The Executive Leadership Team would like to recognize the Firefighter I Hiring Coordinators for their excellent contributions to the Department. This year has seen unprecedented hiring needs and coordination of the Firefighter I platoons.

The dedication and experience of these individuals contributed to the seamless hiring of five Firefighter I Fire Crews and Engine Company staffing.

When FC La Mora, FC Loven, and FC Custeau aren’t coordinating the year-round hiring of Firefighter I’s, they operate as a part of San Diego’s Helitack Program.

- San Diego experienced multiple vegetation fires in the month of May, starting with the Southern Fire that burned over 5,300 acres in the community of Shelter Valley. Other incidents include a 30 acre fire in Lakeside (pictured above), the 4 acre Fernbrook Fire in Ramona, a 6 acre Border Fire on Otay Mountain, and the 7 acre Deer Fire in Deer Springs (pictured on page 17 and 18).

- Department staff provided hands on training to students at the Palomar College Fire Academy (pictured on page 3).

- Training continued for the CAL FIRE Fire Crews, including the Firefighter Fire Crews stationed at the Rainbow Fire Center (pictured on page 8).

- San Diego County Fire continues to support the County’s vaccination efforts through Operation Collaboration (pictured on page 14). Vaccinations are currently being provided in rural communities, at schools, and at long term care facilities.

- At the County of San Diego Board of Supervisors Budget Hearing, the Board gave direction to the Chief Administrative Officer to implement three-person staffing at the remaining two-person staffed County Fire Stations. It is expected that this direction will be approved as a part of the June budget change letter process.

- Department staff participated in the County Wildland Drills, a multi-agency training dedicated to large scale wildland fire preparation.
EMERGENCY COMMAND CENTER

- 2,194 Emergency Calls received
- 99.2% of Emergency Calls answered within 10 seconds
- 2,045 total Emergency Incidents dispatched

The Department has a standard of processing emergency incidents within 1 minute 20 seconds (01:20) of receipt. The Department’s goal is to meet that standard on 90% of emergency incidents.

COMMUNITY RISK REDUCTION

- 5,439 Defensible Space Inspections
- 218 Fire & Life Safety Inspections
- 161 Building Plan Reviews

PUBLIC EDUCATION

- The Public Education group distributed information to the community through social media platforms:
  - Drowning Prevention for Children and Adults
  - Wildfire Preparedness Week
  - Home Hardening
  - Defensible Space
  - Evacuation Planning
  - Alert San Diego
  - Fire Crews for the 2021 Fire Season and the Rainbow Fire Center
  - COVID-19 Vaccination Schedules

TRAINING

- The Department completed 5,513 training assignments
- The Department completed 9,450 training hours

HISTORICAL COMPARISON

- EMERGENCY CALLS RECEIVED:
  - ▲ 11% from last month (1,986)
  - ▲ 29% from last year (1,704)

- EMERGENCY INCIDENTS DISPATCHED:
  - ▲ 18% from last month (1,729)
  - ▲ 21% from last year (1,690)

- SUCCESS RATE:
  - ▲ 3% from 2020 baseline (76%)

- PERFORMANCE RATE:
  - ▲ 21% from 2020 baseline (01:21)

VOLUNTEER RESERVE PROGRAM

- The program currently has 72 active Volunteer Reserves
  - Volunteer Reserves served 123 shifts
  - 32% of active Volunteer Reserves served 3 or more shifts
  - 47% of active Volunteer Reserves served at least 1 shift
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SAN DIEGO COUNTY FIRE

**TOTAL INCIDENT ACTIVITY**: 695

- 6% from last month (741)
- ▲ 15% from last year (604)

**TURNOUT TIME**
The Department has a standard of “turning out” for an incident within 1 minute 40 seconds (1:40) of dispatch. The Department’s goal is to meet that standard on 90% of emergency incidents.

02:03 performance on 90% of emergency incidents

SUCCESS RATE
▲ 1% from 2020 baseline (79%)

PERFORMANCE RATE
▲ 21% from 2020 baseline (01:42)

**TOTAL RESPONSE TIME**
The Department has a standard for the total response time to an incident based on the population density of the area. The Department’s goal is to meet that standard on 90% of emergency incidents.

18:13 performance on 90% of emergency incidents

SUCCESS RATE
▲ 1% from 2020 baseline (77%)

PERFORMANCE RATE
▲ 30% from 2020 baseline (14:02)

**URBAN**
- Time Standard = 08:00
- Performance = 54%

**RURAL**
- Time Standard = 13:00
- Performance = 84%

**OUTLYING**
- Time Standard = 23:00
- Performance = 91%

**OPERATIONAL GOAL**
The Department has an operational goal of responding to 70% of Medical Emergencies within ten minutes (10:00).

11:53 performance on 70% of emergency incidents

58% to 10:00 goal

- ▲ 1% from 2020 baseline (77%)

- ▲ 30% from 2020 baseline (14:02)
Battalion 1 — Northern Division

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Total Count</th>
<th>Change from Last Month</th>
<th>Change from Last Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medical Emergency</td>
<td>4</td>
<td>▲ 11%</td>
<td>▲ 100%</td>
</tr>
<tr>
<td>Other</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Traffic Collision</td>
<td>2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fire</td>
<td>2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Public Assist</td>
<td>2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HazMat</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rescue</td>
<td>0</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**TOTAL INCIDENT ACTIVITY: 10**

**TURNOUT TIME**
- 88% performance on 90% of emergency incidents
- 01:41 performance on 90% of emergency incidents

**TOTAL RESPONSE TIME**
- 71% performance on 90% of emergency incidents
- 25:19 performance on 90% of emergency incidents

**OPERATIONAL GOAL**
The Department has an operational goal of responding to 70% of Medical Emergencies within ten minutes (10:00).

**De Luz**

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Total Count</th>
<th>Change from Last Month</th>
<th>Change from Last Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medical Emergency</td>
<td>4</td>
<td>▲ 11%</td>
<td>▲ 100%</td>
</tr>
<tr>
<td>Other</td>
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<td></td>
</tr>
<tr>
<td>Traffic Collision</td>
<td>2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fire</td>
<td>2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Public Assist</td>
<td>2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HazMat</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rescue</td>
<td>0</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**TOTAL INCIDENT ACTIVITY: 10**

**Turnout Time**
- Success Rate: 88% to 01:40 Standard
- Performance Rate: 01:41 on 90% of Incidents
- Success: ▲ 4% from 2020 baseline (84%)
- Performance: ▲ 14% from 2020 baseline (01:29)

**Total Response Time**
- Success Rate: 71% to Standard
- Performance Rate: 25:19 on 80% of Incidents
- Success: ▼ 5% from 2020 baseline (76%)
- Performance: ▲ 20% from 2020 baseline (21:04)

**Operational Goal**
- Success Rate: 17% to 10:00 Goal
- Performance Rate: 19:59 on 70% of Incidents
- Success: ▼ 3% from 2020 baseline (20%)
- Performance: ▲ 13% from 2020 baseline (17:37)
Battalion 7 — Northern Division

**TOTAL INCIDENT ACTIVITY:** 42

**TURNOUT TIME**
- **02:01**
  - Performance on 90% of emergency incidents
  - **SUCCESS RATE:** ▲ 9% from 2020 baseline (70%)
  - **PERFORMANCE RATE:** ▲ 10% from 2020 baseline (01:51)

**TOTAL RESPONSE TIME**
- **13:16**
  - Performance on 90% of emergency incidents
  - **SUCCESS RATE:** ▼ 1% from 2020 baseline (88%)
  - **PERFORMANCE RATE:** ▲ 4% from 2020 baseline (12:44)

**OPERATIONAL GOAL**
The Department has an operational goal of responding to 70% of Medical Emergencies within ten minutes (10:00).

**Pauma Valley**

**TOTAL INCIDENT ACTIVITY:** 41

**Medical Emergency** 23
**Traffic Collision** 12
**Fire** 2
**Public Assist** 2
**HazMat** 0
**Rescue** 0

**Success Rate:** 76% to 01:40 Standard
**Performance Rate:** 02:02 on 90% of Incidents

**Total Response Time**
**Success Rate:** 88% to Standard
**Performance Rate:** 12:35 on 90% of Incidents

**Operational Goal**
**Success Rate:** 61% to 10:00 Goal
**Performance Rate:** 11:02 on 70% of Incidents

**Palomar Mt.**

**TOTAL INCIDENT ACTIVITY:** 9

**Medical Emergency** 5
**Traffic Collision** 1
**Fire** 3
**Public Assist** 0
**HazMat** 0
**Rescue** 0

**Success Rate:** 100% to 01:40 Standard
**Performance Rate:** 01:08 on 90% of Incidents

**Total Response Time**
**Success Rate:** 75% to Standard
**Performance Rate:** 44:57 on 90% of Incidents

**Operational Goal**
**Success Rate:** 67% to 10:00 Goal
**Performance Rate:** 10:09 on 70% of Incidents

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**Battalion 5 — Central Division**

- **Medical Emergency: 66**
- **Other: 6**
- **Traffic Collision: 15**
- **Fire: 12**
- **Public Assist: 0**
- **HazMat: 1**
- **Rescue: 1**

**TOTAL INCIDENT ACTIVITY:** 101

- ▼ 4% from last month (105)
- ▲ 20% from last year (84)

---

**TURNOUT TIME**

- 75% to standard of 01:40
- Performance on 90% of emergency incidents

- 02:09

**SUCCESS RATE**

- ▼ 1% from 2020 baseline (76%)
- ▲ 22% from 2020 baseline (01:46)

**OPERATIONAL GOAL**

The Department has an operational goal of responding to **70% of Medical Emergencies within ten minutes (10:00).**

- ▲ 51% to goal of 10:00

**TOTAL RESPONSE TIME**

- 81% to respective standard
- Performance on 90% of emergency incidents

- 24:05

**SUCCESS RATE**

- ▼ 5% from 2020 baseline (86%)
- ▲ 44% from 2020 baseline (16:47)

---

**Julian**

**TOTAL INCIDENT ACTIVITY:** 47

- ▼ 18% from last month
- ▲ 9% from last year

<table>
<thead>
<tr>
<th>Medical Emergency</th>
<th>Other</th>
<th>Traffic Collision</th>
<th>Fire</th>
<th>Public Assist</th>
<th>HazMat</th>
<th>Rescue</th>
</tr>
</thead>
<tbody>
<tr>
<td>27</td>
<td>2</td>
<td>8</td>
<td>7</td>
<td>3</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

**Turnout Time**

- Success Rate: 74% to 01:40 Standard
- Performance Rate: 02:16 on 90% of Incidents

**Total Response Time**

- Success Rate: 83% to Standard
- Performance Rate: 17:07 on 90% of Incidents

**Operational Goal**

- Success Rate: 36% to 10:00 Goal
- Performance Rate: 11:56 on 70% of Incidents

---

**Warner Springs**

**TOTAL INCIDENT ACTIVITY:** 9

- ▲ 29% from last month
- ▲ 13% from last year

<table>
<thead>
<tr>
<th>Medical Emergency</th>
<th>Other</th>
<th>Traffic Collision</th>
<th>Fire</th>
<th>Public Assist</th>
<th>HazMat</th>
<th>Rescue</th>
</tr>
</thead>
<tbody>
<tr>
<td>7</td>
<td>0</td>
<td>2</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

**Turnout Time**

- Success Rate: 67% to 01:40 Standard
- Performance Rate: 01:52 on 90% of Incidents

**Total Response Time**

- Success Rate: 57% to Standard
- Performance Rate: 17:25 on 90% of Incidents

**Operational Goal**

- Success Rate: 57% to 10:00 Goal
- Performance Rate: 11:39 on 70% of Incidents

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## Battalion 5 — Community Performance Data

### Chief’s Report

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### Shelter Valley

<table>
<thead>
<tr>
<th>Category</th>
<th>Total Incident Activity: 17</th>
<th>▼ 23% from last month</th>
<th>▲ 6% from last year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medical Emergency</td>
<td>10</td>
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<tr>
<td>Other</td>
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</tr>
<tr>
<td>Traffic Collision</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fire</td>
<td>4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Public Assist</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HazMat</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rescue</td>
<td>0</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Turnout Time

- **Success Rate:** 75% to 01:40 Standard
- **Performance Rate:** 01:52 on 90% of Incidents
- **Success:** ▼ 3% from 2020 baseline (78%)
- **Performance:** ▲ 11% from 2020 baseline (01:41)

### Total Response Time

- **Success Rate:** 60% to Standard
- **Performance Rate:** 40:34 on 90% of Incidents
- **Success:** ▼ 23% from 2020 baseline (81%)
- **Performance:** ▲ 96% from 2020 baseline (21:57)

### Operational Goal

- **Success Rate:** 30% to 10:00 Goal
- **Performance Rate:** 24:13 on 70% of Incidents
- **Success:** ▲ 5% from 2020 baseline (25%)
- **Performance:** ▲ 25% from 2020 baseline (19:24)

### Ocotillo Wells

<table>
<thead>
<tr>
<th>Category</th>
<th>Total Incident Activity: 6</th>
<th>▼ 29% from last month</th>
<th>▲ 150% from last year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medical Emergency</td>
<td>6</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Traffic Collision</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fire</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Public Assist</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HazMat</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rescue</td>
<td>0</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Turnout Time

- **Success Rate:** 83% to 01:40 Standard
- **Performance Rate:** 01:59 on 90% of Incidents
- **Success:** ▲ 15% from 2020 baseline (68%)
- **Performance:** ▲ 10% from 2020 baseline (01:48)

### Total Response Time

- **Success Rate:** 100% to Standard
- **Performance Rate:** 17:30 on 90% of Incidents
- **Success:** ▲ 13% from 2020 baseline (87%)
- **Performance:** ▼ 6% from 2020 baseline (18:35)

### Operational Goal

- **Success Rate:** 25% to 10:00 Goal
- **Performance Rate:** 13:35 on 70% of Incidents
- **Success:** ▼ 7% from 2020 baseline (32%)
- **Performance:** ▲ 22% from 2020 baseline (17:18)

### Ranchita

<table>
<thead>
<tr>
<th>Category</th>
<th>Total Incident Activity: 5</th>
<th>▼ 29% from last month</th>
<th>▲ 150% from last year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medical Emergency</td>
<td>2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other</td>
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<td></td>
</tr>
<tr>
<td>Traffic Collision</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fire</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Public Assist</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HazMat</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rescue</td>
<td>1</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Turnout Time

- **Success Rate:** 75% to 01:40 Standard
- **Performance Rate:** 01:58 on 90% of Incidents
- **Success:** ▲ 11% from 2020 baseline (64%)
- **Performance:** ▲ 7% from 2020 baseline (01:50)

### Total Response Time

- **Success Rate:** 100% to Standard
- **Performance Rate:** 11:07 on 90% of Incidents
- **Success:** ▲ 7% from 2020 baseline (93%)
- **Performance:** ▼ 22% from 2020 baseline (14:13)

### Operational Goal

- **Success Rate:** 67% to 10:00 Goal
- **Performance Rate:** 08:24 on 70% of Incidents
- **Success:** ▲ 8% from 2020 baseline (59%)
- **Performance:** ▲ 29% from 2020 baseline (11:45)

### Sunshine Summit

<table>
<thead>
<tr>
<th>Category</th>
<th>Total Incident Activity: 26</th>
<th>▲ 86% from last month</th>
<th>▲ 189% from last year</th>
</tr>
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<td>Traffic Collision</td>
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</tr>
<tr>
<td>Fire</td>
<td>1</td>
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</tr>
<tr>
<td>Public Assist</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HazMat</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rescue</td>
<td>0</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Turnout Time

- **Success Rate:** 76% to 01:40 Standard
- **Performance Rate:** 02:05 on 90% of Incidents
- **Success:** ▼ 2% from 2020 baseline (78%)
- **Performance:** ▲ 26% from 2020 baseline (01:39)

### Total Response Time

- **Success Rate:** 89% to Standard
- **Performance Rate:** 20:50 on 90% of Incidents
- **Success:** ▼ 3% from 2020 baseline (92%)
- **Performance:** ▲ 40% from 2020 baseline (14:51)

### Operational Goal

- **Success Rate:** 61% to 10:00 Goal
- **Performance Rate:** 11:19 on 70% of Incidents
- **Success:** ▲ 10% from 2020 baseline (51%)
- **Performance:** ▼ 13% from 2020 baseline (13:00)

---

**Chief’s Report**

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**May 2021**
### Battalion 8 — Central Division

**TOTAL INCIDENT ACTIVITY:** 34

- **Medical Emergency:** 18
- **Other:** 0
- **Traffic Collision:** 7
- **Fire:** 6
- **Public Assist:** 0
- **HazMat:** 0
- **Rescue:** 3

**TURNOUT TIME**

- **02:06** performance on 90% of emergency incidents
- **82%** to standard of 01:40

**SUCCESS RATE**

- ▼ 3% from 2020 baseline (85%)
- ▲ 41% from 2020 baseline (01:29)

**TOTAL RESPONSE TIME**

- **16:42** performance on 90% of emergency incidents
- **96%** to respective standard

**SUCCESS RATE**

- ▲ 5% from 2020 baseline (91%)
- ▲ 7% from 2020 baseline (15:39)

**OPERATIONAL GOAL**

- The Department has an operational goal of responding to **70% of Medical Emergencies within ten minutes (10:00).**
- **48%** to goal of 10:00

**San Pasqual**

**TOTAL INCIDENT ACTIVITY:** 4

- **Medical Emergency:** 1
- **Other:** 2
- **Traffic Collision:** 0
- **Fire:** 1
- **Public Assist:** 0
- **HazMat:** 0
- **Rescue:** 0

**Turnout Time**

- Success Rate: 50% to 01:40 Standard
- Performance Rate: 02:36 on 90% of Incidents

**Total Response Time**

- Success Rate: 50% to Standard
- Performance Rate: 16:46 on 90% of Incidents

**Operational Goal**

- Success Rate: 0% to 10:00 Goal
- Performance Rate: 17:21 on 70% of Incidents

**Intermountain**

**TOTAL INCIDENT ACTIVITY:** 34

- **Medical Emergency:** 19
- **Other:** 0
- **Traffic Collision:** 7
- **Fire:** 5
- **Public Assist:** 3
- **HazMat:** 0
- **Rescue:** 0

**Turnout Time**

- Success Rate: 83% to 01:40 Standard
- Performance Rate: 01:57 on 90% of Incidents

**Total Response Time**

- Success Rate: 100% to Standard
- Performance Rate: 17:06 on 90% of Incidents

**Operational Goal**

- Success Rate: 50% to 10:00 Goal
- Performance Rate: 14:33 on 70% of Incidents

---

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### Four Corners

<table>
<thead>
<tr>
<th>Category</th>
<th>Outcome</th>
<th>Success Rate</th>
<th>Performance Rate</th>
<th>Change from Baseline</th>
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</thead>
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<tr>
<td><strong>Medical Emergency</strong></td>
<td>1</td>
<td>100% to 01:40 Standard</td>
<td>01:26 on 90% of Incidents</td>
<td>▲ 10% from 2020 (90%)</td>
</tr>
<tr>
<td><strong>Traffic Collision</strong></td>
<td>0</td>
<td>100% to Standard</td>
<td>10:08 on 90% of Incidents</td>
<td>▲ 13% from 2020 baseline (87%)</td>
</tr>
<tr>
<td><strong>Fire</strong></td>
<td>0</td>
<td>50% to 10:00 Goal</td>
<td>09:21 on 70% of Incidents</td>
<td>▲ 37% from 2020 baseline (13%)</td>
</tr>
<tr>
<td><strong>Public Assist</strong></td>
<td>1</td>
<td></td>
<td></td>
<td>▲ 25% from last year</td>
</tr>
<tr>
<td><strong>HazMat</strong></td>
<td>0</td>
<td></td>
<td></td>
<td>▲ 40% from 2020 baseline (15:31)</td>
</tr>
<tr>
<td><strong>Rescue</strong></td>
<td>3</td>
<td></td>
<td></td>
<td>▲ 62% from last month</td>
</tr>
</tbody>
</table>

**TOTAL INCIDENT ACTIVITY:** 5

- ▼ 62% from last month
- ▲ 25% from last year
Battalion 2 — South Western Division

**TOTAL INCIDENT ACTIVITY:** 19
- **TURNOUT TIME:** 87% to standard of 01:40
  - 01:55 performance on 90% of emergency incidents
- **TOTAL RESPONSE TIME:** 82% to respective standard
  - 11:53 performance on 90% of emergency incidents
- **OPERATIONAL GOAL:**
  - The Department has an operational goal of responding to 70% of Medical Emergencies within ten minutes (10:00).
  - 75% to goal of 10:00
  - 09:24 performance on 70% of emergency incidents

---

**Harbison Canyon**

**TOTAL INCIDENT ACTIVITY:** 18
- **Medical Emergency:** 14
- **Other:** 0
- **Traffic Collision:** 1
- **Fire:** 1
- **Public Assist:** 2
- **HazMat:** 0
- **Rescue:** 0

- **Turnout Time:** Success Rate: 85% to 01:40 Standard
  - Performance Rate: 01:57 on 90% of Incidents
- **Total Response Time:** Success Rate: 83% to Standard
  - Performance Rate: 11:45 on 90% of Incidents
- **Operational Goal:** Success Rate: 75% to 10:00 Goal
  - Performance Rate: 09:24 on 70% of Incidents

- **Success Rate:**
  - ▲ 12% from 2020 baseline (75%)
  - ▲ 7% from 2020 baseline (01:48)

- **Performance Rate:**
  - ▲ 11% from 2020 baseline (74%)
  - ▲ 3% from 2020 baseline (01:45)

- **Success:** ▲ 6% from 2020 baseline (89%)
  - ▲ 3% from 2020 baseline (11:22)

- **Performance:** ▲ 4% from 2019 baseline (09:47)

---

**Sycamore Canyon**

**TOTAL INCIDENT ACTIVITY:** 4
- **Medical Emergency:** 1
- **Other:** 0
- **Traffic Collision:** 1
- **Fire:** 2
- **Public Assist:** 0
- **HazMat:** 0
- **Rescue:** 0

- **Turnout Time:** Success Rate: 100% to 01:40 Standard
  - Performance Rate: 01:34 on 90% of Incidents
- **Total Response Time:** Success Rate: N/A to Standard
  - Performance Rate: N/A on 90% of Incidents
- **Operational Goal:** Success Rate: N/A to 10:00 Goal
  - Performance Rate: N/A on 70% of Incidents

- **Success Rate:**
  - ▲ 35% from 2020 baseline (65%)
  - ▲ 5% from 2020 baseline (01:29)

- **Performance Rate:**
  - N/A from 2020 baseline (89%)
  - N/A from 2020 baseline (11:46)

- **Success:** N/A from 2020 baseline (13%)
  - Performance: N/A from 2020 baseline (11:10)

---

*Chief’s Report*  
*Page 9*  
*May 2021*
Battalion 3 — South Western Division

**TOTAL INCIDENT ACTIVITY:** 227

- **9% from last month (249)**
- **0% from last year (227)**

**TURNOUT TIME**
- 86% to standard of 01:40
- Performance on 90% of emergency incidents

**TOTAL RESPONSE TIME**
- 70% to respective standard
- Performance on 90% of emergency incidents

**OPERATIONAL GOAL**
- The Department has an operational goal of responding to **70% of Medical Emergencies within ten minutes (10:00).**
- 66% to goal of 10:00
- Performance on 70% of emergency incidents

---

### Dulzura

**TOTAL INCIDENT ACTIVITY:** 20

- **9% from last month**
- **11% from last year**

- **Medical Emergency:** 6
- **Other:** 1
- **Traffic Collision:** 7
- **Fire:** 2
- **Public Assist:** 2
- **HazMat:** 0
- **Rescue:** 2

**Turnout Time**
- Success Rate: 82% to 01:40 Standard
- Performance Rate: 02:25 on 90% of Incidents

**Total Response Time**
- Success Rate: 93% to Standard
- Performance Rate: 19:07 on 90% of Incidents

**Operational Goal**
- Success Rate: 23% to 10:00 Goal
- Performance Rate: 13:00 on 70% of Incidents

---

### Potrero

**TOTAL INCIDENT ACTIVITY:** 36

- **16% from last month**
- **0% from last year**

- **Medical Emergency:** 27
- **Other:** 2
- **Traffic Collision:** 2
- **Fire:** 3
- **Public Assist:** 0
- **HazMat:** 0
- **Rescue:** 2

**Turnout Time**
- Success Rate: 81% to 01:40 Standard
- Performance Rate: 01:58 on 90% of Incidents

**Total Response Time**
- Success Rate: 58% to Standard
- Performance Rate: 23:39 on 90% of Incidents

**Operational Goal**
- Success Rate: 63% to 10:00 Goal
- Performance Rate: 10:46 on 70% of Incidents
<table>
<thead>
<tr>
<th>Location</th>
<th>TOTAL INCIDENT ACTIVITY</th>
<th>▼ 7% from last month</th>
<th>▲ 35% from last year</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Lyons Valley</strong></td>
<td>13</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Medical Emergency</td>
<td>9</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Traffic Collision</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fire</td>
<td>2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Public Assist</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HazMat</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rescue</td>
<td>0</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Turnout Time**
- Success Rate: 92% to 01:40 Standard
- Performance Rate: 01:23 on 90% of Incidents
- Success: ▲ 16% from 2020 baseline (76%)
- Performance: ▼ 17% from 2020 baseline (01:40)

**Total Response Time**
- Success Rate: 100% to Standard
- Performance Rate: 16:18 on 90% of Incidents
- Success: ▲ 9% from 2020 baseline (91%)
- Performance: ▼ 9% from 2020 baseline (17:58)

**Operational Goal**
- Success Rate: 22% to 10:00 Goal
- Performance Rate: 12:34 on 70% of Incidents
- Success: ▼ 1% from 2020 baseline (23%)
- Performance: ▼ 20% from 2020 baseline (15:43)

<table>
<thead>
<tr>
<th>Location</th>
<th>TOTAL INCIDENT ACTIVITY</th>
<th>▼ 21% from last month</th>
<th>▲ 78% from last year</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Jamul</strong></td>
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<tr>
<td>Medical Emergency</td>
<td>37</td>
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<tr>
<td>Other</td>
<td>5</td>
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</tr>
<tr>
<td>Traffic Collision</td>
<td>9</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fire</td>
<td>3</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Public Assist</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HazMat</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rescue</td>
<td>2</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Turnout Time**
- Success Rate: 84% to 01:40 Standard
- Performance Rate: 01:57 on 90% of Incidents
- Success: ▲ 7% from 2020 baseline (77%)
- Performance: ▲ 15% from 2020 baseline (01:41)

**Total Response Time**
- Success Rate: 89% to Standard
- Performance Rate: 15:35 on 90% of Incidents
- Success: ▼ 2% from 2020 baseline (91%)
- Performance: ▲ 28% from 2020 baseline (12:08)

**Operational Goal**
- Success Rate: 60% to 10:00 Goal
- Performance Rate: 11:29 on 70% of Incidents
- Success: ▼ 7% from 2020 baseline (67%)
- Performance: ▲ 10% from 2020 baseline (10:25)

<table>
<thead>
<tr>
<th>Location</th>
<th>TOTAL INCIDENT ACTIVITY</th>
<th>▲ 33% from last month</th>
<th>▼ 38% from last year</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Deerhorn Valley</strong></td>
<td>8</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Medical Emergency</td>
<td>5</td>
<td></td>
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<tr>
<td>Other</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Traffic Collision</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fire</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Public Assist</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HazMat</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rescue</td>
<td>1</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Turnout Time**
- Success Rate: 83% to 01:40 Standard
- Performance Rate: 01:43 on 90% of Incidents
- Success: ▲ 8% from 2020 baseline (75%)
- Performance: ▲ 4% from 2020 baseline (01:39)

**Total Response Time**
- Success Rate: 100% to Standard
- Performance Rate: 18:23 on 90% of Incidents
- Success: ▲ 16% from 2020 baseline (84%)
- Performance: ▼ 5% from 2020 baseline (19:18)

**Operational Goal**
- Success Rate: 40% to 10:00 Goal
- Performance Rate: 17:11 on 70% of Incidents
- Success: ▲ 8% from 2020 baseline (12%)
- Performance: ▲ 6% from 2020 baseline (16:18)

<table>
<thead>
<tr>
<th>Location</th>
<th>TOTAL INCIDENT ACTIVITY</th>
<th>▼ 2% from last month</th>
<th>▲ 20% from last year</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Otay</strong></td>
<td>130</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Medical Emergency</td>
<td>124</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td>4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Traffic Collision</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fire</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Public Assist</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HazMat</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rescue</td>
<td>0</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Turnout Time**
- Success Rate: 85% to 01:40 Standard
- Performance Rate: 01:50 on 90% of Incidents
- Success: ▼ 5% from 2020 baseline (90%)
- Performance: ▲ 32% from 2020 baseline (01:23)

**Total Response Time**
- Success Rate: 56% to Standard
- Performance Rate: 14:02 on 90% of Incidents
- Success: ▼ 0% from 2020 baseline (56%)
- Performance: ▲ 33% from 2020 baseline (10:32)

**Operational Goal**
- Success Rate: 79% to 10:00 Goal
- Performance Rate: 08:58 on 70% of Incidents
- Success: ▲ 4% from 2020 baseline (75%)
- Performance: ▼ 3% from 2020 baseline (09:13)
# Battalion 4 — South Eastern Division

## Medical Emergency: 120
- **Other:** 4
- **Traffic Collision:** 13
- **Fire:** 26
- **Public Assist:** 0
- **HazMat:** 3
- **Rescue:** 4

**Total Incident Activity:** 170
- ▲ 7% from last month (159)
- ▲ 2% from last year (166)

### Turnout Time
- **75%** to standard of 01:40
- **02:05** performance on 90% of emergency incidents

### Total Response Time
- **83%** to respective standard
- **20:29** performance on 90% of emergency incidents

### Operational Goal
- The Department has an operational goal of responding to **70% of Medical Emergencies within ten minutes (10:00).**
- **49%** to standard of 01:40
- **12:57** performance on 70% of emergency incidents

### Campo

<table>
<thead>
<tr>
<th>Category</th>
<th>Total Incident Activity</th>
<th>% from last month</th>
<th>% from last year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medical Emergency</td>
<td>28</td>
<td>▼ 19%</td>
<td>▲ 31%</td>
</tr>
<tr>
<td>Other</td>
<td>1</td>
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<tr>
<td>Traffic Collision</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fire</td>
<td>4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Public Assist</td>
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<td></td>
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</tr>
<tr>
<td>HazMat</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rescue</td>
<td>1</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Turnout Time
- **Success Rate:** 77% to 01:40 Standard
- **Performance Rate:** 01:56 on 90% of Incidents

### Total Response Time
- **Success Rate:** 76% to Standard
- **Performance Rate:** 19:45 on 90% of Incidents

### Operational Goal
- **Success Rate:** 40% to 10:00 Goal
- **Performance Rate:** 13:43 on 70% of Incidents

### Lake Morena

<table>
<thead>
<tr>
<th>Category</th>
<th>Total Incident Activity</th>
<th>% from last month</th>
<th>% from last year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medical Emergency</td>
<td>12</td>
<td>▲ 8%</td>
<td>▼ 7%</td>
</tr>
<tr>
<td>Other</td>
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<tr>
<td>Traffic Collision</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fire</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Public Assist</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HazMat</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rescue</td>
<td>0</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Turnout Time
- **Success Rate:** 92% to 01:40 Standard
- **Performance Rate:** 01:32 on 90% of Incidents

### Total Response Time
- **Success Rate:** 92% to Standard
- **Performance Rate:** 09:15 on 90% of Incidents

### Operational Goal
- **Success Rate:** 91% to 10:00 Goal
- **Performance Rate:** 07:25 on 70% of Incidents

---

*Chief's Report Page 12 May 2021*
### Battalion 4 — Community Performance Data

#### Jacumba

<table>
<thead>
<tr>
<th>Category</th>
<th>Activity</th>
<th>▼ 15% from last month</th>
<th>▼ 8% from last year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Incident Activity</td>
<td>23</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Medical Emergency</td>
<td>17</td>
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</tr>
<tr>
<td>Other</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Traffic Collision</td>
<td>3</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fire</td>
<td>2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Public Assist</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HazMat</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rescue</td>
<td>0</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Turnout Time**
- Success Rate: 75% to 01:40 Standard
- Performance Rate: 01:51 on 90% of Incidents
- Success: ▲ 5% from 2020 baseline (70%)
- Performance: ▲ 5% from 2020 baseline (01:46)

**Total Response Time**
- Success Rate: 78% to Standard
- Performance Rate: 15:40 on 90% of Incidents
- Success: ▼ 2% from 2020 baseline (80%)
- Performance: ▲ 31% from 2020 baseline (11:57)

**Operational Goal**
- Success Rate: 41% to 10:00 Goal
- Performance Rate: 13:38 on 70% of Incidents
- Success: ▼ 30% from 2020 baseline (71%)
- Performance: ▲ 33% from 2020 baseline (10:15)

---

#### Pine Valley

<table>
<thead>
<tr>
<th>Category</th>
<th>Activity</th>
<th>▲ 8% from last month</th>
<th>▲ 8% from last year</th>
</tr>
</thead>
<tbody>
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<tr>
<td>Medical Emergency</td>
<td>24</td>
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<td>Other</td>
<td>3</td>
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<td>Traffic Collision</td>
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</tr>
<tr>
<td>Fire</td>
<td>8</td>
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<tr>
<td>Public Assist</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HazMat</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rescue</td>
<td>2</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Turnout Time**
- Success Rate: 74% to 01:40 Standard
- Performance Rate: 02:28 on 90% of Incidents
- Success: ▲ 3% from 2020 baseline (71%)
- Performance: ▲ 30% from 2020 baseline (01:54)

**Total Response Time**
- Success Rate: 82% to Standard
- Performance Rate: 16:46 on 90% of Incidents
- Success: ▲ 1% from 2020 baseline (81%)
- Performance: ▲ 33% from 2020 baseline (12:37)

**Operational Goal**
- Success Rate: 50% to 10:00 Goal
- Performance Rate: 12:53 on 70% of Incidents
- Success: ▼ 17% from 2020 baseline (67%)
- Performance: ▲ 26% from 2020 baseline (10:13)

---

#### Descanso

<table>
<thead>
<tr>
<th>Category</th>
<th>Activity</th>
<th>▼ 0% from last month</th>
<th>▲ 43% from last year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Incident Activity</td>
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<td></td>
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</tr>
<tr>
<td>Medical Emergency</td>
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<tr>
<td>Traffic Collision</td>
<td>5</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fire</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Public Assist</td>
<td>2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HazMat</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rescue</td>
<td>2</td>
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</tr>
</tbody>
</table>

**Turnout Time**
- Success Rate: 72% to 01:40 Standard
- Performance Rate: 02:06 on 90% of Incidents
- Success: ▲ 1% from 2020 baseline (71%)
- Performance: ▲ 13% from 2020 baseline (01:51)

**Total Response Time**
- Success Rate: 75% to Standard
- Performance Rate: 29:11 on 90% of Incidents
- Success: ▼ 8% from 2020 baseline (83%)
- Performance: ▲ 69% from 2020 baseline (17:17)

**Operational Goal**
- Success Rate: 29% to 10:00 Goal
- Performance Rate: 17:47 on 70% of Incidents
- Success: ▼ 12% from 2020 baseline (41%)
- Performance: ▲ 24% from 2020 baseline (14:21)

---

#### Boulevard

<table>
<thead>
<tr>
<th>Category</th>
<th>Activity</th>
<th>▲ 26% from last month</th>
<th>▲ 23% from last year</th>
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</thead>
<tbody>
<tr>
<td>Total Incident Activity</td>
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</tr>
<tr>
<td>Medical Emergency</td>
<td>29</td>
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<tr>
<td>Other</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Traffic Collision</td>
<td>3</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fire</td>
<td>8</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Public Assist</td>
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<tr>
<td>HazMat</td>
<td>3</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rescue</td>
<td>0</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Turnout Time**
- Success Rate: 77% to 01:40 Standard
- Performance Rate: 02:10 on 90% of Incidents
- Success: ▲ 6% from 2020 baseline (71%)
- Performance: ▲ 17% from 2020 baseline (01:51)

**Total Response Time**
- Success Rate: 92% to Standard
- Performance Rate: 13:52 on 90% of Incidents
- Success: ▲ 2% from 2020 baseline (90%)
- Performance: ▼ 9% from 2020 baseline (15:09)

**Operational Goal**
- Success Rate: 62% to 10:00 Goal
- Performance Rate: 10:36 on 70% of Incidents
- Success: ▲ 15% from 2020 baseline (47%)
- Performance: ▼ 18% from 2020 baseline (12:53)
<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Count</th>
<th>Turnout Time</th>
<th>Total Response Time</th>
<th>Operational Goal</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medical Emergency</td>
<td>4</td>
<td>Success Rate: 67% to 01:40 Standard</td>
<td>Success Rate: 100% to Standard</td>
<td>Success Rate: 25% to 10:00 Goal</td>
</tr>
<tr>
<td>Other</td>
<td>1</td>
<td>Performance Rate: 01:56 on 90% of Incidents</td>
<td>Performance Rate: 20:06 on 90% of Incidents</td>
<td>Performance Rate: 12:11 on 70% of Incidents</td>
</tr>
<tr>
<td>Traffic Collision</td>
<td>0</td>
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<tr>
<td>Fire</td>
<td>2</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Public Assist</td>
<td>1</td>
<td>Success: ▲ 8% from 2020 baseline (59%)</td>
<td>Success: ▲ 4% from 2020 baseline (96%)</td>
<td>Success: ▼ 25% from 2020 baseline (50%)</td>
</tr>
<tr>
<td>HazMat</td>
<td>0</td>
<td>Performance: ▲ 7% from 2020 baseline (01:49)</td>
<td>Performance: ▲ 39% from 2020 baseline (14:27)</td>
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</tr>
<tr>
<td>Rescue</td>
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<td></td>
</tr>
</tbody>
</table>

**Mt. Laguna**

**TOTAL INCIDENT ACTIVITY**: 8  ▲ 100% from last month ▲ 100% from last year
Chief's Report

May 2021

**TOTAL INCIDENT ACTIVITY:** 274

- **185** Medical Emergency
- **13** Other
- **13** Traffic Collision
- **23** Fire
- **34** Public Assist
- **5** HazMat
- **1** Rescue

▲ 10% from last month (250)

▼ 14% from last year (320)

**TURNOUT TIME**

The Department has a standard of “turning out” for an incident within **1 minute 40 seconds (1:40)** of dispatch. The Department’s goal is to meet that standard on **90% of emergency incidents.**

84% to standard of 01:40

01:50 performance on 90% of emergency incidents

**SUCCESS RATE**

▼ 2% from 2020 baseline (86%)

PERFORMANCE RATE

▲ 28% from 2020 baseline (01:26)

**TOTAL RESPONSE TIME**

The Department has a standard for the total response time to an incident based on the population density of the area. The Department’s goal is to meet that standard on **90% of emergency incidents.**

83% to respective standard

10:59 performance on 90% of emergency incidents

**SUCCESS RATE**

▼ 2% from 2020 baseline (86%)

PERFORMANCE RATE

▲ 19% from 2020 baseline (09:14)

**URBAN**

Time Standard = 08:00
Performance = 78%

**RURAL**

Time Standard = 13:00
Performance = 95%

**OUTLYING**

Time Standard = 23:00
Performance = 96%

**OPERATIONAL GOAL**

The Department has an operational goal of responding to **70% of Medical Emergencies within ten minutes (10:00).**

87% to 10:00 goal

08:26 performance on 70% of emergency incidents
<table>
<thead>
<tr>
<th>Station 80</th>
<th>TOTAL INCIDENT ACTIVITY: 167</th>
<th>▲ 12% from last month</th>
<th>▼ 2% from last year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medical Emergency</td>
<td>124</td>
<td>Traffic Collision</td>
<td>9</td>
</tr>
<tr>
<td>Turnout Time</td>
<td>Success Rate: 88% to 01:40 Standard Performance Rate: 01:43 on 90% of Incidents</td>
<td>Success: ▲ 1% from 2020 baseline (89%) Performance: ▲ 27% from 2020 baseline (01:22)</td>
<td></td>
</tr>
<tr>
<td>Total Response Time</td>
<td>Success Rate: 89% to Standard Performance Rate: 10:37 on 90% of Incidents</td>
<td>Success: ▼ 0% from 2020 baseline (89%) Performance: ▲ 27% from 2020 baseline (08:20)</td>
<td></td>
</tr>
<tr>
<td>Operational Goal</td>
<td>Success Rate: 89% to 10:00 Goal Performance Rate: 07:16 on 70% of Incidents</td>
<td>Success: ▼ 3% from 2020 baseline (91%) Performance: ▲ 1% from 2020 baseline (07:14)</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Station 81</th>
<th>TOTAL INCIDENT ACTIVITY: 63</th>
<th>▲ 15% from last month</th>
<th>▼ 19% from last year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medical Emergency</td>
<td>34</td>
<td>Traffic Collision</td>
<td>3</td>
</tr>
<tr>
<td>Turnout Time</td>
<td>Success Rate: 69% to 01:40 Standard Performance Rate: 02:31 on 90% of Incidents</td>
<td>Success: ▼ 9% from 2020 baseline (78%) Performance: ▲ 49% from 2020 baseline (01:42)</td>
<td></td>
</tr>
<tr>
<td>Total Response Time</td>
<td>Success Rate: 54% to Standard Performance Rate: 10:55 on 90% of Incidents</td>
<td>Success: ▼ 14% from 2020 baseline (68%) Performance: ▲ 16% from 2020 baseline (09:25)</td>
<td></td>
</tr>
<tr>
<td>Operational Goal</td>
<td>Success Rate: 88% to 10:00 Goal Performance Rate: 08:34 on 70% of Incidents</td>
<td>Success: ▲ 1% from 2020 baseline (87%) Performance: ▼ 1% from 2020 baseline (08:36)</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Station 82</th>
<th>TOTAL INCIDENT ACTIVITY: 44</th>
<th>▼ 4% from last month</th>
<th>▼ 39% from last year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medical Emergency</td>
<td>27</td>
<td>Traffic Collision</td>
<td>1</td>
</tr>
<tr>
<td>Turnout Time</td>
<td>Success Rate: 86% to 01:40 Standard Performance Rate: 01:45 on 90% of Incidents</td>
<td>Success: ▲ 1% from 2020 baseline (84%) Performance: ▲ 25% from 2020 baseline (01:24)</td>
<td></td>
</tr>
<tr>
<td>Total Response Time</td>
<td>Success Rate: 97% to Standard Performance Rate: 14:41 on 90% of Incidents</td>
<td>Success: ▲ 3% from 2020 baseline (94%) Performance: ▲ 21% from 2020 baseline (12:09)</td>
<td></td>
</tr>
<tr>
<td>Operational Goal</td>
<td>Success Rate: 76% to 10:00 Goal Performance Rate: 09:26 on 70% of Incidents</td>
<td>Success: ▲ 7% from 2020 baseline (68%) Performance: ▼ 10% from 2020 baseline (10:25)</td>
<td></td>
</tr>
</tbody>
</table>
# DEER SPRINGS
## FIRE DISTRICT

### Chief's Report

**Page 17**

May 2021

---

<table>
<thead>
<tr>
<th>Medical Emergency</th>
<th>Other</th>
<th>Traffic Collision</th>
<th>Fire</th>
<th>Public Assist</th>
<th>HazMat</th>
<th>Rescue</th>
</tr>
</thead>
<tbody>
<tr>
<td>73</td>
<td>11</td>
<td>12</td>
<td>15</td>
<td>5</td>
<td>1</td>
<td>0</td>
</tr>
</tbody>
</table>

**TOTAL INCIDENT ACTIVITY : 117**  ▼ 19% from last month (145)  ▼ 15% from last year (137)

---

## TURNOUT TIME

The Department has a standard of “turning out” for an incident within 1 minute 40 seconds (1:40) of dispatch. The Department’s goal is to meet that standard on 90% of emergency incidents.

- **69%** to standard of 01:40
  - 02:20 performance on 90% of emergency incidents

---

## TOTAL RESPONSE TIME

The Department has a standard for the total response time to an incident based on the population density of the area. The Department’s goal is to meet that standard on 90% of emergency incidents.

- **85%** to respective standard
  - 13:57 performance on 90% of emergency incidents

---

## URBAN

- Time Standard = 08:00
- Performance = 75%

## RURAL

- Time Standard = 13:00
- Performance = 83%

## OUTLYING

- Time Standard = 23:00
- Performance = 100%

---

## OPERATIONAL GOAL

The Department has an operational goal of responding to 70% of Medical Emergencies within ten minutes (10:00).

- **65%** to 10:00 goal
  - 10:19 performance on 70% of emergency incidents

---

**SUCCESS RATE**

- ▼ 2% from 2020 baseline (71%)
- ▲ 19% from 2020 baseline (01:57)

**PERFORMANCE RATE**

- ▲ 3% from 2020 baseline (82%)
- ▲ 22% from 2020 baseline (11:27)
## Deer Springs Fire — Community Performance Data

### Station 11

<table>
<thead>
<tr>
<th>Medical Emergency</th>
<th>Other</th>
<th>Traffic Collision</th>
<th>Fire</th>
<th>Public Assist</th>
<th>HazMat</th>
<th>Rescue</th>
<th>TOTAL INCIDENT ACTIVITY: 55</th>
</tr>
</thead>
<tbody>
<tr>
<td>33</td>
<td></td>
<td>8</td>
<td>9</td>
<td>3</td>
<td>1</td>
<td>1</td>
<td>▼ 36% from last month</td>
</tr>
</tbody>
</table>

**Turnout Time**
- Success Rate: 75% to 01:40 Standard
- Performance Rate: 02:22 on 90% of Incidents
- Performance: ▲ 30% from 2020 baseline (01:49)

**Total Response Time**
- Success Rate: 86% to Standard
- Performance Rate: 14:15 on 90% of Incidents
- Performance: ▲ 33% from 2020 baseline (10:45)

**Operational Goal**
- Success Rate: 60% to 10:00 Goal
- Performance Rate: 10:54 on 70% of Incidents
- Performance: ▼ 12% from 2020 baseline (09:36)

### Station 12

<table>
<thead>
<tr>
<th>Medical Emergency</th>
<th>Other</th>
<th>Traffic Collision</th>
<th>Fire</th>
<th>Public Assist</th>
<th>HazMat</th>
<th>Rescue</th>
<th>TOTAL INCIDENT ACTIVITY: 41</th>
</tr>
</thead>
<tbody>
<tr>
<td>22</td>
<td></td>
<td>2</td>
<td>3</td>
<td>11</td>
<td>3</td>
<td>0</td>
<td>▲ 21% from last month</td>
</tr>
</tbody>
</table>

**Turnout Time**
- Success Rate: 66% to 01:40 Standard
- Performance Rate: 02:15 on 90% of Incidents
- Performance: ▲ 12% from 2020 baseline (02:01)

**Total Response Time**
- Success Rate: 85% to Standard
- Performance Rate: 13:32 on 90% of Incidents
- Performance: ▲ 11% from 2020 baseline (12:14)

**Operational Goal**
- Success Rate: 52% to 10:00 Goal
- Performance Rate: 10:38 on 70% of Incidents
- Performance: ▼ 3% from 2020 baseline (11:15)

### Station 13

<table>
<thead>
<tr>
<th>Medical Emergency</th>
<th>Other</th>
<th>Traffic Collision</th>
<th>Fire</th>
<th>Public Assist</th>
<th>HazMat</th>
<th>Rescue</th>
<th>TOTAL INCIDENT ACTIVITY: 21</th>
</tr>
</thead>
<tbody>
<tr>
<td>18</td>
<td></td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>1</td>
<td>0</td>
<td>▼ 16% from last month</td>
</tr>
</tbody>
</table>

**Turnout Time**
- Success Rate: 59% to 01:40 Standard
- Performance Rate: 02:11 on 90% of Incidents
- Performance: ▼ 8% from 2020 baseline (02:00)

**Total Response Time**
- Success Rate: 81% to Standard
- Performance Rate: 09:15 on 90% of Incidents
- Performance: ▲ 12% from 2020 baseline (09:08)

**Operational Goal**
- Success Rate: 94% to 10:00 Goal
- Performance Rate: 07:28 on 70% of Incidents
- Performance: ▲ 23% from 2020 baseline (09:37)