

# DPO Core

## 11.1 Information Gathering and Interviewing



# Objectives

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- 11.1.1 List interview techniques used by officers when interviewing offenders (MCT)
- 11.1.2 Given a simulated interview with an offender, demonstrate effective interview techniques. (BST)
- 11.1.3 Given an interview scenario, demonstrate effective note taking techniques. (WST)
- 11.1.4 Given an incident, identify specific things officers should observe and note (WST)
- Training Note
- Identify reference materials and resources that can be useful to an officer when writing reports

# What is an interview?

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Definition: An interview is a structured conversation where one participant asks questions, and the other provides answers.



# Information Gathering Techniques

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- Interviews
- Questioning
- Observation



# The Interview

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Ask yourself (the interviewer) some questions:

What type of info are you gathering?

What is the purpose of the interview?

Be familiar with the probationer

Analyze and evaluate the info obtained

# Interviews and Probation

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- Investigating PO's vs. Supervision PO's
- Pay attention to certain cues: varying eye contact, conflicting info, constant shifting or extremely short attention span
- Intel purposes

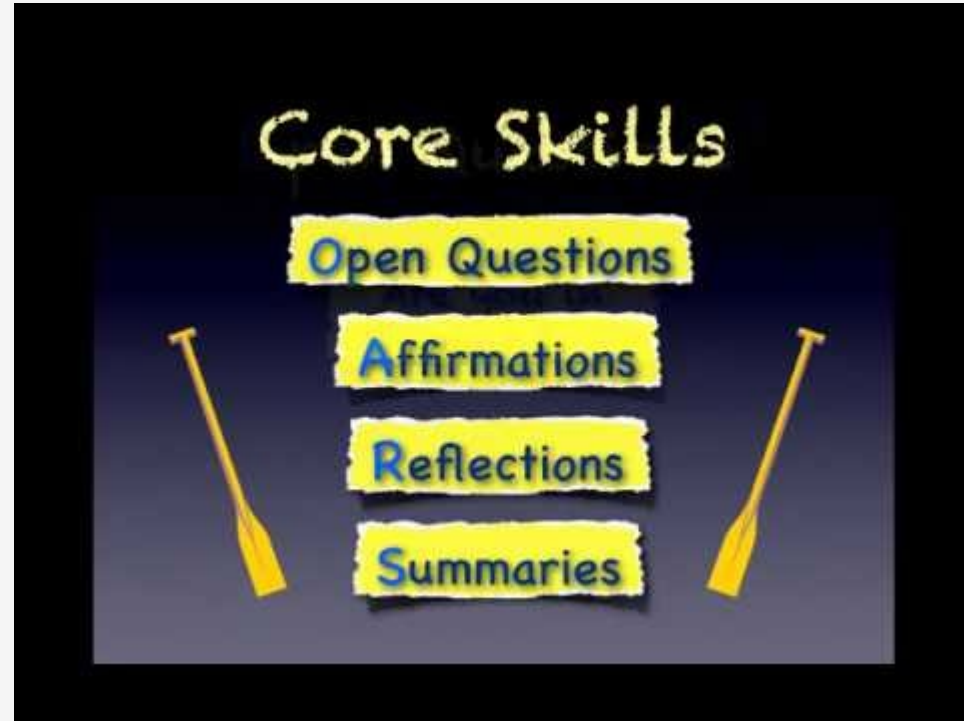


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# Interviewing Techniques

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- Attending Behavior (3V's+B)
- Building Rapport
- Guiding the conversation
- Motivational Interviewing
- Wrapping up the interview



# Simulated Interview

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## Scenario:

You call your offender into your office for testing positive for methamphetamine. Utilizing interviewing techniques, describe how you would conduct this interview utilizing interviewing techniques mentioned:



## Note Taking Techniques/Interview Scenario

- Be organized
- Have a written document as well as a word document
- Bring a list of questions
- Summarize, paraphrase (this gives you clarification and also let's the probationer know you're listening)

\*Scenario: you are conducting an interview with the probationer for a pre-sentence investigation report.

Write down notes and the techniques that were used during this interview. instructors will come around and review their work.

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# Incident Scenario

An offender comes into the office, tests positive for methamphetamine and needs to be taken into custody. Upon handcuffing the offender, the offender begins to resist and fight officers. After a few minutes of fighting with officers he begins to comply and officers are able to handcuff and take the offender into custody.

# End of Presentation

Summarizing what we have learned

Questions/Feedback?

Book: Talk to me: How to Ask Better Questions, Get Better Answers, and  
Interview Like A Pro by Dean Nelson

Book: Motivational Interviewing by Bill Matulich, Ph.D.

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