From: Frank Landis
To: Koutoufidis, Nicholas

**Subject:** Horrible connection on JVR Energy project **Date:** Wednesday, October 28, 2020 4:37:25 PM

## Dear MR. Koutoufidis,

Apparently I had a really bad connection. It took two tries to even get connected, I heard about one word in 3 of your presentation, and I was told to call in when I tried to make a comment.

I would add that the note to "not use chat" to make any comments was abusive, because it forced anyone who was having trouble with an audio channel, whether due to technology or due to hearing difficulties to try to make the best of the limitations you forced on them.

Rest assured I will make a written comment, but this was by far the worst public presentation of a project that I have attended.

Please do better next time.

Sincerely,

Frank Landis, PhD Conservation Chair CNPSSD