

May 2021

CHIEF'S REPORT



STAFF RECOGNITION

Firefighter I Hiring Coordinators
Fire Captain Dave La Mora
Fire Captain Brad Loven, and
Fire Captain Kyle Custeau



The Executive Leadership Team would like to recognize the Firefighter I Hiring Coordinators for their excellent contributions to the Department. This year has seen unprecedented hiring needs and coordination of the Firefighter I platoons.

The dedication and experience of these individuals contributed to the seamless hiring of five Firefighter I Fire Crews and Engine Company staffing.

When FC La Mora, FC Loven, and FC Custeau aren't coordinating the year-round hiring of Firefighter I's, they operate as a part of San Diego's Helitack Program.



ORGANIZATION ACTIVITIES

- San Diego experienced multiple vegetation fires in the month of May, starting with the Southern Fire that burned over 5,300 acres in the community of Shelter Valley. Other incidents include a 30 acre fire in Lakeside (pictured above), the 4 acre Fernbrook Fire in Ramona, a 6 acre Border Fire on Otay Mountain, and the 7 acre Deer Fire in Deer Springs (pictured on page 17 and 18).
- Department staff provided hands on training to students at the Palomar College Fire Academy (pictured on page 3).
- Training continued for the CAL FIRE Fire Crews, including the Firefighter Fire Crews stationed at the Rainbow Fire Center (pictured on page 8).
- San Diego County Fire continues to support the County's vaccination efforts through Operation Collaboration (pictured on page 14). Vaccinations are currently being provided in rural communities, at schools, and at long term care facilities.
- At the County of San Diego Board of Supervisors Budget Hearing, the Board gave direction to the Chief Administrative Officer to implement three-person staffing at the remaining two-person staffed County Fire Stations. It is expected that this direction will be approved as a part of the June budget change letter process.
- Department staff participated in the County Wildland Drills, a multi-agency training dedicated to large scale wildland fire preparation.

BUREAU REPORTS

EMERGENCY COMMAND CENTER



2,194 Emergency Calls received

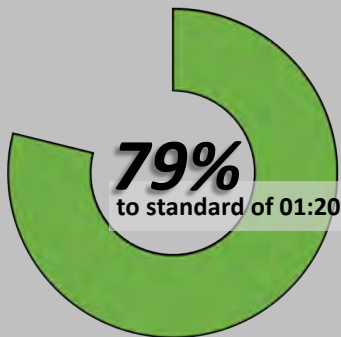


99.2% of Emergency Calls answered within 10 seconds



2,045 total Emergency Incidents dispatched

The Department has a standard of processing emergency incidents within **1 minute 20 seconds (01:20)** of receipt. The Department's goal is to meet that standard on **90% of emergency incidents.**



01:38 performance on 90% of emergency incidents

HISTORICAL COMPARISON

EMERGENCY CALLS RECEIVED

- ▲ 11% from last month (1,986)
- ▲ 29% from last year (1,704)

EMERGENCY INCIDENTS DISPATCHED

- ▲ 18% from last month (1,729)
- ▲ 21% from last year (1,690)

SUCCESS RATE

- ▲ 3% from 2020 baseline (76%)

PERFORMANCE RATE

- ▲ 21% from 2020 baseline (01:21)



COMMUNITY RISK REDUCTION

5,439

Defensible Space Inspections

218

Fire & Life Safety Inspections

161

Building Plan Reviews

PUBLIC EDUCATION

The Public Education group distributed information to the community through social media platforms:

- Drowning Prevention for Children and Adults
- Wildfire Preparedness Week
- Home Hardening
- Defensible Space
- Evacuation Planning
- Alert San Diego
- Fire Crews for the 2021 Fire Season and the Rainbow Fire Center
- COVID-19 Vaccination Schedules

TRAINING



The Department completed 5,513 training assignments



The Department completed 9,450 training hours

VOLUNTEER RESERVE PROGRAM



The program currently has 72 active Volunteer Reserves

- Volunteer Reserves served 123 shifts
- 32% of active Volunteer Reserves served 3 or more shifts
- 47% of active Volunteer Reserves served at least 1 shift

SAN DIEGO COUNTY FIRE



480

Medical
Emergency

30

Other

71

Traffic
Collision

66

Fire

28

Public
Assist

4

HazMat

16

Rescue

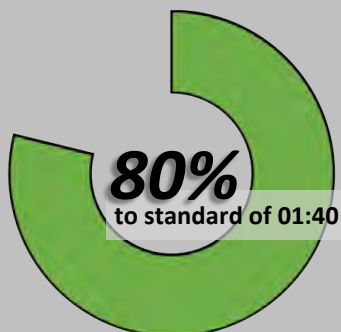
TOTAL INCIDENT ACTIVITY : 695

▼ 6% from last month (741)

▲ 15% from last year (604)

TURNOUT TIME

The Department has a standard of "turning out" for an incident within **1 minute 40 seconds (1:40)** of dispatch. The Department's goal is to meet that standard on **90% of emergency incidents**.



02:03 performance on 90% of emergency incidents

SUCCESS RATE

▲ 1% from 2020 baseline (79%)

PERFORMANCE RATE

▲ 21% from 2020 baseline (01:42)

TOTAL RESPONSE TIME

The Department has a standard for the total response time to an incident based on the population density of the area. The Department's goal is to meet that standard on **90% of emergency incidents**.



18:13 performance on 90% of emergency incidents

SUCCESS RATE

▲ 1% from 2020 baseline (77%)

PERFORMANCE RATE

▲ 30% from 2020 baseline (14:02)



URBAN

Time Standard = 08:00
Performance = 54%



RURAL

Time Standard = 13:00
Performance = 84%



OUTLYING

Time Standard = 23:00
Performance = 91%

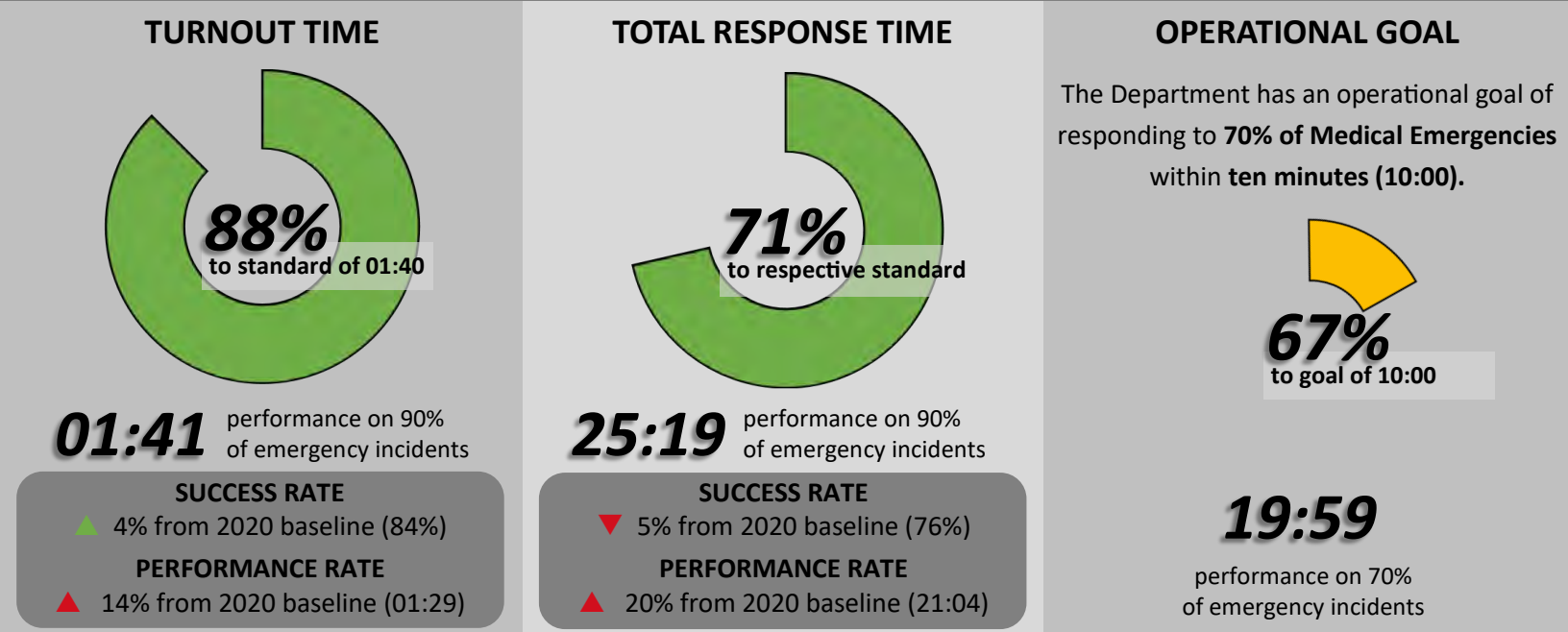
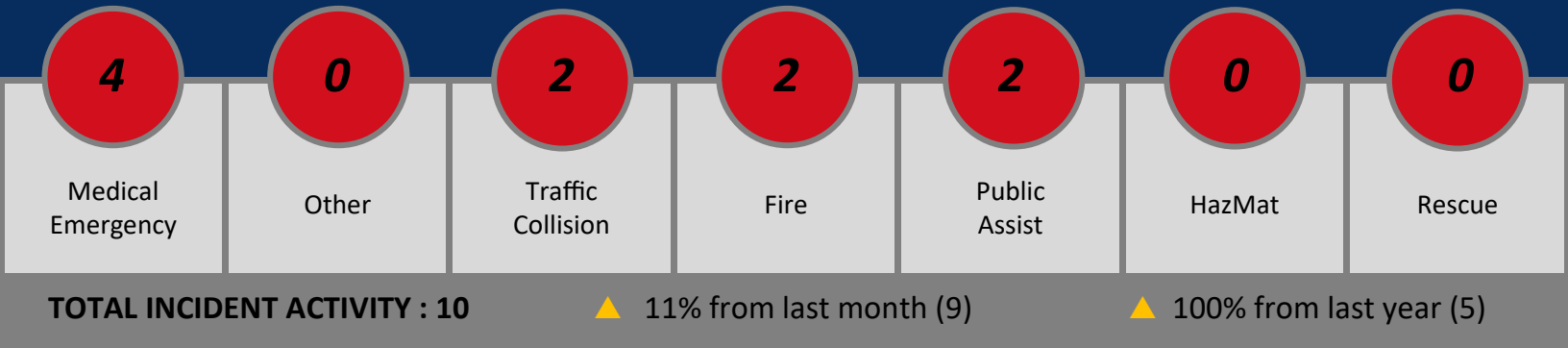
OPERATIONAL GOAL

The Department has an operational goal of responding to **70% of Medical Emergencies** within **ten minutes (10:00)**.



11:53 performance on 70% of emergency incidents

Battalion 1 — Northern Division



De Luz		TOTAL INCIDENT ACTIVITY : 10		▲ 11% from last month		▲ 100% from last year							
Medical Emergency	4	Other	0	Traffic Collision	2	Fire	2	Public Assist	2	HazMat	0	Rescue	0
Turnout Time		Success Rate: 88% to 01:40 Standard Performance Rate: 01:41 on 90% of Incidents				Success: ▲ 4% from 2020 baseline (84%) Performance: ▲ 14% from 2020 baseline (01:29)							
Total Response Time		Success Rate: 71% to Standard Performance Rate: 25:19 on 80% of Incidents				Success: ▼ 5% from 2020 baseline (76%) Performance: ▲ 20% from 2020 baseline (21:04)							
Operational Goal		Success Rate: 17% to 10:00 Goal Performance Rate: 19:59 on 70% of Incidents				Success: ▼ 3% from 2020 baseline (20%) Performance: ▲ 13% from 2020 baseline (17:37)							



Battalion 7 — Northern Division

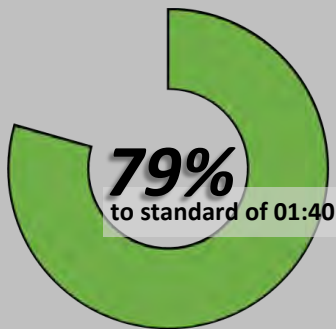


TOTAL INCIDENT ACTIVITY : 42

▲ 31% from last month (32)

▼ 9% from last year (46)

TURNOUT TIME



02:01 performance on 90% of emergency incidents

SUCCESS RATE

▲ 9% from 2020 baseline (70%)

PERFORMANCE RATE

▲ 10% from 2020 baseline (01:51)

TOTAL RESPONSE TIME



13:16 performance on 90% of emergency incidents

SUCCESS RATE

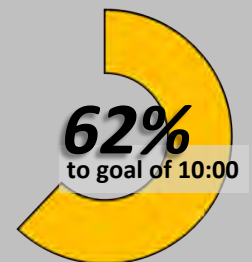
▼ 1% from 2020 baseline (88%)

PERFORMANCE RATE

▲ 4% from 2020 baseline (12:44)

OPERATIONAL GOAL

The Department has an operational goal of responding to **70% of Medical Emergencies** within **ten minutes (10:00)**.



11:02

performance on 70% of emergency incidents

Pauma Valley

TOTAL INCIDENT ACTIVITY : 41

▲ 8% from last month

▲ 24% from last year



Turnout Time

Success Rate: 76% to 01:40 Standard
Performance Rate: 02:02 on 90% of Incidents

Success: ▲ 6% from 2020 baseline (70%)
Performance: ▲ 12% from 2020 baseline (01:49)

Total Response Time

Success Rate: 88% to Standard
Performance Rate: 12:35 on 90% of Incidents

Success: ▲ 2% from 2020 baseline (86%)
Performance: ▲ 4% from 2020 baseline (12:05)

Operational Goal

Success Rate: 61% to 10:00 Goal
Performance Rate: 11:02 on 70% of Incidents

Success: ▼ 1% from 2020 baseline (62%)
Performance: ▲ 4% from 2020 baseline (10:35)

Palomar Mt.

TOTAL INCIDENT ACTIVITY : 9

▼ 36% from last month

▼ 31% from last year



Turnout Time

Success Rate: 100% to 01:40 Standard
Performance Rate: 01:08 on 90% of Incidents

Success: ▲ 31% from 2020 baseline (69%)
Performance: ▼ 37% from 2020 baseline (01:49)

Total Response Time

Success Rate: 75% to Standard
Performance Rate: 44:57 on 90% of Incidents

Success: ▼ 21% from 2020 baseline (96%)
Performance: ▲ 242% from 2020 baseline (13:08)

Operational Goal

Success Rate: 67% to 10:00 Goal
Performance Rate: 10:09 on 70% of Incidents

Success: ▲ 16% from 2020 baseline (51%)
Performance: ▼ 11% from 2020 baseline (11:27)

Battalion 5 — Central Division

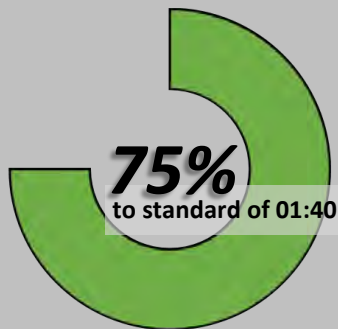
66	6	15	12	0	1	1
Medical Emergency	Other	Traffic Collision	Fire	Public Assist	HazMat	Rescue

TOTAL INCIDENT ACTIVITY : 101

▼ 4% from last month (105)

▲ 20% from last year (84)

TURNOUT TIME



02:09 performance on 90%
of emergency incidents

SUCCESS RATE

▼ 1% from 2020 baseline (76%)

PERFORMANCE RATE

▲ 22% from 2020 baseline (01:46)

TOTAL RESPONSE TIME



24:05 performance on 90%
of emergency incidents

SUCCESS RATE

▼ 5% from 2020 baseline (86%)

PERFORMANCE RATE

▲ 44% from 2020 baseline (16:47)

OPERATIONAL GOAL

The Department has an operational goal of responding to **70% of Medical Emergencies** within **ten minutes (10:00)**.



12:24

performance on 70%
of emergency incidents

Julian

TOTAL INCIDENT ACTIVITY : 47

▼ 18% from last month

▲ 9% from last year

Medical Emergency	27	Other	2	Traffic Collision	8	Fire	7	Public Assist	3	HazMat	0	Rescue	0
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Turnout Time

Success Rate: 74% to 01:40 Standard
Performance Rate: 02:16 on 90% of Incidents

Success: ▼ 5% from 2020 baseline (79%)
Performance: ▲ 37% from 2020 baseline (01:39)

Total Response Time

Success Rate: 83% to Standard
Performance Rate: 17:07 on 90% of Incidents

Success: ▼ 2% from 2020 baseline (85%)
Performance: ▲ 27% from 2020 baseline (13:31)

Operational Goal

Success Rate: 36% to 10:00 Goal
Performance Rate: 11:56 on 70% of Incidents

Success: ▼ 3% from 2020 baseline (39%)
Performance: ▲ 4% from 2020 baseline (11:32)

Warner Springs

TOTAL INCIDENT ACTIVITY : 9

▲ 29% from last month

▲ 13% from last year

Medical Emergency	7	Other	0	Traffic Collision	2	Fire	0	Public Assist	0	HazMat	0	Rescue	0
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Turnout Time

Success Rate: 67% to 01:40 Standard
Performance Rate: 01:52 on 90% of Incidents

Success: ▼ 9% from 2020 baseline (76%)
Performance: ▲ 11% from 2020 baseline (01:40)

Total Response Time

Success Rate: 57% to Standard
Performance Rate: 17:25 on 90% of Incidents

Success: ▼ 27% from 2020 baseline (84%)
Performance: ▲ 39% from 2020 baseline (12:30)

Operational Goal

Success Rate: 57% to 10:00 Goal
Performance Rate: 11:39 on 70% of Incidents

Success: ▼ 2% from 2020 baseline (59%)
Performance: ▲ 12% from 2020 baseline (10:22)



Battalion 5 — Community Performance Data

Shelter Valley

TOTAL INCIDENT ACTIVITY : 17

▼ 23% from last month

▲ 6% from last year

Medical Emergency	10	Other	2	Traffic Collision	1	Fire	4	Public Assist	0	HazMat	0	Rescue	0
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Turnout Time	Success Rate: 75% to 01:40 Standard Performance Rate: 01:52 on 90% of Incidents	Success: ▼ 3% from 2020 baseline (78%) Performance: ▲ 11% from 2020 baseline (01:41)
Total Response Time	Success Rate: 60% to Standard Performance Rate: 40:34 on 90% of Incidents	Success: ▼ 23% from 2020 baseline (81%) Performance: ▲ 96% from 2020 baseline (21:57)
Operational Goal	Success Rate: 30% to 10:00 Goal Performance Rate: 24:13 on 70% of Incidents	Success: ▲ 5% from 2020 baseline (25%) Performance: ▲ 25% from 2020 baseline (19:24)

Ocotillo Wells

TOTAL INCIDENT ACTIVITY : 6

▼ 29% from last month

▲ 150% from last year

Medical Emergency	6	Other	0	Traffic Collision	0	Fire	0	Public Assist	0	HazMat	0	Rescue	0
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Turnout Time	Success Rate: 83% to 01:40 Standard Performance Rate: 01:59 on 90% of Incidents	Success: ▲ 15% from 2020 baseline (68%) Performance: ▲ 10% from 2020 baseline (01:48)
Total Response Time	Success Rate: 100% to Standard Performance Rate: 17:30 on 90% of Incidents	Success: ▲ 13% from 2020 baseline (87%) Performance: ▼ 6% from 2020 baseline (18:35)
Operational Goal	Success Rate: 25% to 10:00 Goal Performance Rate: 13:35 on 70% of Incidents	Success: ▼ 7% from 2020 baseline (32%) Performance: ▼ 22% from 2020 baseline (17:18)

Ranchita

TOTAL INCIDENT ACTIVITY : 5

▼ 29% from last month

▲ 150% from last year

Medical Emergency	2	Other	0	Traffic Collision	1	Fire	0	Public Assist	1	HazMat	0	Rescue	1
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Turnout Time	Success Rate: 75% to 01:40 Standard Performance Rate: 01:58 on 90% of Incidents	Success: ▲ 11% from 2020 baseline (64%) Performance: ▲ 7% from 2020 baseline (01:50)
Total Response Time	Success Rate: 100% to Standard Performance Rate: 11:07 on 90% of Incidents	Success: ▲ 7% from 2020 baseline (93%) Performance: ▼ 22% from 2020 baseline (14:13)
Operational Goal	Success Rate: 67% to 10:00 Goal Performance Rate: 08:24 on 70% of Incidents	Success: ▲ 8% from 2020 baseline (59%) Performance: ▼ 29% from 2020 baseline (11:45)

Sunshine Summit

TOTAL INCIDENT ACTIVITY : 26

▲ 86% from last month

▲ 189% from last year

Medical Emergency	18	Other	2	Traffic Collision	3	Fire	1	Public Assist	1	HazMat	1	Rescue	0
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Turnout Time	Success Rate: 76% to 01:40 Standard Performance Rate: 02:05 on 90% of Incidents	Success: ▼ 2% from 2020 baseline (78%) Performance: ▲ 26% from 2020 baseline (01:39)
Total Response Time	Success Rate: 89% to Standard Performance Rate: 20:50 on 90% of Incidents	Success: ▼ 3% from 2020 baseline (92%) Performance: ▲ 40% from 2020 baseline (14:51)
Operational Goal	Success Rate: 61% to 10:00 Goal Performance Rate: 11:19 on 70% of Incidents	Success: ▲ 10% from 2020 baseline (51%) Performance: ▼ 13% from 2020 baseline (13:00)

Battalion 8 — Central Division

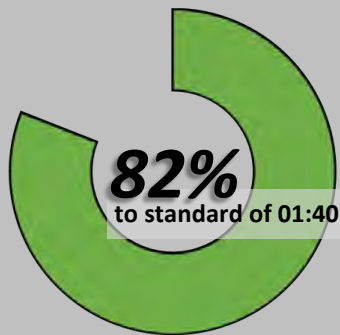


TOTAL INCIDENT ACTIVITY : 34

▲ 62% from last month (21)

▼ 23% from last year (44)

TURNOUT TIME



02:06 performance on 90% of emergency incidents

SUCCESS RATE

▼ 3% from 2020 baseline (85%)

PERFORMANCE RATE

▲ 41% from 2020 baseline (01:29)

TOTAL RESPONSE TIME



16:42 performance on 90% of emergency incidents

SUCCESS RATE

▲ 5% from 2020 baseline (91%)

PERFORMANCE RATE

▲ 7% from 2020 baseline (15:39)

OPERATIONAL GOAL

The Department has an operational goal of responding to **70% of Medical Emergencies** within **ten minutes (10:00)**.



14:36

performance on 70% of emergency incidents

San Pasqual

TOTAL INCIDENT ACTIVITY : 4

▼ 43% from last month

▼ 20% from last year



Turnout Time

Success Rate: 50% to 01:40 Standard
Performance Rate: 02:36 on 90% of Incidents

Success: ▼ 35% from 2020 baseline (85%)
Performance: ▲ 88% from 2020 baseline (01:23)

Total Response Time

Success Rate: 50% to Standard
Performance Rate: 16:46 on 90% of Incidents

Success: ▼ 23% from 2020 baseline (73%)
Performance: ▲ 1% from 2020 baseline (16:39)

Operational Goal

Success Rate: 0% to 10:00 Goal
Performance Rate: 17:21 on 70% of Incidents

Success: ▼ 25% from 2020 baseline (25%)
Performance: ▲ 9% from 2020 baseline (15:52)

Intermountain

TOTAL INCIDENT ACTIVITY : 34

▲ 127% from last month

▼ 3% from last year



Turnout Time

Success Rate: 83% to 01:40 Standard
Performance Rate: 01:57 on 90% of Incidents

Success: ▲ 1% from 2020 baseline (82%)
Performance: ▲ 31% from 2020 baseline (01:29)

Total Response Time

Success Rate: 100% to Standard
Performance Rate: 17:06 on 90% of Incidents

Success: ▲ 5% from 2020 baseline (95%)
Performance: ▲ 19% from 2020 baseline (14:23)

Operational Goal

Success Rate: 50% to 10:00 Goal
Performance Rate: 14:33 on 70% of Incidents

Success: ▲ 5% from 2020 baseline (45%)
Performance: ▲ 16% from 2020 baseline (12:36)



Battalion 8 — Community Performance Data

Four Corners

TOTAL INCIDENT ACTIVITY : 5

▼ 62% from last month

▲ 25% from last year

Medical Emergency	1	Other	0	Traffic Collision	0	Fire	0	Public Assist	1	HazMat	0	Rescue	3
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Turnout Time	Success Rate: 100% to 01:40 Standard Performance Rate: 01:26 on 90% of Incidents	Success: ▲ 10% from 2020 baseline (90%) Performance: ▲ 3% from 2020 baseline (01:23)
Total Response Time	Success Rate: 100% to Standard Performance Rate: 10:08 on 90% of Incidents	Success: ▲ 13% from 2020 baseline (87%) Performance: ▼ 37% from 2020 baseline (16:06)
Operational Goal	Success Rate: 50% to 10:00 Goal Performance Rate: 09:21 on 70% of Incidents	Success: ▲ 37% from 2020 baseline (13%) Performance: ▼ 40% from 2020 baseline (15:31)



Battalion 2 — South Western Division

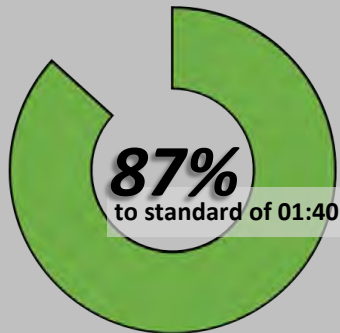


TOTAL INCIDENT ACTIVITY : 19

▼ 30% from last month (27)

▼ 27% from last year (26)

TURNOUT TIME



01:55 performance on 90%
of emergency incidents

SUCCESS RATE

▲ 12% from 2020 baseline (75%)

PERFORMANCE RATE

▲ 7% from 2020 baseline (01:48)

TOTAL RESPONSE TIME



11:53 performance on 90%
of emergency incidents

SUCCESS RATE

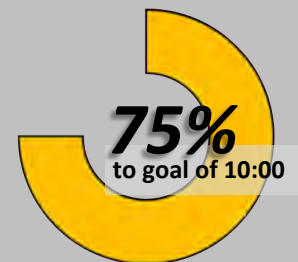
▼ 8% from 2020 baseline (90%)

PERFORMANCE RATE

▼ 0% from 2020 baseline (11:56)

OPERATIONAL GOAL

The Department has an operational goal of responding to **70% of Medical Emergencies** within **ten minutes (10:00)**.



09:24

performance on 70%
of emergency incidents

Harbison Canyon

TOTAL INCIDENT ACTIVITY : 18

▼ 36% from last month

▼ 22% from last year



Turnout Time

Success Rate: 85% to 01:40 Standard
Performance Rate: 01:57 on 90% of Incidents

Success: ▲ 11% from 2020 baseline (74%)
Performance: ▲ 12% from 2020 baseline (01:45)

Total Response Time

Success Rate: 83% to Standard
Performance Rate: 11:45 on 90% of Incidents

Success: ▼ 6% from 2020 baseline (89%)
Performance: ▲ 3% from 2020 baseline (11:22)

Operational Goal

Success Rate: 75% to 10:00 Goal
Performance Rate: 09:24 on 70% of Incidents

Success: ▼ 2% from 2020 baseline (77%)
Performance: ▲ 4% from 2019 baseline (09:47)

Sycamore Canyon

TOTAL INCIDENT ACTIVITY : 4

▼ 50% from last month

▲ 33% from last year



Turnout Time

Success Rate: 100% to 01:40 Standard
Performance Rate: 01:34 on 90% of Incidents

Success: ▲ 35% from 2020 baseline (65%)
Performance: ▲ 5% from 2020 baseline (01:29)

Total Response Time

Success Rate: N/A to Standard
Performance Rate: N/A on 90% of Incidents

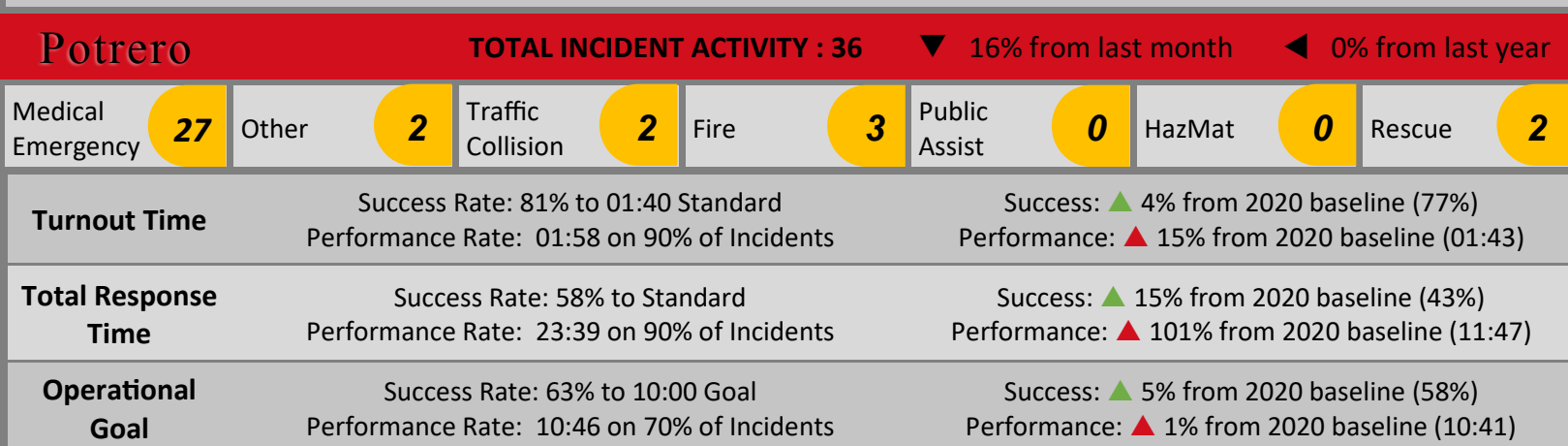
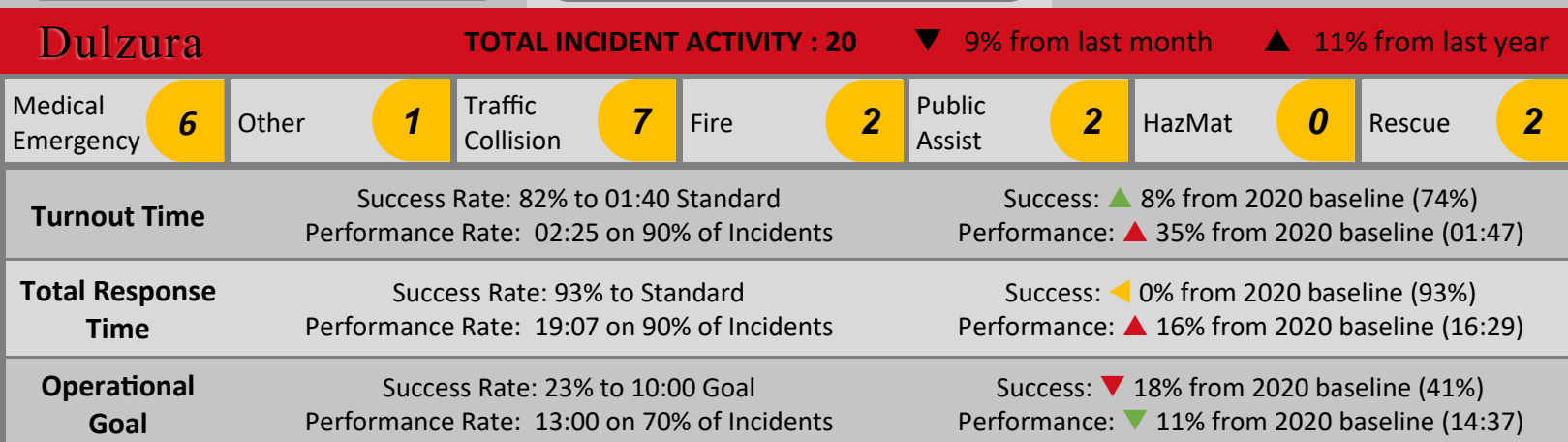
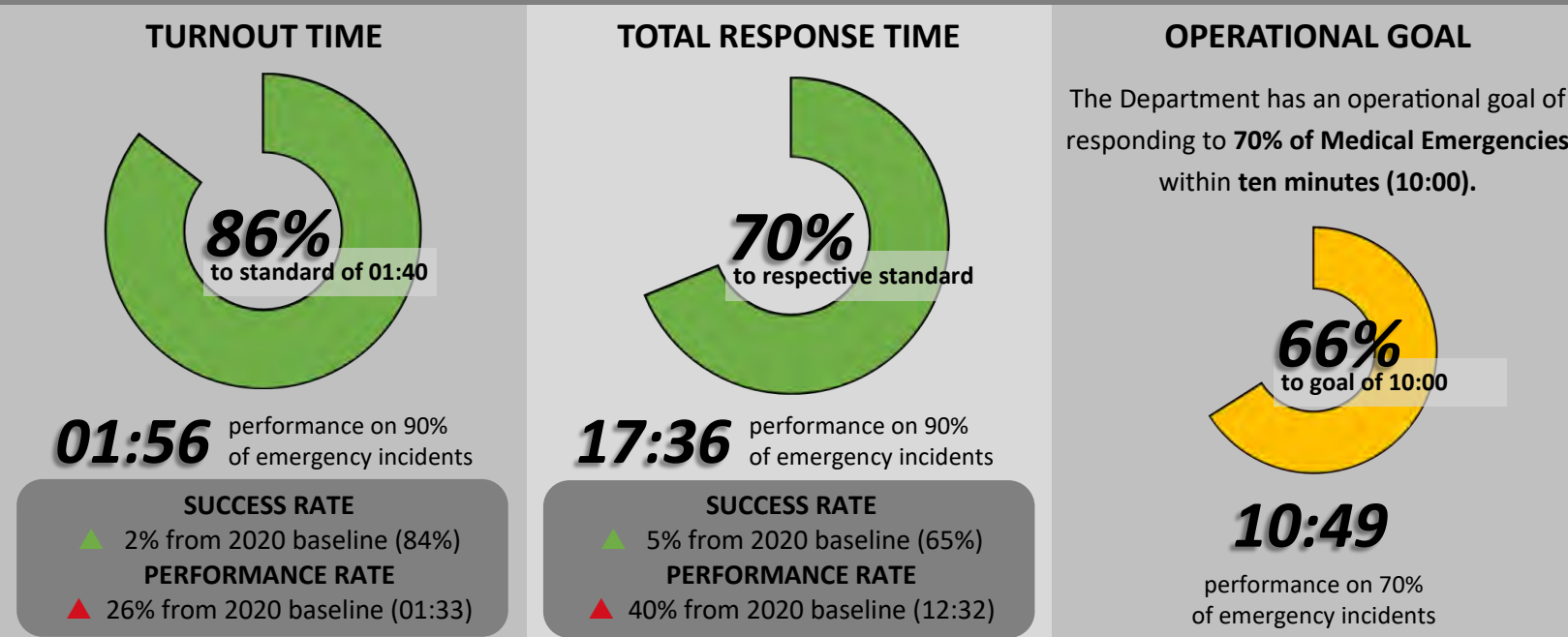
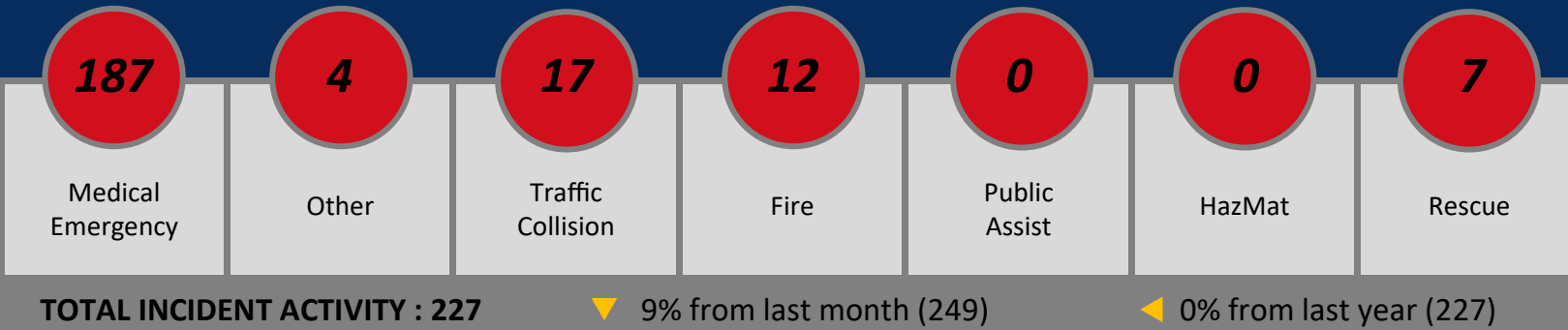
Success: N/A from 2020 baseline (89%)
Performance: N/A from 2020 baseline (11:46)

Operational Goal

Success Rate: N/A to 10:00 Goal
Performance Rate: N/A on 70% of Incidents

Success: N/A from 2020 baseline (13%)
Performance: N/A from 2020 baseline (11:10)

Battalion 3 — South Western Division





Battalion 3 — Community Performance Data

Lyons Valley

TOTAL INCIDENT ACTIVITY : 13

▼ 7% from last month

▼ 35% from last year

Medical Emergency	9	Other	1	Traffic Collision	1	Fire	2	Public Assist	0	HazMat	0	Rescue	0
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Turnout Time	Success Rate: 92% to 01:40 Standard Performance Rate: 01:23 on 90% of Incidents	Success: ▲ 16% from 2020 baseline (76%) Performance: ▼ 17% from 2020 baseline (01:40)
Total Response Time	Success Rate: 100% to Standard Performance Rate: 16:18 on 90% of Incidents	Success: ▲ 9% from 2020 baseline (91%) Performance: ▼ 9% from 2020 baseline (17:58)
Operational Goal	Success Rate: 22% to 10:00 Goal Performance Rate: 12:34 on 70% of Incidents	Success: ▼ 1% from 2020 baseline (23%) Performance: ▼ 20% from 2020 baseline (15:43)

Jamul

TOTAL INCIDENT ACTIVITY : 57

▼ 21% from last month

▲ 78% from last year

Medical Emergency	37	Other	5	Traffic Collision	9	Fire	3	Public Assist	1	HazMat	0	Rescue	2
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Turnout Time	Success Rate: 84% to 01:40 Standard Performance Rate: 01:57 on 90% of Incidents	Success: ▲ 7% from 2020 baseline (77%) Performance: ▲ 15% from 2020 baseline (01:41)
Total Response Time	Success Rate: 89% to Standard Performance Rate: 15:35 on 90% of Incidents	Success: ▼ 2% from 2020 baseline (91%) Performance: ▲ 28% from 2020 baseline (12:08)
Operational Goal	Success Rate: 60% to 10:00 Goal Performance Rate: 11:29 on 70% of Incidents	Success: ▼ 7% from 2020 baseline (67%) Performance: ▲ 10% from 2020 baseline (10:25)

Deerhorn Valley

TOTAL INCIDENT ACTIVITY : 8

▲ 33% from last month

▼ 38% from last year

Medical Emergency	5	Other	0	Traffic Collision	0	Fire	1	Public Assist	1	HazMat	0	Rescue	1
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Turnout Time	Success Rate: 83% to 01:40 Standard Performance Rate: 01:43 on 90% of Incidents	Success: ▲ 8% from 2020 baseline (75%) Performance: ▲ 4% from 2020 baseline (01:39)
Total Response Time	Success Rate: 100% to Standard Performance Rate: 18:23 on 90% of Incidents	Success: ▲ 16% from 2020 baseline (84%) Performance: ▼ 5% from 2020 baseline (19:18)
Operational Goal	Success Rate: 40% to 10:00 Goal Performance Rate: 17:11 on 70% of Incidents	Success: ▲ 8% from 2020 baseline (12%) Performance: ▲ 6% from 2020 baseline (16:18)

Otay

TOTAL INCIDENT ACTIVITY : 130

▼ 2% from last month

▲ 20% from last year

Medical Emergency	124	Other	4	Traffic Collision	0	Fire	1	Public Assist	1	HazMat	0	Rescue	0
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Turnout Time	Success Rate: 85% to 01:40 Standard Performance Rate: 01:50 on 90% of Incidents	Success: ▼ 5% from 2020 baseline (90%) Performance: ▲ 32% from 2020 baseline (01:23)
Total Response Time	Success Rate: 56% to Standard Performance Rate: 14:02 on 90% of Incidents	Success: ▼ 0% from 2020 baseline (56%) Performance: ▲ 33% from 2020 baseline (10:32)
Operational Goal	Success Rate: 79% to 10:00 Goal Performance Rate: 08:58 on 70% of Incidents	Success: ▲ 4% from 2020 baseline (75%) Performance: ▼ 3% from 2020 baseline (09:13)

Battalion 4 — South Eastern Division

120

4

13

26

0

3

4

Medical
Emergency

Other

Traffic
Collision

Fire

Public
Assist

HazMat

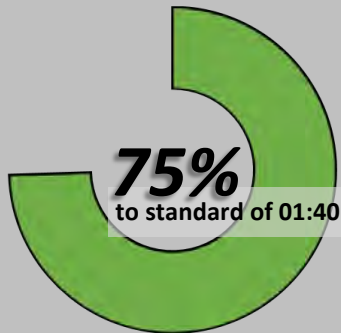
Rescue

TOTAL INCIDENT ACTIVITY : 170

▲ 7% from last month (159)

▲ 2% from last year (166)

TURNOUT TIME



02:05 performance on 90%
of emergency incidents

SUCCESS RATE

▲ 1% from 2020 baseline (74%)

PERFORMANCE RATE

▲ 14% from 2020 baseline (01:50)

TOTAL RESPONSE TIME



20:29 performance on 90%
of emergency incidents

SUCCESS RATE

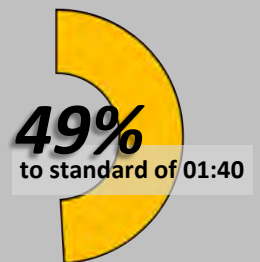
▼ 1% from 2020 baseline (84%)

PERFORMANCE RATE

▲ 41% from 2020 baseline (14:32)

OPERATIONAL GOAL

The Department has an operational goal of responding to **70% of Medical Emergencies** within **ten minutes (10:00)**.



12:57

performance on 70%
of emergency incidents

Campo

TOTAL INCIDENT ACTIVITY : 34

▼ 19% from last month

▲ 31% from last year

Medical
Emergency

28

Other

1

Traffic
Collision

0

Fire

4

Public
Assist

0

HazMat

0

Rescue

1

Turnout Time

Success Rate: 77% to 01:40 Standard
Performance Rate: 01:56 on 90% of Incidents

Success: ▼ 1% from 2020 baseline (78%)
Performance: ▲ 9% from 2020 baseline (01:46)

Total Response Time

Success Rate: 76% to Standard
Performance Rate: 19:45 on 90% of Incidents

Success: ▼ 9% from 2020 baseline (85%)
Performance: ▲ 36% from 2020 baseline (14:33)

Operational Goal

Success Rate: 40% to 10:00 Goal
Performance Rate: 13:43 on 70% of Incidents

Success: ▼ 12% from 2020 baseline (52%)
Performance: ▲ 14% from 2020 baseline (12:04)

Lake Morena

TOTAL INCIDENT ACTIVITY : 14

▲ 8% from last month

▼ 7% from last year

Medical
Emergency

12

Other

0

Traffic
Collision

0

Fire

1

Public
Assist

1

HazMat

0

Rescue

0

Turnout Time

Success Rate: 92% to 01:40 Standard
Performance Rate: 01:32 on 90% of Incidents

Success: ▲ 10% from 2020 baseline (82%)
Performance: ▼ 1% from 2020 baseline (01:33)

Total Response Time

Success Rate: 92% to Standard
Performance Rate: 09:15 on 90% of Incidents

Success: ▲ 10% from 2020 baseline (82%)
Performance: ▼ 14% from 2020 baseline (10:43)

Operational Goal

Success Rate: 91% to 10:00 Goal
Performance Rate: 07:25 on 70% of Incidents

Success: ▲ 13% from 2020 baseline (78%)
Performance: ▼ 18% from 2020 baseline (09:03)



Battalion 4 — Community Performance Data

Jacumba

TOTAL INCIDENT ACTIVITY : 23

▼ 15% from last month

▼ 8% from last year

Medical Emergency	17	Other	0	Traffic Collision	3	Fire	2	Public Assist	1	HazMat	0	Rescue	0
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Turnout Time	Success Rate: 75% to 01:40 Standard Performance Rate: 01:51 on 90% of Incidents	Success: ▲ 5% from 2020 baseline (70%) Performance: ▲ 5% from 2020 baseline (01:46)
Total Response Time	Success Rate: 78% to Standard Performance Rate: 15:40 on 90% of Incidents	Success: ▼ 2% from 2020 baseline (80%) Performance: ▲ 31% from 2020 baseline (11:57)
Operational Goal	Success Rate: 41% to 10:00 Goal Performance Rate: 13:38 on 70% of Incidents	Success: ▼ 30% from 2020 baseline (71%) Performance: ▲ 33% from 2020 baseline (10:15)

Pine Valley

TOTAL INCIDENT ACTIVITY : 39

▲ 8% from last month

▲ 8% from last year

Medical Emergency	24	Other	3	Traffic Collision	2	Fire	8	Public Assist	0	HazMat	0	Rescue	2
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Turnout Time	Success Rate: 74% to 01:40 Standard Performance Rate: 02:28 on 90% of Incidents	Success: ▲ 3% from 2020 baseline (71%) Performance: ▲ 30% from 2020 baseline (01:54)
Total Response Time	Success Rate: 82% to Standard Performance Rate: 16:46 on 90% of Incidents	Success: ▲ 1% from 2020 baseline (81%) Performance: ▲ 33% from 2020 baseline (12:37)
Operational Goal	Success Rate: 50% to 10:00 Goal Performance Rate: 12:53 on 70% of Incidents	Success: ▼ 17% from 2020 baseline (67%) Performance: ▲ 26% from 2020 baseline (10:13)

Descanso

TOTAL INCIDENT ACTIVITY : 30

◀ 0% from last month

▲ 43% from last year

Medical Emergency	20	Other	0	Traffic Collision	5	Fire	1	Public Assist	2	HazMat	0	Rescue	2
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Turnout Time	Success Rate: 72% to 01:40 Standard Performance Rate: 02:06 on 90% of Incidents	Success: ▲ 1% from 2020 baseline (71%) Performance: ▲ 13% from 2020 baseline (01:51)
Total Response Time	Success Rate: 75% to Standard Performance Rate: 29:11 on 90% of Incidents	Success: ▼ 8% from 2020 baseline (83%) Performance: ▲ 69% from 2020 baseline (17:17)
Operational Goal	Success Rate: 29% to 10:00 Goal Performance Rate: 17:47 on 70% of Incidents	Success: ▼ 12% from 2020 baseline (41%) Performance: ▲ 24% from 2020 baseline (14:21)

Boulevard

TOTAL INCIDENT ACTIVITY : 48

▲ 26% from last month

▲ 23% from last year

Medical Emergency	29	Other	2	Traffic Collision	3	Fire	8	Public Assist	3	HazMat	3	Rescue	0
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Turnout Time	Success Rate: 77% to 01:40 Standard Performance Rate: 02:10 on 90% of Incidents	Success: ▲ 6% from 2020 baseline (71%) Performance: ▲ 17% from 2020 baseline (01:51)
Total Response Time	Success Rate: 92% to Standard Performance Rate: 13:52 on 90% of Incidents	Success: ▲ 2% from 2020 baseline (90%) Performance: ▼ 9% from 2020 baseline (15:09)
Operational Goal	Success Rate: 62% to 10:00 Goal Performance Rate: 10:36 on 70% of Incidents	Success: ▲ 15% from 2020 baseline (47%) Performance: ▼ 18% from 2020 baseline (12:53)



Battalion 4 — Community Performance Data

Mt. Laguna

TOTAL INCIDENT ACTIVITY : 8

▲ 100% from last month

▲ 100% from last year

Medical Emergency	4	Other	1	Traffic Collision	0	Fire	2	Public Assist	1	HazMat	0	Rescue	0
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Turnout Time	Success Rate: 67% to 01:40 Standard Performance Rate: 01:56 on 90% of Incidents	Success: ▲ 8% from 2020 baseline (59%) Performance: ▲ 7% from 2020 baseline (01:49)
Total Response Time	Success Rate: 100% to Standard Performance Rate: 20:06 on 90% of Incidents	Success: ▲ 4% from 2020 baseline (96%) Performance: ▲ 39% from 2020 baseline (14:27)
Operational Goal	Success Rate: 25% to 10:00 Goal Performance Rate: 12:11 on 70% of Incidents	Success: ▼ 25% from 2020 baseline (50%) Performance: ▲ 9% from 2020 baseline (11:13)



RAMONA FIRE



185

Medical
Emergency

13

Other

13

Traffic
Collision

23

Fire

34

Public
Assist

5

HazMat

1

Rescue

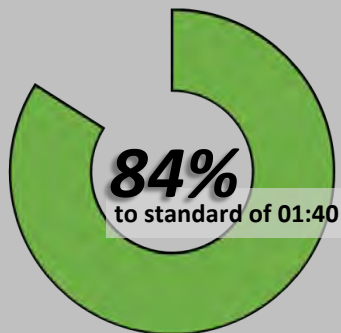
TOTAL INCIDENT ACTIVITY : 274

▲ 10% from last month (250)

▼ 14% from last year (320)

TURNOUT TIME

The Department has a standard of "turning out" for an incident within **1 minute 40 seconds (1:40)** of dispatch. The Department's goal is to meet that standard on **90% of emergency incidents**.



01:50 performance on 90% of emergency incidents

SUCCESS RATE

▼ 2% from 2020 baseline (86%)

PERFORMANCE RATE

▲ 28% from 2020 baseline (01:26)

TOTAL RESPONSE TIME

The Department has a standard for the total response time to an incident based on the population density of the area. The Department's goal is to meet that standard on **90% of emergency incidents**.



10:59 performance on 90% of emergency incidents

SUCCESS RATE

▼ 2% from 2020 baseline (86%)

PERFORMANCE RATE

▲ 19% from 2020 baseline (09:14)



URBAN

Time Standard = 08:00
Performance = 78%



RURAL

Time Standard = 13:00
Performance = 95%



OUTLYING

Time Standard = 23:00
Performance = 96%

OPERATIONAL GOAL

The Department has an operational goal of responding to **70% of Medical Emergencies** within **ten minutes (10:00)**.



08:26 performance on 70% of emergency incidents



Ramona Fire — Community Performance Data

Station 80

TOTAL INCIDENT ACTIVITY : 167

▲ 12% from last month

▼ 2% from last year

Medical Emergency	124	Other	9	Traffic Collision	8	Fire	8	Public Assist	15	HazMat	3	Rescue	0
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Turnout Time	Success Rate: 88% to 01:40 Standard Performance Rate: 01:43 on 90% of Incidents	Success: ▼ 1% from 2020 baseline (89%) Performance: ▲ 27% from 2020 baseline (01:22)
Total Response Time	Success Rate: 89% to Standard Performance Rate: 10:37 on 90% of Incidents	Success: ▼ 0% from 2020 baseline (89%) Performance: ▲ 27% from 2020 baseline (08:20)
Operational Goal	Success Rate: 89% to 10:00 Goal Performance Rate: 07:16 on 70% of Incidents	Success: ▼ 3% from 2020 baseline (91%) Performance: ▲ 1% from 2020 baseline (07:14)

Station 81

TOTAL INCIDENT ACTIVITY : 63

▲ 15% from last month

▼ 19% from last year

Medical Emergency	34	Other	3	Traffic Collision	2	Fire	8	Public Assist	16	HazMat	0	Rescue	0
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Turnout Time	Success Rate: 69% to 01:40 Standard Performance Rate: 02:31 on 90% of Incidents	Success: ▼ 9% from 2020 baseline (78%) Performance: ▲ 49% from 2020 baseline (01:42)
Total Response Time	Success Rate: 54% to Standard Performance Rate: 10:55 on 90% of Incidents	Success: ▼ 14% from 2020 baseline (68%) Performance: ▲ 16% from 2020 baseline (09:25)
Operational Goal	Success Rate: 88% to 10:00 Goal Performance Rate: 08:34 on 70% of Incidents	Success: ▲ 1% from 2020 baseline (87%) Performance: ▼ 1% from 2020 baseline (08:36)

Station 82

TOTAL INCIDENT ACTIVITY : 44

▼ 4% from last month

▼ 39% from last year

Medical Emergency	27	Other	1	Traffic Collision	3	Fire	7	Public Assist	3	HazMat	2	Rescue	1
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Turnout Time	Success Rate: 86% to 01:40 Standard Performance Rate: 01:45 on 90% of Incidents	Success: ▲ 1% from 2020 baseline (84%) Performance: ▲ 25% from 2020 baseline (01:24)
Total Response Time	Success Rate: 97% to Standard Performance Rate: 14:41 on 90% of Incidents	Success: ▲ 3% from 2020 baseline (94%) Performance: ▲ 21% from 2020 baseline (12:09)
Operational Goal	Success Rate: 76% to 10:00 Goal Performance Rate: 09:26 on 70% of Incidents	Success: ▲ 7% from 2020 baseline (68%) Performance: ▼ 10% from 2020 baseline (10:25)



DEER SPRINGS FIRE DISTRICT



73

Medical
Emergency

11

Other

12

Traffic
Collision

15

Fire

5

Public
Assist

1

HazMat

0

Rescue

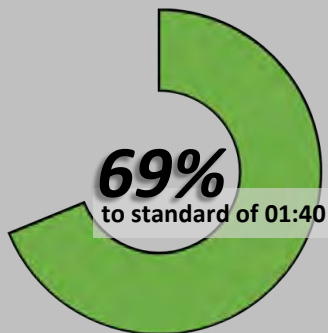
TOTAL INCIDENT ACTIVITY : 117

▼ 19% from last month (145)

▼ 15% from last year (137)

TURNOUT TIME

The Department has a standard of “turning out” for an incident within **1 minute 40 seconds (1:40)** of dispatch. The Department’s goal is to meet that standard on **90% of emergency incidents.**



02:20 performance on 90% of emergency incidents

SUCCESS RATE

▼ 2% from 2020 baseline (71%)

PERFORMANCE RATE

▲ 19% from 2020 baseline (01:57)

TOTAL RESPONSE TIME

The Department has a standard for the total response time to an incident based on the population density of the area. The Department’s goal is to meet that standard on **90% of emergency incidents.**



13:57 performance on 90% of emergency incidents

SUCCESS RATE

▲ 3% from 2020 baseline (82%)

PERFORMANCE RATE

▲ 22% from 2020 baseline (11:27)



URBAN

Time Standard = 08:00
Performance = 75%



RURAL

Time Standard = 13:00
Performance = 83%



OUTLYING

Time Standard = 23:00
Performance = 100%

OPERATIONAL GOAL

The Department has an operational goal of responding to **70% of Medical Emergencies** within **ten minutes (10:00).**



10:19 performance on 70% of emergency incidents



Deer Springs Fire — Community Performance Data

Station 11

TOTAL INCIDENT ACTIVITY : 55

▼ 36% from last month

▼ 23% from last year

Medical Emergency	33	Other	8	Traffic Collision	9	Fire	3	Public Assist	1	HazMat	1	Rescue	0
Turnout Time		Success Rate: 75% to 01:40 Standard Performance Rate: 02:22 on 90% of Incidents						Success: ▼ 1% from 2020 baseline (76%) Performance: ▲ 30% from 2020 baseline (01:49)					
Total Response Time		Success Rate: 86% to Standard Performance Rate: 14:15 on 90% of Incidents						Success: ▼ 1% from 2020 baseline (87%) Performance: ▲ 33% from 2020 baseline (10:45)					
Operational Goal		Success Rate: 60% to 10:00 Goal Performance Rate: 10:54 on 70% of Incidents						Success: ▼ 12% from 2020 baseline (72%) Performance: ▲ 13% from 2020 baseline (09:36)					

Station 12

TOTAL INCIDENT ACTIVITY : 41

▲ 21% from last month

▲ 156% from last year

Medical Emergency	22	Other	2	Traffic Collision	3	Fire	11	Public Assist	3	HazMat	0	Rescue	0
Turnout Time		Success Rate: 66% to 01:40 Standard Performance Rate: 02:15 on 90% of Incidents						Success: 🟡 0% from 2020 baseline (66%) Performance: 🔴 12% from 2020 baseline (02:01)					
Total Response Time		Success Rate: 85% to Standard Performance Rate: 13:32 on 90% of Incidents						Success: 🟢 1% from 2020 baseline (84%) Performance: 🔴 11% from 2020 baseline (12:14)					
Operational Goal		Success Rate: 52% to 10:00 Goal Performance Rate: 10:38 on 70% of Incidents						Success: 🔴 3% from 2020 baseline (55%) Performance: 🟢 6% from 2020 baseline (11:15)					

Station 13

TOTAL INCIDENT ACTIVITY : 21

▼ 16% from last month

▼ 58% from last year

Medical Emergency	18	Other	1	Traffic Collision	0	Fire	1	Public Assist	1	HazMat	0	Rescue	0
Turnout Time		Success Rate: 59% to 01:40 Standard Performance Rate: 02:11 on 90% of Incidents						Success: ▼ 8% from 2020 baseline (67%) Performance: ▲ 9% from 2020 baseline (02:00)					
Total Response Time		Success Rate: 81% to Standard Performance Rate: 09:15 on 90% of Incidents						Success: ▲ 12% from 2020 baseline (69%) Performance: ▼ 17% from 2020 baseline (11:08)					
Operational Goal		Success Rate: 94% to 10:00 Goal Performance Rate: 07:28 on 70% of Incidents						Success: ▲ 23% from 2020 baseline (71%) Performance: ▼ 22% from 2020 baseline (09:37)					

