cal OES)**
 - Serves as the lead agency for the State
- **Department of Health and Human Services (DHHS)**

-
- Provides Individual and Family Grants when unmet needs remain after Federal Assistance has been awarded.
 - **Employment Development Department (EDD)**
 - Provides State unemployment compensation for eligible disaster victims and, if implemented, disaster unemployment compensation.
 - Furnishes information related to employment and vocational retraining.
 - **Department of Veterans Affairs**
 - Provides assistance to victims whose homes or farms are financed under the Cal Vet program.
 - Other possible representation from the State includes the State Contractors Licensing Board, for contractor assistance, the State Franchise Tax Board, for Income Tax assistance, and State Housing and Community Development for Community Development Block Grant – Disaster Recovery (CDBG-DR) programs, when funded by congress.

LOCAL GOVERNMENT

- **County of San Diego, Office of Emergency Services (OES)**
 - Serves as the lead agency for the OA.
 - In cooperation with Federal, State and other local agencies, may assist in the opening of Local Assistance Centers (LACs) and Disaster Recovery Centers (DRCs) when Federal Individual Assistance is awarded. These are sites where recovery specialists from FEMA, SBA, the County and other local jurisdictions will answer questions and provide recovery information.
 - Coordinates requests for mutual aid across the county and relays local government requests for disaster assistance to the state.
- **Health and Human Services Agency (HHSA)**
 - In cooperation with the American Red Cross (ARC), plans for, monitors and provides assistance in meeting community mass care needs.
 - Provides behavioral health counselors to assist disaster victims.
- **Planning & Development Services**
 - Provides staff to make available information about building permits, zoning and other regulatory requirements for unincorporated communities.
- **Planning & Development Services, Building Services**
 - Provides building inspectors to inspect homes for safety in the unincorporated communities.
- **Departments of Public Works (DPW)**
 - If requested, provides staff to make available flooding information, including protective measures that can be taken. Also, if requested to do so, may provide staff to read and interpret inundation maps.
- **County Assessor**
 - May provide staff to accept applications for reassessment of property damaged by misfortune or calamity.

-
- **Department of Environmental Health & Quality (DEHQ)**
 - If requested, provides staff to relay information regarding public health matters such as safety of water and food supplies, adequacy of sewage disposal, and methods of rodent control.

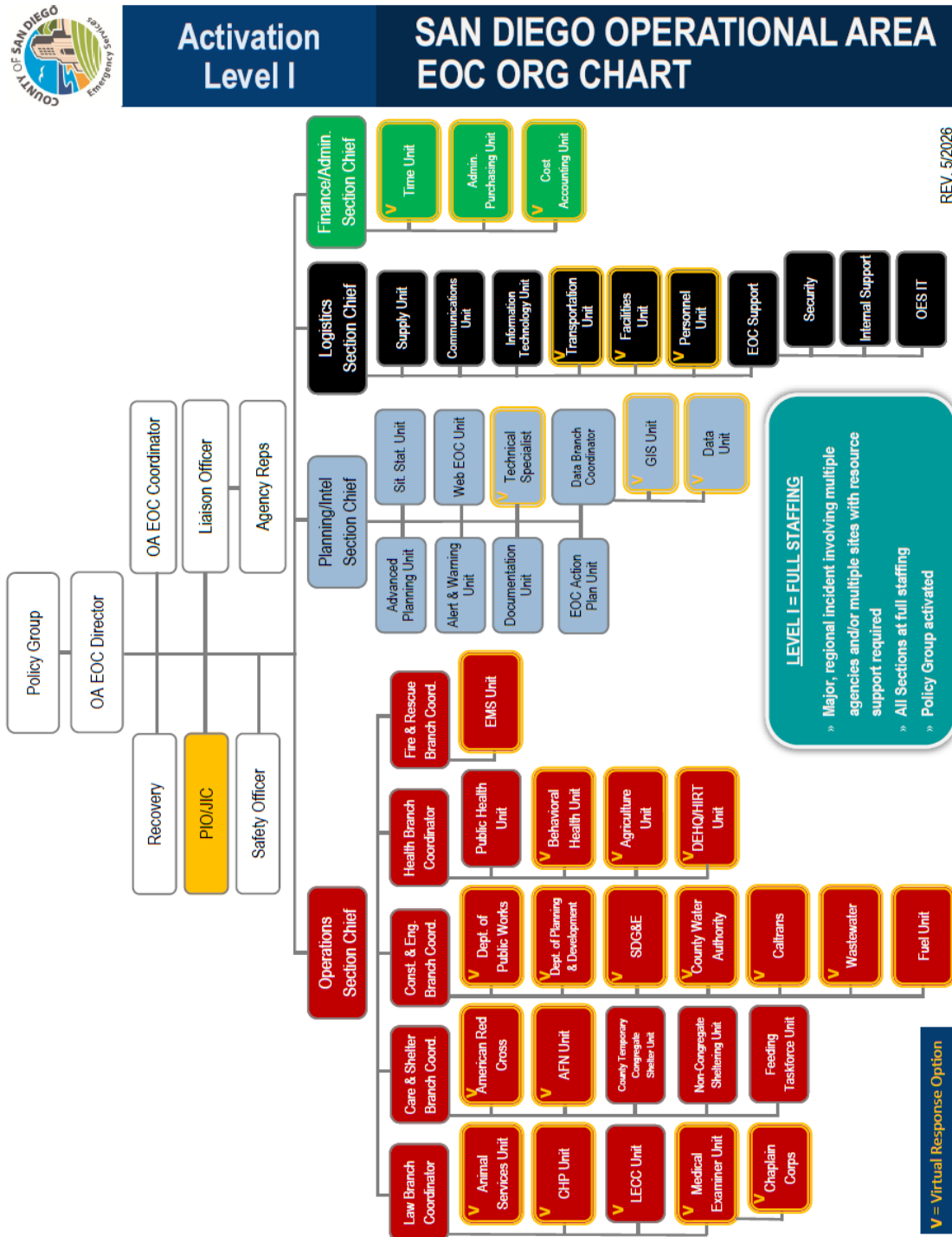
OTHER ORGANIZATIONS

- **American Red Cross (ARC), Salvation Army**
 - In coordination with State and County welfare agencies, conducts registration and referral services and provides for individual and family needs; for example, food, clothing, shelter, and supplemental medical assistance.
- **San Diego VOAD**
 - Volunteer Organizations Active in Disaster (VOAD) play a key role in assisting local residents with the recovery and clean-up process.
- **2-1-1**
 - In coordination with County and City agencies/departments, responds to public inquiries with approved releasable information and ensures 2-1-1 is kept informed of any relevant updates.

ATTACHMENT 7

OA EOC ORG CHART

Level 1 – Full Activation



REV. 5/2026