



COUNTY OF SAN DIEGO
VOLUNTEER REPORT FORM
PERIOD JULY 1, 2025 - JUNE 30, 2026
Deadline: August 17, 2026

Re

1. DEPARTMENT INFORMATION:

Department:	Health & Human Services Agency
Division/Unit	Aging & Independence Services, RSVP

2. VOLUNTEER PROGRAM BENEFITS:

- a. GENERAL VOLUNTEERS (this section should include community volunteer, student intern, groups, corporations, etc.)

No. of Volunteers: 156	Hours: 15,283	x \$41.75	=	\$638,065.25
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Types of work performed by GENERAL VOLUNTEERS in this category:

Volunteers in this category include participants in the Retired and Senior Volunteer Program (RSVP), who serve with four nonprofit and public agencies throughout San Diego County. These volunteers support a wide range of community services, including public safety initiatives, companionship for isolated or vulnerable older adults, food distribution, senior center programs, and disaster preparedness.

Note:

RSVP volunteers serving at the San Diego County Sheriff's stations are not included in the volunteer or agency counts reported above.

Due to a reduction of staff hours supporting RSVP and County budget constraints, this year we discontinued 10 RSVP stations and 37 Senior Volunteers in Action stations.

- b. INSTITUTIONAL VOLUNTEERS (this section should include honor camp inmates, PIC/RETC, GAIN, etc.)

No. of Volunteers:	Hours:	x \$40.14	=	\$
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Types of work performed by INSTITUTIONAL VOLUNTEERS in this category:

N/A



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- c. SPECIALIZED VOLUNTEERS (this section should include utilization of Special Volunteers in positions requiring specific skills and/or expertise levels, for example, an attorney, physician, sports figure or celebrity). These specialized positions have verifiable compensation levels (VCL). If you have such a volunteer, please indicate the position, hours and compensation level below.)

Position	Hours	x	VCL	=	Dollar Benefit

No. of Volunteers: Total Hours: Total Value: = \$

Types of work performed by SPECIALIZED VOLUNTEERS in this category:
N/A

- d. TOTALS OF DEPARTMENT VOLUNTEERS (from above):

	No. of Volunteers	Hours	Dollar Benefit
2a.	<u>156</u>	<u>15,283</u>	<u>\$638,065.25</u>
2b.	<u></u>	<u></u>	<u></u>
2c.	<u></u>	<u></u>	<u></u>
Total Volunteers	156	Total Hours 15,283	Total Value \$638,065.25



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3. DONATIONS TO VOLUNTEER PROGRAM:

Please list all donations to the department's Volunteer Program including monetary donations and tangible/intangible items. Items such as computers, air time, transportation, books, etc. Please assign a fair market value to each and add to the total value of the donations section.

Item Donated:	AmeriCorps Seniors – Federal RSVP Grant	Value:	\$109,078.00
Item Donated:		Value:	
Item Donated:		Value:	
Item Donated:		Value:	
Item Donated:		Value:	
Total Value:			\$109,078.00

4. VOLUNTEER PROGRAM COSTS:

- a. Cost of direct supervision of volunteers (total hours of direct supervision times hourly rate of staff person(s) directly supervising program volunteers.

Hours: 1394	x	Rate: 82.85	=	\$115,496.73
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- b. Cost of program coordination (total hours of program coordination times hourly rate of coordinator(s). This section should include coordination of staff, compiling statistics, job description preparation, volunteer placements and recognition, etc.

Hours: 419.5	x	Rate: 102.74	=	\$43,099.72
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- c. Other program costs (volunteer training materials/supplies, recognition costs, etc.):

<u>Item</u>	<u>Cost</u>
Volunteer Insurance	\$8,349.79
Volunteer Mileage	\$87.50
Other (computer, cell phones, office expense, program software)	\$25,929.28
TOTAL OF OTHER PROGRAM COSTS	\$34,366.57



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d. **TOTAL OF VOLUNTEER PROGRAM COST**
(Sum of 4a, 4b and 4c)

192,963.02

5. NET BENEFIT TO DEPARTMENT FROM VOLUNTEER PROGRAM:

a. Total Dollar Benefits of Volunteers, Item 2d (Page 2)	\$638,065.25
b. Total of Donations to Volunteer Program, Item 3 (Page 2)	\$109,078.00
c. Subtract Total of Volunteer Program Costs, Item 4d (Page 3)	\$192,963.02

TOTAL PROGRAM BENEFIT

\$554,180.23

6. RECRUITING:

Please describe your recruiting programs:

During the reporting period, RSVP implemented a variety of outreach and recruitment strategies to engage prospective volunteers and strengthen partnerships with community organizations. Recruitment activities included participation in community health and resource fairs, presentations to community organizations and partner agencies, and referrals received through both the County volunteer website and the RSVP website. The RSVP website continued to serve as an effective recruitment resource by generating interest from prospective volunteers.

The Aging & Independence Services (AIS) newsletter also supported recruitment and volunteer recognition. Each edition features a dedicated full-page spotlight highlighting "Volunteers of the Quarter" and showcasing RSVP volunteer stations, increasing public awareness of volunteer opportunities while recognizing the meaningful contributions of RSVP volunteers throughout the community.

To strengthen recruitment, volunteer engagement, and program quality, RSVP conducted four quarterly Volunteer Coordinator meetings. These meetings provided training on volunteer recruitment, program updates, best practices, and resources.

Word-of-mouth referrals remained one of RSVP's most successful recruitment strategies. Current RSVP volunteers and Volunteer Coordinators regularly encouraged friends, family members, and community contacts to volunteer. Their positive experiences and firsthand knowledge of the program's impact helped build trust, increase community awareness, and inspire new volunteers to serve.

Through these coordinated recruitment efforts, RSVP recruited 49 new volunteers during this reporting period.



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7. SPECIAL VOLUNTEER PROGRAM ACTIVITIES/ACHIEVEMENTS:

Please describe any special activities and/or achievements your program was involved in during the period of this report:

N/A

8. VOLUNTEER PROGRAM GOALS FOR FISCAL YEAR 2025-2026:

Please describe your program goals. Include activities, number of volunteers, recruitment, training, recognition and other goals:

During this reporting period, the Aging & Independence Services (AIS) RSVP program remained committed to recruiting and retaining volunteers to support RSVP program operations. We were successful at recruiting 49 new volunteers.

The RSVP program welcomed two new Advisory Council members during this reporting period. These new members provided valuable strategic guidance and recommendations to support program planning, continuous improvement, and long-term sustainability.

The RSVP program hosted two regional volunteer recognition celebrations, one in North County and one in South County, to recognize volunteer service and strengthen engagement. Each event included a catered meal, networking opportunities, and interaction with RSVP staff and AIS executive staff. Ten volunteers were recognized for their outstanding service, including five longevity award recipients and five volunteers with the highest number of service hours in their respective regions. Based on recommendations from the RSVP Advisory Council, the program introduced four new recognition categories: Rookie of the Year, Amazing Mentor, Inspiring Innovator, and Heart of Gold. Volunteer Coordinators from each RSVP station nominated candidates for these awards. The new recognition categories were well received and contributed to increased volunteer engagement. 34%



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of volunteers attended recognition events, which is an increase compared to the previous year when 26% of volunteers attended recognition events.

During the reporting period, 21 RSVP Volunteer Coordinators, Assistant Volunteer Coordinators, and Advisory Council members completed disaster preparedness training provided by the American Red Cross and the County of San Diego Office of Emergency Services. These trained volunteers subsequently delivered disaster preparedness education to 392 older adults and community members through more than 12 volunteer-led workshops and a community disaster preparedness event held at the Fourth District Senior Resource Center.

The disaster preparedness curriculum was based on the *Personal Disaster Plan*, a preparedness guide developed collaboratively by the County of San Diego Office of Emergency Services and AIS-RSVP. The training emphasized emergency preparedness strategies designed to meet the needs of older adults, individuals with disabilities, and people with access and functional needs.

9. GENERAL INFORMATION:

Name of Person Completing Report:	Erika Sosa		
Phone Number:	619-753-3487	Mail Stop:	W-433
Email:	Erika.Sosa@sdcounty.ca.gov		

Volunteer Coordinator:	Dalija Dragisic		
Phone Number:	619-505-6300	Mail Stop:	W-433
Email:	Dalija.Dragisic@sdcounty.ca.gov		

10. DEPARTMENT CERTIFICATION:

Wendy Garcia Digitally signed by Wendy Garcia
Date: 2026.08.17 12:11:43 -07'00'
for Allison Boyer DEPARTMENT HEAD SIGNATURE

8/17/26

DATE