County of San Diego

HEALTH & HUMAN SERVICES AGENCY

Housing and Community Development Services (HCDS)
Office of Homeless Solutions (OHS)

County of San Diego Homelessness Solutions and Prevention Action Plan Dashboard
December 2025 Report Out

COUNTY OF SAN DIEGO
HEALTH AND HUMAN SERVICES AGENCY

LIVE WELL
SAN DIEGO

Table of Contents

COUNTY OF SAN DIEGO
HEALTH AND HUMAN SERVICES AGENCY

LIVE WELL
SAN DIEGO

KEY DRIVERS

Person-Centered › Data › Collaboration › Sustainability › Equity

STRATEGIC DOMAINS

ROOT CAUSE AND UPSTREAM PREVENTION
- Employment programs and income supports
- Access to basic social services
- Community empowerment activities

DIVERSION AND MITIGATION
- Short-term rent and housing search assistance
- Mediation and legal assistance
- Creating alternatives to incarceration

SERVICES, TREATMENT AND OUTREACH
- Street outreach and harm reduction
- Clinical and social support services
- Housing service coordination

EMERGENCY/INTERIM HOUSING AND RESOURCES
- Assessment and coordination sites
- Housing navigation and transitional housing
- Housing vouchers

PERMANENT HOUSING AND SUPPORT
- Affordable, subsidized housing
- Ongoing physical and behavioral health support
- Linkages to healthcare
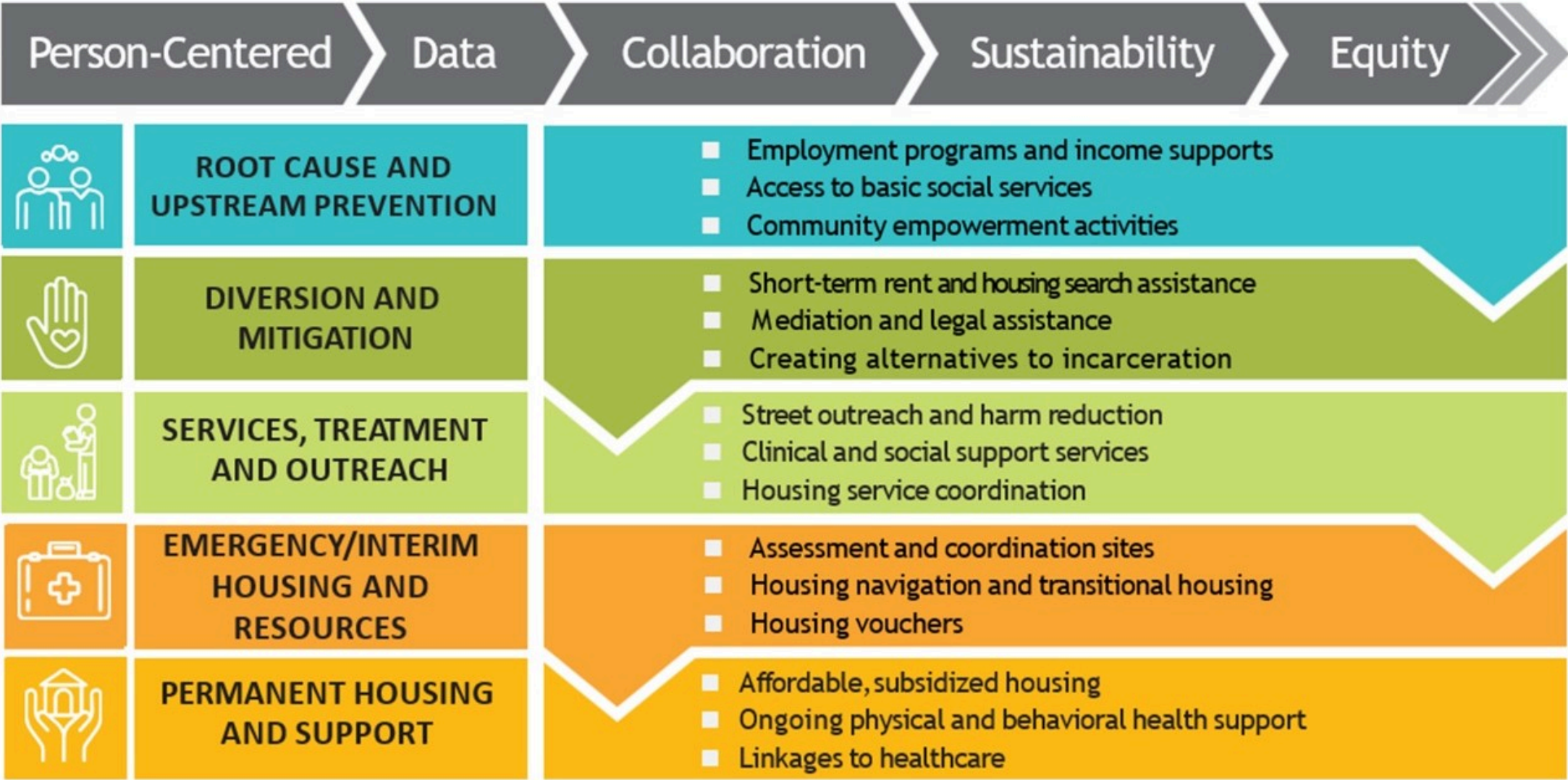
Progress Milestones

A. Pursue funding opportunities and if funding is identified, establish a homelessness prevention program to address upstream risk of homelessness and help prevent it.

B. Encourage the preservation of current affordable housing units and expansion of affordable housing stock through innovative options such as Accessory Dwelling Unit development and shared housing.

A. Funding identified to prevent and address risk of homelessness

• In 2023, the County launched a Pilot Shallow Rental Subsidy Program that provided a $500 monthly subsidy to 222 rent burdened seniors who are at risk of homelessness for 30 months. In 2024, a second round was added for an additional 160 seniors for 12 months.

• In 2023, multiple departments within the County developed an Alternatives to Incarceration Work Plan that includes enhanced transitional services for justice populations who are returning to the community.

• The County Housing and Community Development Services provides more than 11,000 households with long term rental subsidies such as Section 8 Housing Choice Vouchers and Veteran Affairs Supportive Housing.

• The County Landlord Incentive Program provides incentives to landlords that accept housing vouchers to expand the pool of affordable rental units.

B. Unincorporated County Housing Unit Allocation Through 2029

The San Diego Association of Governments (SANDAG) is responsible for overseeing the Regional Housing Needs Assessment (RHNA) process for the region. It identifies the need for housing and guides land use planning by addressing existing and future housing needs resulting from population, employment, and household growth. The RHNA Plan allocates housing units in the region through its methodology on the availability of transit and jobs and applies an equity adjustment to promote equity and fair housing, as well as to meaningfully address patterns of segregation.

Unincorporated County Housing Needs Allocation by Income Level Through 2029

Regional Housing Needs Allocation (RHNA) as published by SANDAG July 10, 2020 Goals from 2020-2029

Jurisdiction ▲	Very Low	Low	Moderate	Above Moderate	Total Allocation
Unincorporated County	1,834	992	1,165	2,709	6,700

Progress Milestones

A. Contribute funding and support the expansion of the RTFH regional diversion model by June 2024 in partnership with jurisdictions, private funding entities, and RTFH.
B. Reduce evictions by 20% each fiscal year by utilizing practices from Eviction Prevention System.

A.

Homeless Diversion: Contract between County of San Diego and the Regional Task Force on Homelessness (RTFH)

Contract Dates: 6/24/2024-12/23/2025
Total Served: 220 households

Population Served: households at risk of or experiencing homelessness
County Contribution: $350,000

RTFH developed a homeless diversion funding pool with pooled funding including a $350,000 County contribution. The flexible funding pool allows for smaller, targeted payments to end homelessness early and prevent individuals/households from falling into unsheltered homelessness.

San Diego Homeless Diversion Fund and Resolution Strategies Final Report

B.

Coordinated Eviction Prevention: Contract between County of San Diego and the City Heights Community Development Corporation

Contract Dates: 1/1/2023-12/31/2025
Total Served: 393 households served through 6/30/2025

Population Served: households at risk of or experiencing homelessness
Total Funding: $3.6 million

Households facing the possibility of eviction are provided with up to 12 months of support tailored to each household situation with the goal of preventing unnecessary evictions. The program uses a collaborative approach to provide coordinated eviction prevention services countywide including, tenant support, tenant and landlord education, conflict resolution, case management, system navigation, and connections to services as well as any other needed supportive services to prevent unnecessary evictions.

Total Evictions

San Diego Sheriff's Court Services Bureau assists with evictions throughout the County.

Data Source: County of San Diego Sheriff Department

Total Evictions FY 23/24
Unincorporated County of San Diego
2,494

Percent Decrease
-15.8%
vs last year

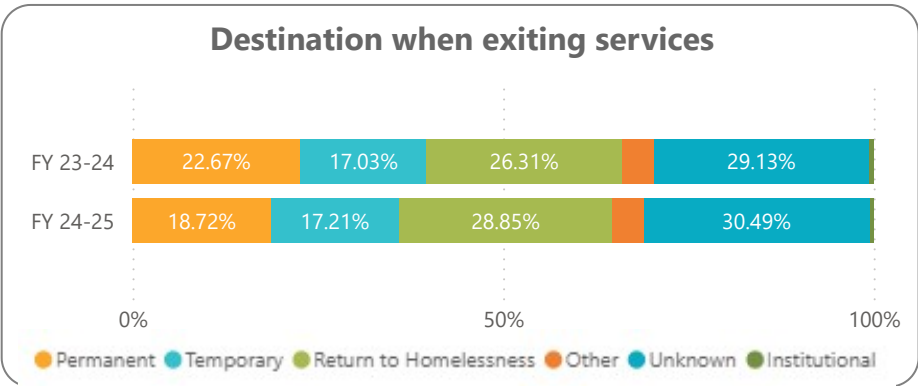**Total Evictions FY 24/25**
Unincorporated County of San Diego
2,099

Progress Milestones

A. Increase coordination of outreach to cover the county and streamline connections to services and treatment.

B. Increase the percentage of people who successfully exit from the County's street outreach programs into safe temporary or permanent housing destinations by 10% of the previous year's total each fiscal year.

A. The County's Regional Homeless Services team is comprised of Social Workers III, Human Services Specialists and leadership that coordinate efforts and serve as a central point of collaboration for outside partners to reduce homelessness county-wide. The team partners with a range of community resource partners and city jurisdictions to conduct outreach events in our region to provide person-centered services and data driven solutions.

B. The County's Regional Homeless Services team delivers direct services to individuals and families at risk of or experiencing homelessness. The multi-disciplinary team that conducts street outreach and provides case management and support services focuses their efforts on the unincorporated areas of the County. The team is comprised of Social Workers III, Human Services Specialists and leadership that coordinate efforts and serve as a central point of coordination for partners and people experiencing or at risk of homelessness. The County will continue to engage individuals experiencing homelessness and drive toward shelter and permanent housing. The County did not meet the 10% increase in housing placements from FY 23/24 to FY 24/25. With expanded shelter options, the team will continue to push efforts to increase housing placements in FY 25/26.

Participants Served FY 23/24
Unique participants
3,856

Percent Increased
0.8%
vs last year

Participants Served FY 24/25
Unique participants
3,888

Destination when exiting services

	Permanent	Temporary	Return to Homelessness	Other	Unknown
FY 23-24	22.67%	17.03%	26.31%		29.13%
FY 24-25	18.72%	17.21%	28.85%		30.49%

0%   50%   100%

● Permanent ● Temporary ● Return to Homelessness ● Other ● Unknown ● Institutional

Data Source: Homeless Management Information System (HMIS)

Progress Milestones

A. All emergency/interim housing options developed in partnership with the County operate with low barriers to entry and in alignment with the principles of Housing First, as reflected in contracts, policies, and procedures.

B. Close the gap between emergency and interim housing need and supply by 90% by December 2025 for unincorporated areas of the County.

A. The County Compassionate Emergency Solutions and Pathways to Housing (CESPH Program) includes Safe Parking Programs. Safe parking is not considered shelter. However, it is a safer sleeping option for people experiencing homelessness and sleeping in their cars as the programs offer legal overnight parking, onsite case management, resources, referrals, security, bathrooms, showers as well as a pathway to permanent housing. The County has three safe parking locations. Magnolia Safe Parking in unincorporated East County which has 16 spaces; Bancroft Safe Parking in Spring Valley with 27 spaces and the newest site, Grantville Safe Parking in Mission Valley which opened in August 2025 and has 20 spaces.

B. In January 2025, at the annual Point In Time Count (PITC) 522 people were identified as unsheltered and 771 were sheltered in the unincorporated areas of the County. To ensure year-round shelter availability to those in the unincorporated areas, The Regional Housing Assistance Program (RHAP) emergency housing program utilizes hotel/motel vouchers for up to 250 households per night. RHAP provides individuals and families with outreach, emergency housing, transportation, case management, housing navigation and referrals to community resources with the goal of assisting households into permanent housing. In FY 24/25 RHAP provided shelter for 642 individuals. In addition, Safe Parking provided 147 individuals services in FY 24/25 between two sites. The County has since opened a third Safe Parking Program and continues planning on the addition of emergency shelter beds in 2026. The County is moving toward closing the gap in the number of emergency and interim housing needs.

Regional Task Force on Homelessness Point In time Count Data

2025 Point in Time Count Identified Need

Sheltered: 771 + Unsheltered: 522 = **1,293**

The total sheltered and unsheltered tally in the 2025 PITC Count includes the City of El Cajon jurisdiction and the unincorporated areas. As a result, this number may be inflated from actual need in the unincorporated area.

County Supply by Location in 2025*

| RHAP	Bancroft	Grantville	Magnolia
250	27	20	16
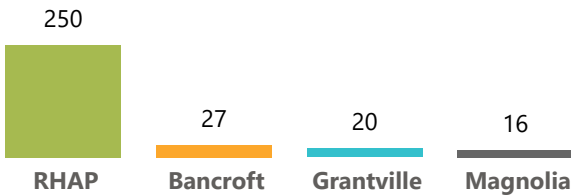
County Supply by Calendar Year*

2023	2024	2025
267	293	313
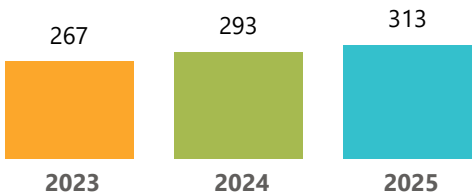
These spaces are for households and therefore may shelter more than one individual per night.

Progress Milestones

A. Increase number of units available to extremely low-income households in the county by 20% by 2028.
B. Increase number of Permanent Supportive Housing (PSH) units funded by the County by 20% by 2028.
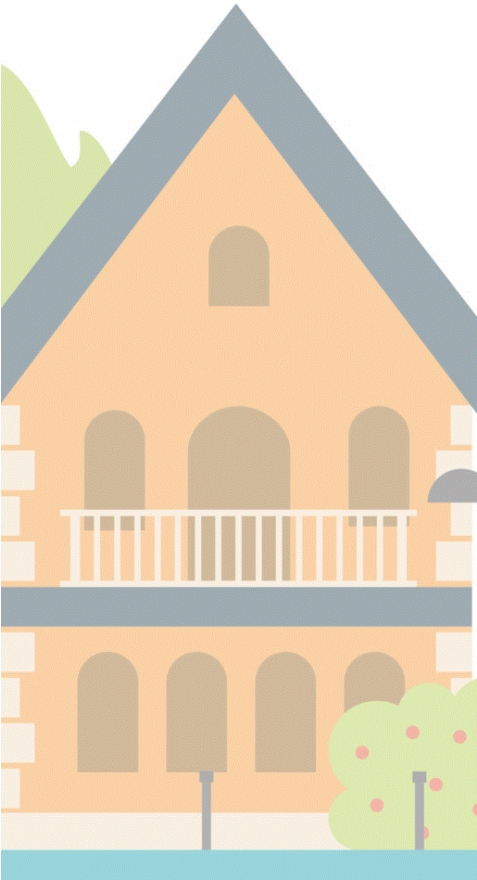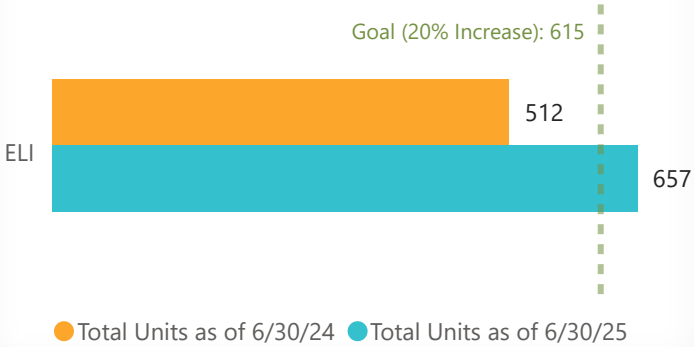
A. Extremely Low-Income Housing (ELI):

Housing units dedicated to households at 30% or less of the Area Median Income (AMI) in San Diego County (Family Size 1: $31,850; Family Size 2: $36,400; Family Size 3: $40,950; Family Size 4: $45,450 as of 2024). Note that AMI limits are adjusted annually. By increasing the supply of ELI units in San Diego county, we can both reduce the demand on housing countywide and provide needed affordable housing for households.

Extremely Low-Income Housing Units by FY

Goal (20% Increase): 615

ELI

512

657

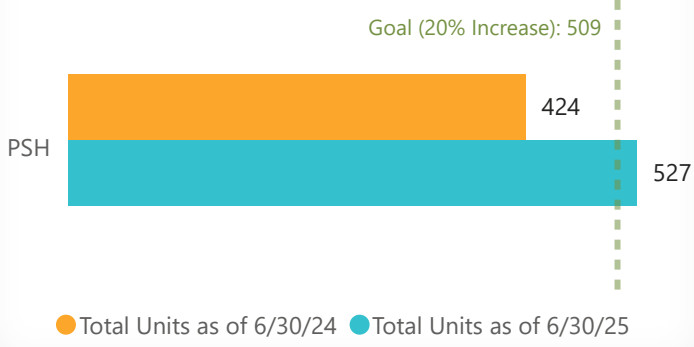● Total Units as of 6/30/24 ● Total Units as of 6/30/25

B. Permanent Supportive Housing (PSH):

Provides low barrier, affordable housing units and supportive services for individuals with a chronic disability who are experiencing chronic homelessness. This is a best practice to address chronic homelessness, and the most cost effective due to ensuring long-term housing stability through wraparound services on site, and improved health outcomes. PSH also results in a reduction of costs on other community services such as emergency and shelter services, hospitalizations, and jails and prisons.

Permanent Supportive Housing Units by FY

Goal (20% Increase): 509

PSH

424

527

● Total Units as of 6/30/24 ● Total Units as of 6/30/25

Progress Milestones

A. To increase knowledge of homelessness risks and improve County customer experience, establish training curriculum in the Learning Management System (LMS) for non-Office of Homeless Solution staff by December 2024, and implement training January to March 2025 and ensure 95% of identified staff complete the training in LMS.

B. Measure client satisfaction quarterly starting in April 2025 to determine impact of training.

A. Training for County of San Diego employees is in development and anticipated to launch in 2026 through an online training platform. This training will ensure that staff across the enterprise, throughout various departments have knowledge and resources to assist the public in navigating homelessness resources.

For additional information on HCDS programs, please see our website: Housing and Community Development

B. County staff feedback will be integrated into the LMS, with participants prompted at the conclusion of each training to provide feedback and assess knowledge gained. The feedback will be analyzed to evaluate training effectiveness, identify areas for improvement, determine whether the intended learning objectives were achieved, and support continuous program enhancement.

Progress Milestones

A. Design and identify funding for a new cross-sector data system by the end of 2024, with implementation of the system by 2025.

B. Collaborate with County's Office of Business Intelligence (OBI) and Office of Evaluation and Performance Analytics (OEPA) on identifying metrics which will include logic model and results chain to monitor outcomes of the Action Plan priorities by creating public dashboards.

A. The cross-sector data system project has been temporarily paused due to competing funding priorities.

B.

Collaboration
Between 2024-2025 OEPA hosted multiple program evaluation trainings for County staff that included program development and implementation best practices, and how to identify program goals, objectives and activities. These best practices are being incorporated into development of new programs and initiatives.

Monitoring Outcomes
Logic models include the program goals, objectives, inputs, outputs and outcomes. Logic models for action plan items include those related to : evictions, outreach to housing placements, housing need and supply, and increasing housing production. Measuring the impact throughout the region can help guide future investments and ensure progress is made toward reducing the number of sheltered and unsheltered individuals in the county.

Public Dashboards
Public facing program specific dashboards are in development and will be posted online as early as January 2026.

Progress Milestones

A. In ongoing efforts to address and end homelessness, the County and other willing stakeholders will initiate Memorandum of Agreement/Understandings (MOA/MOU) that can be publicly shared that establish best collaborative practices on an ongoing basis.

B. Through the MOA/MOUs the County and other relevant stakeholders will establish joint priorities for housing-focused efforts and equitable homeless funding priorities by December 2025.

A. The County enacts MOA/MOUs that establish role and responsibilities for participating jurisdictions, agencies or departments.

B. The County establishes joint priorities and goals with joint agreements with local jurisdictions, law enforcement, the local Continuum of Care, and between County departments. Coordination of service delivery is a key component in resource allocation. Collaborations have been key in reducing encampments through State of California funding and ensuring abatement efforts are partnered with outreach staff who offer shelter and resources. Some collaboratives are tied to funding streams such as our Encampment Resolution agreements and our State funded programs such as the Homeless Housing, Assistance and Prevention Grants.

Agreements

Partner	Project
A Reason To Survive	Address the needs of youth who are attending ARTS program
Chula Vista Police Department	Addressing homelessness in Chula Vista
City of El Cajon	East Region Homeless Outreach Team
City of El Cajon, City of La Mesa, City of Lemon Grove, City of Santee	Coordination of Services for residents
City of San Diego	Establish the San Diego Promise Zone
City of San Diego and Regional Task Force on Homelessness	Homeless Housing Asssistance and Prevention 5
El Cajon Police Department	Lemon Grove, El Cajon, La Mesa and Santee: Provide social services and self sufficiency
Housing Authority County of San Diego	HOME Tenant-Based Rental Assistance Program
Housing Authority County of San Diego	Incremental Vouchers for Older Adults
Housing Authority County of San Diego	Local Rental Subsid Program Voucher Program
Land Use and Environment Group, Dept of Public Works	Provide Safe Parking Lot support in East County
Regional Task Force on Homelessness	Homeless Housing, Assistance and Prevention 6 State Grant Funding collaborative agreement
Regional Task Force on Homelessness	Homeless Management Information System (HMIS) Services
San Diego County District Attorney	Roles and responsibilities for the One Safe Place operations in North County
San Diego County Sheriff's Office - Santee Station	Homeless Outreach Team
San Diego District Attorney CARE Center	Services to Care Center clients who are experiencing homelessness
San Diego Housing Commission	Provide services at the Homeless Response Center
San Diego Unified School District	Provide education and supportive services to students experiencing homelessness

Progress Milestones

A. Improve coordination with local jurisdictions and entities in the application for new State and federal homelessness and housing funding opportunities.

B. Support changes that will address root causes of homelessness.

A. **The County has continued to seek effective partnerships in funding and services to address homelessness throughout the region. Examples of collaborations that bring needed funding and create strong partnerships to address homelessness include:**

State of California Housing and Community Development Department, Homeless Housing, Assistance and Prevention (HHAP) Grant Program
HHAP funding makes available grant allocations to cities, counties, and Continuums of Care (CoCs) with flexible funding to prevent and end homelessness in their regions. The joint HHAP Round 6 grant application with the County in partnership with the City of San Diego and the Regional Task Force on Homelessness, will bring in over $50 million dollars in funding to the region to directly impact homelessness. The County, City of San Diego and RTFH signed a Memorandum of Agreement to collaborate on HHAP projects and funding through June 2029.

State of California Housing and Community Development, Encampment Resolution Funding (ERF) Grant Program
ERF is a competitive grant program available to assist local jurisdictions to provide services and support to people experiencing homelessness in encampments that result in providing a meaningful path to safe and stable permanent housing. Eligible applications include counties, Continuums of Care, and cities. The County has been awarded two rounds of ERF for two different areas of the county. The first is in partnership with the City of San Diego and the City of Santee, and Caltrans which was awarded in July 2023 to address encampments along the San Diego Riverbed area. The second grant addresses encampments in the Plaza Bonita area in partnership with the City of National City and support from Caltrans and was awarded in September 2023. Both programs provide emergency housing with case management services to individuals and help identify specific needs such as transportation, storage, housing navigation, deposit assistance, and rental assistance subsidies for up to 24 months. The program aims to provide permanent housing solutions to all enrolled individuals. Once permanent housing is obtained, housing stability and retention case management services continue.

B. The County focuses on collaborative and coordinated outreach and case management services through multi-disciplinary partnerships to assist people experiencing or at risk of homelessness. In addition to funding and implementation of programs and services, the County also works on planning, developing, and implementing programs that serve specialized populations.

Progress Milestones

A. Complete annual equity analysis as part of the Framework beginning FY 23/24 and in partnership with the County's Office of Equity & Racial Justice (OERJ) set ambitious, but practical, schedule for recurring analysis.

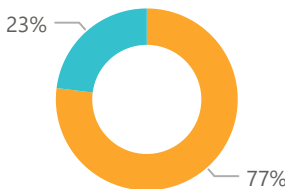B. Establish a mutual agreement on framework, department responsibilities, and method of analysis.

A. The County ensures that services and programs are person-centered, built with a housing-first low barrier approach, and follows evidence-based and data-driven solutions. The goal is to increase affordable and appropriate housing and to ensure homelessness prevention and response is deployed with racial, gender, and social equity.

The County gathers equity data across 107 County programs as part of the annual Framework Inventory. In FY 24/25, 77% of programs were identified that collect at least partial equity data for participants. Equity measures include demographics, such as age, gender, race/ethnicity, and sexual orientation. Equity measures are also collected across all programs administered by the County Office of Homeless Solutions. The goal is to ensure accessible access and enrollment is offered, as well as equitable outcomes to people at risk of or experiencing homelessness.

B. The County collects data across the enterprise on programs that serve people who are experiencing homelessness or are at risk of homelessness. This collection exercise, the Framework Inventory, compiles data from programs as well as overall expenditures to detail the total effort to address homelessness across the region. The process of data collection has been refined for ease and includes a desk guide to assist in capturing data.

County Programs
FY 24/25

23%

77%

● Collect equity data ● Do not collect equity data

FY 2025-26

FRAMEWORK INVENTORY FORM

Desk Guide

County of San Diego Framework for Ending Homelessness

OFFICE OF HOMELESS SOLUTIONS
Housing and Community Development Services