



COUNTY OF SAN DIEGO  
VOLUNTEER REPORT FORM  
PERIOD JULY 1, 2024 - JUNE 30, 2025  
Deadline: August 8, 2025

1. DEPARTMENT INFORMATION:

Department:	Health & Human Services Agency
Division/Unit	Aging & Independence Services, RSVP, SVA

2. VOLUNTEER PROGRAM BENEFITS:

- a. GENERAL VOLUNTEERS (this section should include community volunteer, student intern, groups, corporations, etc.)

No. of Volunteers: 756      Hours: 120,290      x \$40.14      =      \$4,828,440.60

Types of work performed by GENERAL VOLUNTEERS in this category:

Volunteers in this category include participants from the Retired & Senior Volunteer Program (RSVP) and Senior Volunteers in Action (SVA), who serve with one or more of 48 nonprofit and public agencies across San Diego County. These volunteers support a variety of activities, such as public safety, providing companionship to isolated or vulnerable seniors, food distribution, museum assistance, senior center support, environmental preservation, and participating in other community services.

**\*\*Note:** RSVP and SVA volunteers serving at the 17 San Diego County Sheriff's stations are not included in the volunteer count or the agency count.

- b. INSTITUTIONAL VOLUNTEERS (this section should include honor camp inmates, PIC/RETC, GAIN, etc.)

No. of Volunteers:      Hours:      x \$40.14      =      \$

Types of work performed by INSTITUTIONAL VOLUNTEERS in this category:

N/A

- c. SPECIALIZED VOLUNTEERS (this section should include utilization of Special Volunteers in positions requiring specific skills and/or expertise levels, for example, an attorney, physician, sports figure or celebrity). These specialized positions have verifiable compensation levels



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(VCL). If you have such a volunteer, please indicate the position, hours and compensation level below.)

Position	Hours	x	VCL	=	Dollar Benefit

No. of Volunteers:      Total Hours:      Total Value:      =      \$

Types of work performed by SPECIALIZED VOLUNTEERS in this category:  
N/A

d. TOTALS OF DEPARTMENT VOLUNTEERS (from above):

	No. of Volunteers	Hours	Dollar Benefit
2a.	<u>756</u>	<u>120,290</u>	<u>\$4,828,440.60</u>
2b.	<u>                    </u>	<u>                    </u>	<u>                    </u>
2c.	<u>                    </u>	<u>                    </u>	<u>                    </u>
<b>Total Volunteers</b>	<b>756</b>	<b>Total Hours</b>	<b>120,290</b>
		<b>Total Value</b>	<b>\$4,828,440.60</b>



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**3. DONATIONS TO VOLUNTEER PROGRAM:**

Please list all donations to the department's Volunteer Program including monetary donations and tangible/intangible items. Items such as computers, air time, transportation, books, etc. Please assign a fair market value to each and add to the total value of the donations section.

Item Donated:	AmeriCorps Seniors – Federal RSVP Grant	Value:	\$109,078.00
Item Donated:		Value:	
Item Donated:		Value:	
Item Donated:		Value:	
Item Donated:		Value:	
Total Value:			\$109,078.00

**4. VOLUNTEER PROGRAM COSTS:**

- a. Cost of direct supervision of volunteers (total hours of direct supervision times hourly rate of staff person(s) directly supervising program volunteers.

Hours: 1936.00	x	Rate: 72.44	=	\$140,280.08
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- b. Cost of program coordination (total hours of program coordination times hourly rate of coordinator(s). This section should include coordination of staff, compiling statistics, job description preparation, volunteer placements and recognition, etc.

Hours: 1976	x	Rate: 100.06	=	\$197,718.90
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- c. Other program costs (volunteer training materials/supplies, recognition costs, etc.):

Item	Cost
Volunteer Insurance	\$11,899.92
Volunteer Mileage	\$2,641.57
Other (computer, cell phones, office expense, program software)	\$30,404.75
TOTAL OF OTHER PROGRAM COSTS	\$44,946.24



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d. **TOTAL OF VOLUNTEER PROGRAM COST**  
(Sum of 4a, 4b and 4c)

\$382,945.22

**5. NET BENEFIT TO DEPARTMENT FROM VOLUNTEER PROGRAM:**

a. Total Dollar Benefits of Volunteers, Item 2d (Page 2)	\$4,828,440.60
b. Total of Donations to Volunteer Program, Item 3 (Page 2)	\$109,078.00
c. Subtract Total of Volunteer Program Costs, Item 4d (Page 3)	\$382,945.22

**TOTAL PROGRAM BENEFIT**

\$4,554,573.38

**6. RECRUITING:**

Please describe your recruiting programs:

Our recruiting efforts involved participating in community health and resource fairs, conducting presentations for local organizations and community partners, and receiving referrals from both the County volunteer website and the RSVP/SVA website. The RSVP/SVA website has been instrumental in recruiting new volunteers as well as new volunteer sites. Additionally, the Aging & Independence Services (AIS) newsletter serves as an effective recruitment tool, with a whole page dedicated to highlighting "Volunteers of the Quarter" and showcasing various volunteer sites.

We also invited Volunteer Coordinators from our RSVP/SVA sites to two meetings focused on training and recruitment strategies, in an effort to ensure these volunteer coordinators have the necessary tools and support they need. Furthermore, many of our current volunteers and coordinators actively recruit new volunteers by encouraging friends and family to get involved. Their positive experiences often inspire others to join.

During the reporting period, we successfully recruited over 88 new volunteers.

**7. SPECIAL VOLUNTEER PROGRAM ACTIVITIES/ACHIEVEMENTS:**

Please describe any special activities and/or achievements your program was involved in during the period of this report:

N/A

**8. VOLUNTEER PROGRAM GOALS FOR FISCAL YEAR 2024 -25:**

Please describe your program goals. Include activities, number of volunteers, recruitment, training, recognition and other goals:



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The department continued to focus on the recruitment and retention of volunteers. Our goal was to recruit 100 new volunteers in Fiscal Year 2024-25, through our website, recruitment articles, and community outreach. During the reporting period, we recruited over 88 new volunteers. Additionally, we planned to expand the number of volunteer sites to offer a wider variety of volunteering opportunities, and we successfully added three new sites.

Our goal was to also increase the frequency of our visits to partner volunteer organizations to provide support for both the volunteers and the volunteer coordinators. During FY 2024-25, approximately 11 site visits were made, an increase from FY 2023-24. Three regional volunteer recognition events were held in September 2024. These events included special awards for volunteers who have served for 20 years or more, recognition for volunteers with the highest number of hours in their region, catered lunches, and an opportunity drawing featuring 41 prizes donated by local businesses.

In August 2024, we provided a training to some of our RSVP/SVA volunteers in collaboration with the American Red Cross on the subject of disaster readiness for people with access and functional needs. Once trained, these volunteers were equipped to train other volunteers as well as their family and family members.

**9. GENERAL INFORMATION:**

Name of Person Completing Report:	Pam Plimpton		
Phone Number:	858-495-5769	Mail Stop:	W-433
Email:	Plimpton@sdcounty.ca.gov		

Volunteer Coordinator:	Pam Plimpton		
Phone Number:	858-495-5769	Mail Stop:	W-433
Email:	Pam.Plimpton@sdcounty.ca.gov		

**10. DEPARTMENT CERTIFICATION:**

  
DEPARTMENT HEAD SIGNATURE

DATE