



# ATTENTION ALL CUSTOMERS

Effective March 20, 2020

## PLANNING & DEVELOPMENT SERVICES (PDS) IS SHIFTING PUBLIC FACING SERVICES TO:

- 1) ONLINE
- 2) PHONE
- 3) DROP OFF

For your safety and the safety of our employees, PDS counters are temporarily closed to the public due to the federally declared emergency until further notice.

Access our services through our website at:

<https://www.sandiegocounty.gov/content/sdc/pds.html>

- 1. Accela Citizen Access (including online permits, payment, requesting inspections)
- 2. Self-service reports for parcel information
- 3. Document library for permit records
- 4. GIS
- 5. Customer appointments will be conducted by phone and video calls

Meetings that may require a physical attendance will be scheduled by staff in locations that can accommodate the required social distancing guidance.

### CONTACT US BY PHONE:

Building Counter	858-565-5920
Land Development Counter	858-694-3284
Zoning Counter	858-694-8985
Code Compliance	858-694-2705
Environmental Health	858-565-5173

**We appreciate your patience and understanding**