



**COUNTY OF SAN DIEGO  
VOLUNTEER REPORT FORM  
PERIOD JULY 1, 2024 - JUNE 30, 2025  
Deadline: August 8, 2025**

**1. DEPARTMENT INFORMATION:**

Department: Health and Human Services Agency  
Division/Unit: Child and Family Well-Being

**2. VOLUNTEER PROGRAM BENEFITS:**

a. GENERAL VOLUNTEERS (this section should include community volunteer, student intern, groups, corporations, etc).

No. of Vol.	155	Hours	28200	X	\$40.14	=	\$1,131,948.00
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Types of work performed by GENERAL VOLUNTEERS in this category:

Office of Admin/Policy MSW/ BASW interns have access:

- CFWB laptops, a county email address, a badge, and applicable CFWB program.
- Ability to utilize the county vehicle to transport children and/or parents to appointments.
- Supervise visits between children and caregivers.
- Meet with families and their collaterals to provide support services with or without their direct supervisor.
- Complete contacts and referrals based on their work with the family.
- Conduct family interviews/ assessments with supervision.
- Have access and view confidential client information.
- Obtain reimbursement for mileage when driving their own vehicle to conduct county business.
- Draft language for court reports, investigation narratives, or case notes.

Participate in consultations, unit meetings, child and family team (CFT) meetings, and any other CFWB meeting.

The Camp Connect Program hosts opportunities for separated siblings in foster care to reconnect and cultivate memorable experiences. Camp Connect volunteers provide supervision, safety, support and fun environment at monthly and sometimes twice-monthly activities. These outings include but are not limited to amusement parks, sporting events, recreational activities, overnight excursions, a 6-day/ 5-night summer camp in the mountains, and sibling visits to places like the Zoo and the movies, further enhancing the sibling bond. Volunteers for the Camp Connect program make up on average 92% of the adult supervision for camp connect campers, providing a 1:3 ratio at all events. Their support also includes set-up, check-in and registration and clean-up for events, food service, activity pack and snack and hydration bag assembly, outreach calls to caregivers, and administrative support to prepare for events. Dedicated volunteers also serve on committees to assist with planning and decision making for summer camp.

b. INSTITUTIONAL VOLUNTEERS (this section should include honor camp inmates,

PIC/RETC, GAIN, etc.)

No. of Vol.	0	Hours	0	X	\$40.14	=	\$0.00
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Types of work performed by INSTITUTIONAL VOLUNTEERS in this category:

Not applicable

c. SPECIALIZED VOLUNTEERS (this section should include utilization of Special Volunteers in positions requiring specific skills and/or expertise levels, for example, an attorney, physician, sports figure or celebrity). These specialized positions have verifiable compensation levels (VCL). If you have such a volunteer, please indicate the position, hours and compensation level

<u>Position</u>	<u>Hours</u>	X	<u>VCL</u>	=	<u>Dollar Benefit</u>
Not applicable	0		\$0.00		\$0.00
Not applicable	0		\$0.00		\$0.00
Not applicable	0		\$0.00		\$0.00
Not applicable	0		\$0.00		\$0.00
Not applicable	0		\$0.00		\$0.00

No. of Vol.	0	Total Hours	0	Total Value =	\$0.00
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Types of work performed by SPECIALIZED VOLUNTEERS in this category:

Not applicable

d. TOTALS OF DEPARTMENT VOLUNTEERS (from above):

	<u>No. of Volunteers</u>	<u>Hours</u>	<u>Dollar Benefit</u>
2a.	155	28200	\$1,131,948.00
2b.	0	0	\$0.00
2c.	0	0	\$0.00

<b>Total Vol.</b>	<b>155</b>	<b>Total Hours</b>	<b>28,200</b>	<b>Total Value =</b>	<b>\$1,131,948.00</b>
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### 3. DONATIONS TO VOLUNTEER PROGRAM:

Please list all donations to the department's Volunteer program including monetary donations and tangible/intangible items. Items such as computers, air time, transportation, books, etc. Please assign a fair market value to each and add to the total value of the donations section.

Item Donated:	Not applicable	Value:	\$0.00
Item Donated:	Not applicable	Value:	
Item Donated:	Not applicable	Value:	

Item Donated: Not applicable Value: \_\_\_\_\_  
 Item Donated: Not applicable Value: \_\_\_\_\_

**TOTAL VALUE = \$0.00**

#### 4. VOLUNTEER PROGRAM COSTS:

a. Cost of supervision of volunteers (total hours of direct supervision multiplied by the hourly rate of staff person (s) directly supervising program volunteers.)

Hours **10,080** X Rate **\$44.49** = **\$448,459.20**

b. Cost of program coordination (total hours of program coordination multiplied the hourly rate of coordinator(s)). This section should include coordination of staff, compiling statistics, job description preparation, volunteer placement, recognition, etc.)

Hours **2120** X Rate **\$44.49** = **\$94,318.80**

c. Other program costs (volunteer training materials/supplies, recognition costs, etc.):

<u>Item</u>	<u>Cost</u>
Field Instructor Appreciation Food Order	\$442.85
Staples Order (Coffee, cups, plates, utensils)	\$101.06
Amazon Order for Appreciation event	\$62.45

**TOTAL OF OTHER PROGRAM COSTS = \$606.36**

**d. TOTAL OF VOLUNTEER PROGRAM COST = \$543,384.36**  
 (add 4a, 4b, and 4c)

#### 5. NET BENEFIT TO DEPARTMENT FROM VOLUNTEER PROGRAM:

a. Total Dollar Benefits of Volunteers, Item 2d (Page 2) **\$1,131,948.00**  
 b. Total of Donations to Volunteer Program, Item 3 (Page 2) **\$0.00**  
 c. Subtract Total of Program Costs, Item 4d (Page 3) **\$543,384.36**

**TOTAL PROGRAM BENEFIT \$588,563.64**

## **6. RECRUITING:**

Please describe your recruiting programs:

Recruiting efforts this fiscal year were completed by way of utilizing a multi-channel approach. These approaches included hosting Lunch and Learn sessions with local universities and Agency staff, sharing information and resources at university job fairs, and utilizing our Intern Coordinator and Community Outreach Liaison to table at community events. Additional efforts to recruit supervisors included storytelling from current and former supervisors, 1:1 outreach efforts, and highlighting the Agency's culture and SET Value #6- Commitment to ongoing learning assisted in recruiting field instructors to work with potential interns. The recruiting efforts were successful as many of the field instructors are former interns and they have made the choice to return and provide a meaningful experience to the MSW/ BASW interns. Camp Connect recruitment is conducted in a variety of ways by Promises2Kids. In addition, the County of San Diego Child and Family Well-Being shares Camp Connect information with County employees for volunteer opportunities:

- Social Media outlets (Facebook and Instagram primarily)
- News segments highlighting camp connect volunteers and upcoming events
- Community outreach events and fairs
- Networking with other nonprofits and local businesses across the county
- Volunteer Leadership Team (Advisory committee for the volunteer department)
- Banners scattered throughout the city, partnerships with local restaurants --Robust presences on Google and other search engines, the Promises2Kids website and Camp Connect page
- Colleges and University outreach calls
- Outreach calls to previously interested individuals or former volunteers
- Mass communications from the volunteer department
- Word of mouth - Friends, colleagues, business partners

## **7. SPECIAL VOLUNTEER PROGRAM ACTIVITIES/ACHIEVEMENTS:**

Please describe any special activities and/or achievements your program was involved in during the period of this report:

The special achievement activity during this fiscal period was the annual Field Instructor/ Task Supervisor Appreciation . This event is one that honors and celebrates the staff who served as field instructors and task supervisors for our MSW and BASW student interns. This academic year, we hosted over 54 interns from our two partner universities- California State University- San Marcos and San Diego State University. This year's theme was "We Couldn't Have PICKED Anyone Better", highlighting the exemplary work of the CFWB staff who educated, mentored, and empowered our student interns. The event is put on each year to say thank you to our staff in CFWB for their time and dedication to our students, who will eventually come work for us upon graduation. These employees, go above and beyond, dedicating between 16-20 hours a week to each of their interns. Our Field Instructors ensure the interns are receiving experiences that build

their professional experiences as social workers, and ensure they are compliant with each university's competencies for learning. The event had approximately 105 staff in attendance. Continued to support sibling visits for youth who cannot attend events with season passes and unique opportunities for siblings bonding. The Holiday Party gave youth an experience at a creative performance to broaden their imagination that also included an in-person experience from the Grinch himself. We also utilized and created opportunities for members of the community to take a creative role in strengthen sibling relationships. Events included Legoland, Disneyland, Roar & Snore, The Grinch Holiday Party, Monster Jam, Whale Watching, Gulls Game, Disney on Ice, San Diego Zoo, and Sesame Place. The next fiscal will focus on community events in the San Diego region.

## 8. VOLUNTEER PROGRAM GOALS FOR FISCAL YEAR 2024-25:

Please describe your program goals. Include activities, number of volunteers, recruitment, training, recognition and other goals:

The program goals for the fiscal year were to increase the number of interns and field instructors compared to the previous year, ensure there was a variety of CFWB departments for interns to shadow/ gain experience, increase recruitment efforts in CFWB offices and university campuses, and provide ongoing trainings regarding secondary traumatic stress, policy and procedures, and safety organized practice. Additionally, there was a goal to increase recognition efforts of the field instructors and task supervisors by sending appreciation emails and highlighting stories shared by the student interns about their experiences. Currently, our program hosts an average of 50-75 youth per monthly event. At the upcoming Summer Camp in August, we are projected to have 100 youth participating with over 60 volunteers providing supervision and support. We have also continued hosted bi-monthly trainings. Our team has additionally increased the number of appreciation gifts and recognition opportunities throughout the year. Our goal for the next fiscal year is to steadily increase the number of newly engaged Camp Connect volunteers by hosting more in-office activities that support the program. This increases participation and keeps volunteers dedicated.

## 9. GENERAL INFORMATION:

Name of person completing report:	Crystal Skerven		
Phone: (858) 254-4805	Mail Stop: W473	E-Mail:	<a href="mailto:crystal.skerven@sdcount">crystal.skerven@sdcount</a>
Volunteer Coordinator:	Lauren Gabby		
Phone: (858) 616-5989	Mail Stop: W473	E-Mail:	<a href="mailto:lauren.gabby@sdcounty">lauren.gabby@sdcounty</a>

## 10. DEPARTMENT CERTIFICATION:

Alfredo.Guardado  
@sdcounty.ca.gov

Digitally signed by  
Alfredo.Guardado@sdcounty.ca.g  
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Date: 2025.08.12 09:51:20 -07'00'

DEPARTMENT HEAD SIGNATURE

DATE